



HCA Complex Discharge Program

December 4, 2023

House Appropriations Committee

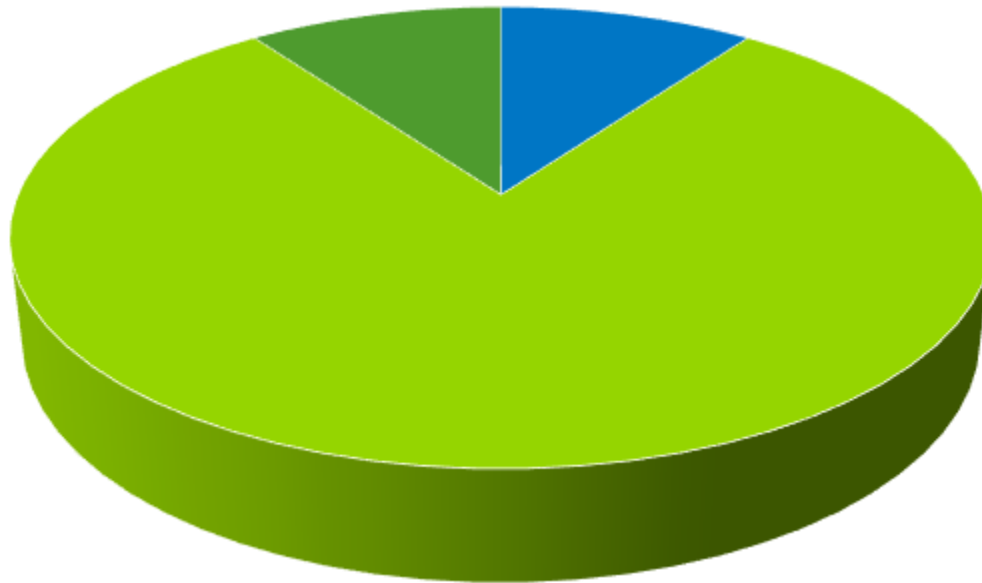
Presenter: Glory Dole
Medicaid Contracts & Compliance
Medicaid Programs Division



The people with the problem are not the problem

Hospital census: 1 in 5 patients ready to discharge

Total Census

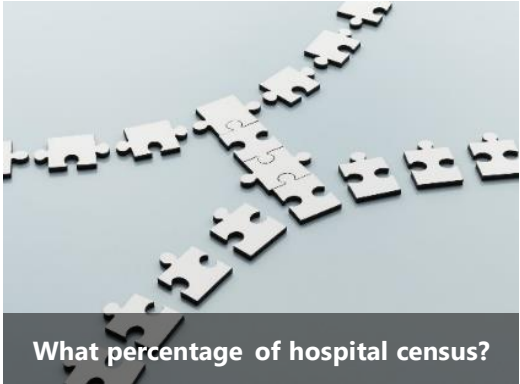


■ Medicaid Ready to DC ■ Acute ■ Non Medicaid Ready to DC

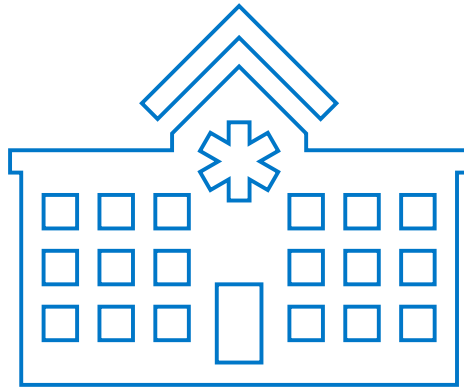
**HCA
Complex
Discharge:
Managed
Care data**



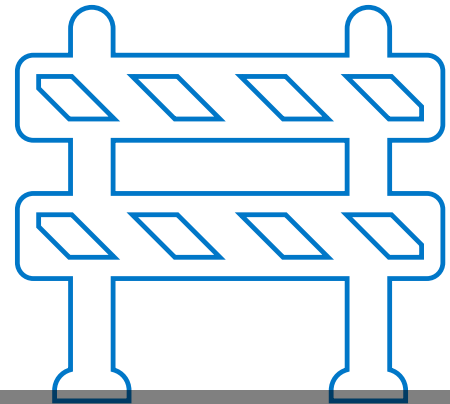
How many Apple Health (Medicaid) members?



