

Washington Healthplanfinder – 10.3 System Release

System release outage

Washington Healthplanfinder is scheduled to go live Friday, February 17, 2023. System down time is planned from Thursday February 16, 2023, at 4:00am until Friday, February 17, 2023, at 6:00am. For any additional updates view the Outages and Maintenance Page: wahbexchange.org/news-center/outages-maintenance/

Customer password requirements

- Customer password requirements have been updated to require a minimum 8 and up to 50-characters.
- Each password must contain each of the following:
 - Numeric, special character, uppercase and lowercase characters for both web and WAPlanFinder mobile app.
- The passwords will expire 430 days after being changed.

Improved pregnancy-related questions

- Several changes have been made to the pregnancy-related questions in Washington Healthplanfinder which simplify the application and make it easier to access coverage. The changes include a calendar widget and defaulting to yes on the question, *Is there an update?* when the pregnancy due date is in the past.

Other updates

- Issue has been resolved in Firefox when adding a date to remove a Primary applicant due to death.
- Apple Health (Medicaid) program names in Washington Healthplanfinder and eligibility notices have been updated to align with current Apple Health program names.
 - For example: “Washington Apple Health for Pregnant Individuals” will now display instead of “Washington Apple Health Pregnancy Coverage.”
- Social Security Number (SSN) field level help text has been updated to clarify when a SSN is needed and how it is used when it is provided.