Eliminating hepatitis C FAQ

Policy

Q: Who can treat Apple Health (Medicaid) members with hepatitis C?
A: Anyone licensed to prescribe antiviral treatments can screen and treat Apple Health members, e.g. primary care doctors and pharmacists.

Q: Is a prior authorization (PA) required to prescribe Mavyret?
A: For Apple Health clients, Mavyret is preferred with no prior authorization requirement. Other direct-acting antivirals will require PA and will be approved only when Mavyret is not clinically appropriate.

Private insurers may require PA.

Prescription

Q: Does a specialty pharmacy need to be used?
A: No

Q: How is the drug filled once the prescription is written?
A: For Apple Health clients, the patient would take the prescription to an Apple Health participating pharmacy, along with their ProviderOne ID#. Or, if the prescriber submits the prescription telephonically or electronically to the pharmacy, the patient may need to contact the pharmacy to provide demographic and billing (ProviderOne ID#) information prior to the prescription being dispensed. The pharmacy would then bill the prescription through the point of sale system and dispense to the patient. Mavyret is typically dispensed in a 4 week supply. The patient would need to contact the pharmacy to request subsequent fills.

Q: How much Mavyret can be dispensed under the first prescription (2, 4, or 8 week supply)?
A: Mavyret is packaged as a 28 day supply, pharmacies typically dispense a 4 week supply.

Patients

Q: How can uninsured or underinsured patients get access to care?
A: Free or low-cost Apple Health is available year-round. If you are not eligible for Apple Health, you may still qualify for a special enrollment if you have a qualifying life change. More information can be found at Washington Healthplanfinder.

Q: How can I find a doctor who treats hep C?
A: Contact your health plan to find a provider near you. Or look up providers near you who have prescribed Mavyret on https://www.mavyret.com/locator.