What percentage of hospital census?

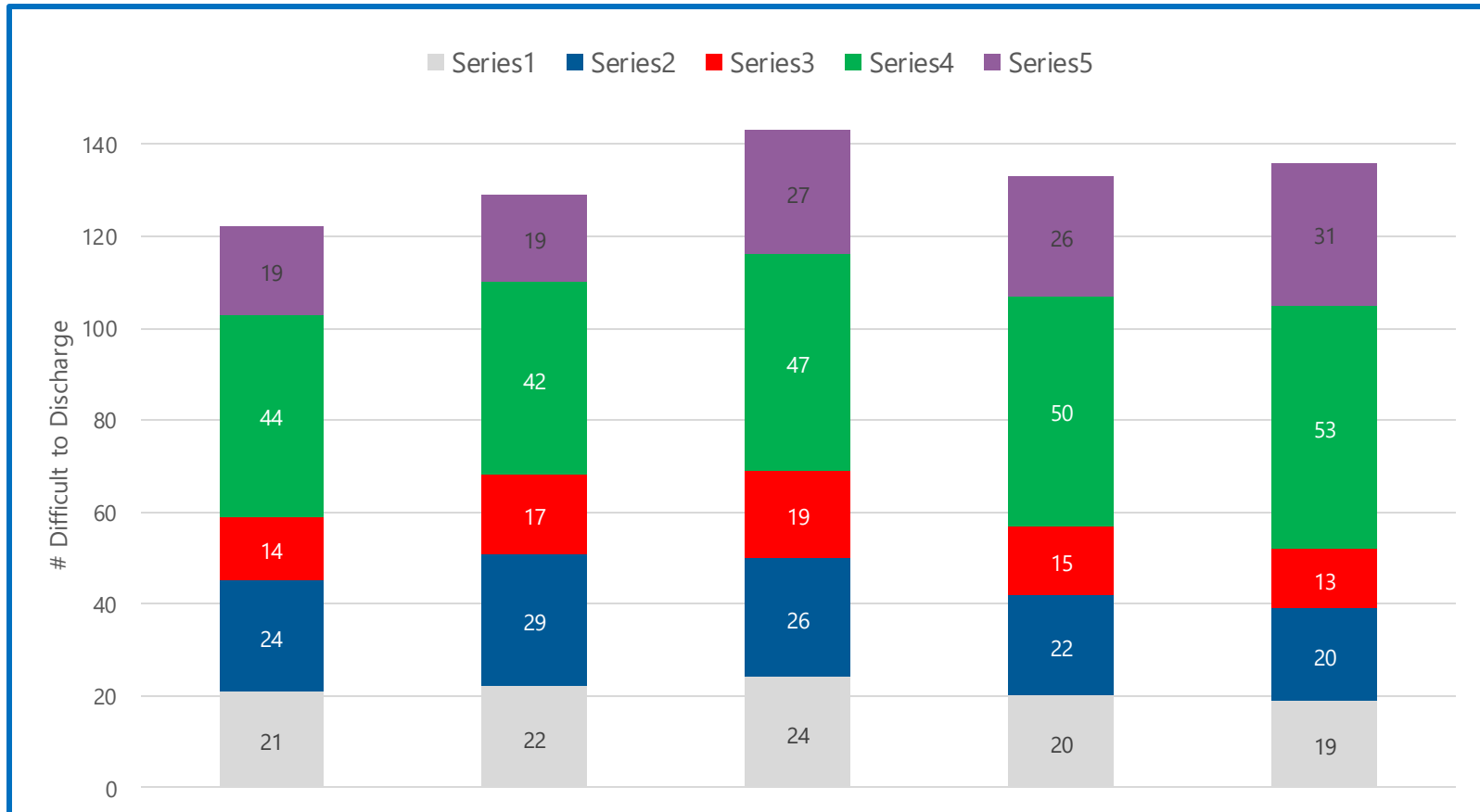


Which hospitals?



What are the barriers?

How many are in acute care hospitals?



How many are in acute care hospitals?

