

Navia Benefit Solutions Card

Week luo ma tukun kom enroll ke COFA Islander Health Care ke Washington Healthplanfinder, kom ac eis card se sin Navia Benefit Solutions in san moli out-of-pocket costs. Sruokyacna card se inge. Kom ac enenu in activate card se inge met liki kom orekmakihn. Ukoena instructions (me akkalemye) ke card sen.

Orekmakinyen Navia benefit card

Navia benefit card se inge ma in sang moli out-of-pocket costs, suc oasr ke:

- Copays
- Co-insurance
- Deductibles
- Prescriptions (ono)
- Kutu pac ma oasr ke in-network services

Kom ac tiac ku in orekmakin card lom an nu ke kutu services ma tiacna oasr (covered) ke health plan lom an. Kom tiac ku pac in orekmakin nu ke out-of-network (wacngin ke network) ku finne balance billing lom an. Kom enenu in konack kewa ma oasr ke plan lom an. Kom ku pac in pangon health plan lom an elos in akkalemye nu sum.



Example:

Fin health care plan lom an lela na visit 15 (singucul limekohsr) lom nu ke physical therapy ke yac se, kom ac tiac ku in sang Navia benefit card lom an ac sang moli visit sayen visit 15 ingen.

(Tala) \$300 pa luhpah se ma kom ac ku in orekmakin ke Navia benefit card lom an ke kais sie malem. Kom ac tiac ku in som aluhkelah. Orekmakin Navia benefit card lom an in sang moli out-of-pocket costs ke kais sie malem. (Tala) \$300 e ituckyang nu ke Navia card lom an ke mutun malem na kewa.

Kom fin enenu pac fund saye, fin tuh suhfalac funds (luhpah) ke card lom an in sang moli ono lom an, kom ku pac in pangonack Health Care Authority in eis kasru selos. Kom enenu in kalem kac la e ku pac in sun ao (hours) 48 tukun request lom an fa ituckyang fund saye nu ke card lom an. Example, fin Friday se pa kom pang ke enenu lom nu ke additional (fund saye) request lom an, e fa ku in akfasryeyuklac na ke Tuesday ke week tok an.

Sap kuht ac kuh pac in siyuck sum kom in use kais sie me akkpaye (proof) nu ke out-of-pocket expenses ma kom sang charge nu ke Navia benefit card lom an. Ma inge ku pac in akkpayeyuck ke receipts, ku statement, ku Explanation of Benefits, kuh kutuh pac oiyac saye. Ma kunom in sruokyac kais sie receipt kuh kutena pepuh in sang akkpaye out-of-pocket expenses lom an.

Orek fukah ngacn ku in eis pac fund saye

Kom fin enenu in request nu ke additional funds (fund saye) kom pangon Health Care Authority:

- Phone: 1-800-547-3109
- Email: **COFAQuestions@hca.wa.gov**

Kom fin tiacna eis Navia benefits card lom an, ku tuhlac card lom an

Kom fin tianca eis Navia benefits card lom an tukun week luwo (2) tukun kom sulacla health plan lom an, ku fin tuhlac card lom an, pangon Navia Benefits Solutions ke 1-800-669-3539 ku kom email nu ke **customerservice@naviabenefits.com**

Online Account

Kom ku pac in oraclah sie online account ah lom kom in ku in liye (track) balance ac kais sie moul ma kom oraclah ke card lom an. Kom ac enenu in oraclah sie account ah lom kom in ku in orekmakin MyNavia mobile application ah. Me akkalemeye inge oasr ke **naviabenefits.com/participants/resources/mynavia-app/**.

Kom fin enenu kasru (health services) met liki card lom an sun kom

Kom ac tu eis sie letter (mail) ma e akkalemeye health plan lom an. Health plan lom an a fa suhpacot card lom an ke mail ah. Kom fin enenu in som liye doctor lom an ku som ituck ono met liki card lom an sun kom, kom ku in us na letter se ingen ac sang nu sin doctor lom an ku pharmacy ma kom ituck ono we an. Pangon health plan lom an kom in ku in konack kais sie pharmacy ku provider ma oasr ke network lom an.

Kom ku in pangon health plan lom an kom fin enenu kasre, finne kom sonna eis insurance card lom an.

Pangon Navia Benefit Solutions

- Phone: 1-800-669-3539
- Email: **customerservice@naviabenefits.com**