

Pharmacy services contacts

Washington Apple Health (Medicaid)

For pharmacy related questions or to request an authorization, contact client's plan:

Who is Calling?	Wellpoint Washington	Apple Health Medicaid (Fee-for-service)	Coordinated Care	Community Health Plan of Washington (CHPW)	Molina	United Healthcare
Pharmacies	1-833-731-2274	1-800-562-3022 extension: 15483	1-866-716-5099	1-800-922-1557	1-855-322-4082 options 0, 1, 2, 3	1-888-306-3243
Providers (questions)	1-833-731-2274	1-800-562-3022	1-866-716-5099	1-800-753-2851	1-855-322-4082 options 0, 1, 2, 3	1-877-542-9231 (General Provider Services) 1-800-711-4555 (Pharmacy Services: Customer Service for Providers)
Providers (authorizations by phone)	1-833-731-2274	1-800-562-3022 extension: 15483	1-855-757-6565	1-800-753-2851	1-855-322-4082 options 0, 1, 2, 3	1-800-310-6826
Providers (authorizations by fax)	1-844-493-9207 (Retail drug) 1-844-493-9209 (medical injectable)	1-866-668-1214	1-866-399-0929	1-877-251-5896	1-800-869-7791	1-866-940-7328
Patients	1-833-207-3121	1-800-562-3022	1-877-644-4613	1-800-440-1561	1-800-869-7165	1-877-542-8997