CATEGORY	AMG	CCW	CHPW	MHC	UHC
Number of discharges	14	20	30	28	17
Average length of stay (days)	44	42	46	44	39

Apple Health plans

AMG – Amerigroup Washington

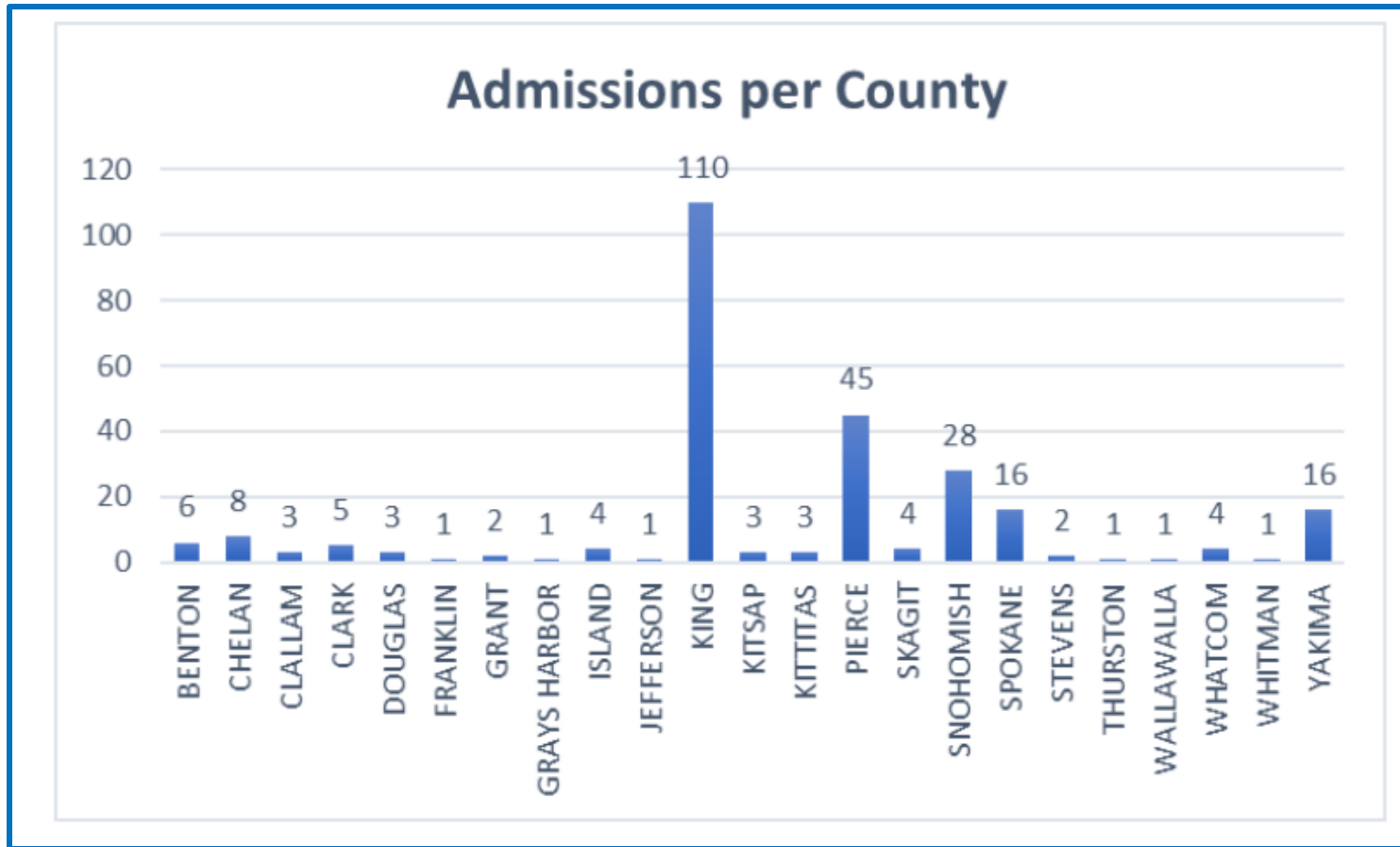
CCW – Coordinated Care of Washington

CHPW – Community Health Plan of Washington

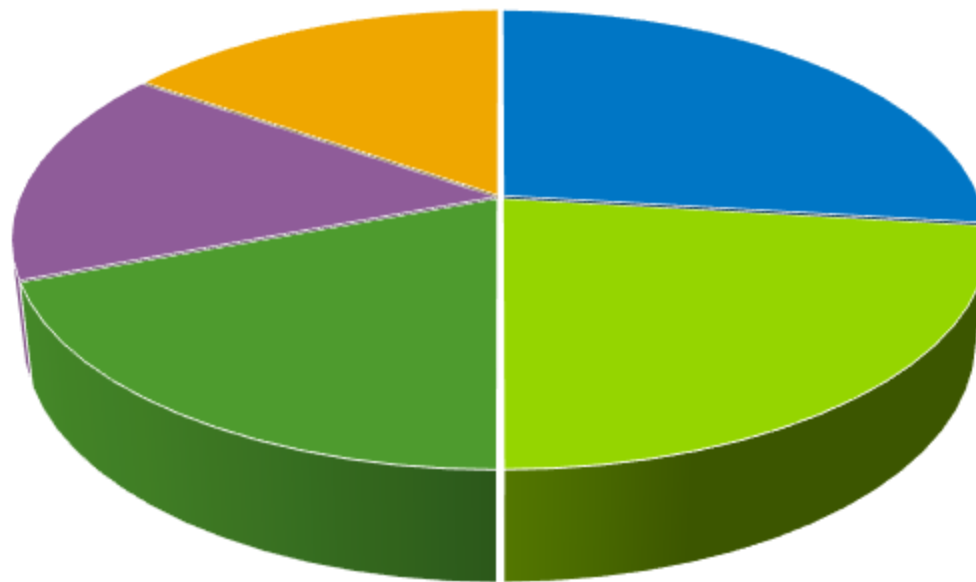
MHW – Molina Healthcare of Washington

UHC – UnitedHealthcare Community Plan

Where are they located?



Barriers to discharge



■ 1

■ 2

■ 3

■ 4

■ 5

Discharge barrier	2023 dates of focus	MCO lead	Summary of accomplishments
SUD	November 2022 – January 2023	CHPW	<ul style="list-style-type: none"> • MCOs ensure right info in referrals • SUD telehealth provider • FAQ to SNFs
Bariatric	January 2023 – March 2023	MHW	<ul style="list-style-type: none"> • Highest tier payment • Approve initial SNF prior authorizations • Collaborate with DME companies
Homeless	March 2023 – May 2023	UHC	<ul style="list-style-type: none"> • Functional status assessment • Draft agreement for prior living situation • Increase housing coordination
Behaviors	May 2023 – July 2023	AMG	<ul style="list-style-type: none"> • MCOs to reimburse SNFs for 1:1 sitters
Hemodialysis	July 2023 – September 2023	CCW	<ul style="list-style-type: none"> • Collaborate to provide dialysis in the SNF setting.
Wounds	September 2023 – November 2023	CHPW	<ul style="list-style-type: none"> • In progress; MCOs to strategize solutions to ensure post-acute providers can meet wound care needs

Senate Bill 5103

Bill 5103: Payment to acute care hospitals for “difficult to discharge” Apple Health patients.

- ▶ Effective January 1, 2024
- ▶ Will pay certain services at cost
- ▶ Services include therapies, labs, CT, and dialysis
- ▶ Hospitals will bill additional services on inpatient claim (same as pharmaceuticals today)

Fee-for-service opportunities

- ▶ FFS care coordination opportunities
 - ▶ Better data
 - ▶ Better direct care coordination
- ▶ Health Home
 - ▶ Limited care coordination
- ▶ Proviso 65: Complex discharge task force
 - ▶ Possible third-party care coordination vendor
 - ▶ AI/AN and culturally attuned care coordination

Complex Discharge Task Force: Five hospital pilot sites

**Harborview
Seattle**

**MultiCare
Spokane**

**Virginia Mason
CHI/Franciscan
Tacoma**

**Peace Health
Vancouver**

**Providence
Everett**

Complex Discharge Task Force: Members

Governor's
Office

Health Care
Authority

Department of
Social and
Health Services

Washington
State Hospital
Association

Harborview
Medical Center

Post acute care
provider
organizations

Community
representatives

Complex Discharge Task Force: Funding

2024

\$9,563,000

2025

\$12,727,000

Complex Discharge Task Force: Goals



IMPROVE ACCESS



**DECREASE
LENGTH OF STAY**



**REDUCE
READMISSIONS**

Complex Discharge Task Force: Objectives

Home &
Community Service
Assessments

Enhanced Care
Management

Enhanced Care
Payments



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