



Public Health Emergency (PHE) Unwind

Senate Health & Long Term Care Committee

July 19, 2023

Overview

- ▶ Public Health Emergency (PHE)
- ▶ Unwind approach
- ▶ Outreach strategy
- ▶ Medicaid redeterminations
 - ▶ May – June
 - ▶ Outcomes



PHE unwind

- ▶ Due to the PHE, most clients have remained covered on Apple Health since March of 2020.
- ▶ Continuous eligibility requirements ended March 31, 2023. HCA resumed normal operations on April 1, 2023.
- ▶ Expecting the highest numbers of disenrollments May through July, extending 12 months to April 2024.
- ▶ Federal Medical Assistance Percentage (FMAP) phases down through December 2023.
- ▶ Goal to ensure customers are provided the opportunity for continued coverage through Apple Health (Medicaid), a marketplace plan, Medicare, or employer sponsored insurance.

Outreach campaign

Get Ready

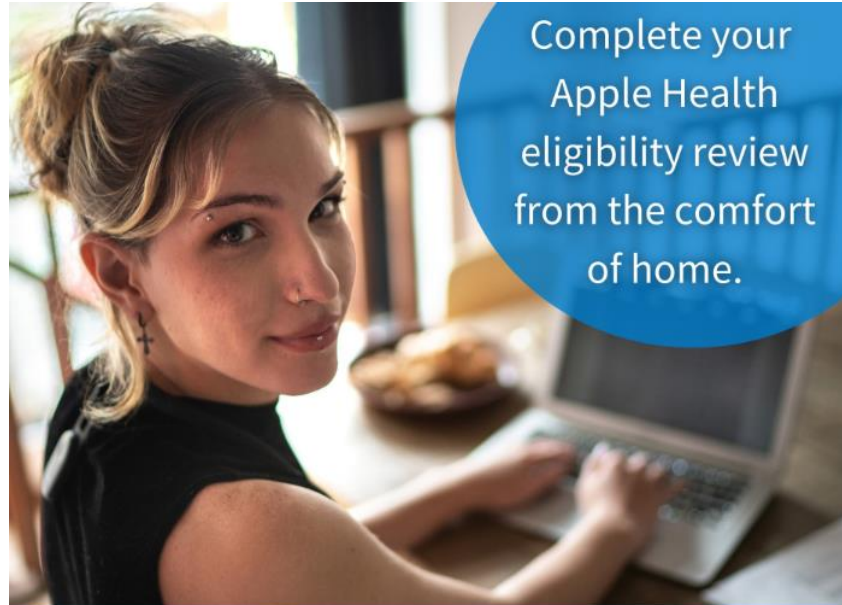


New mailbox?
Make sure you
update your
Apple Health
contact info.

Washington
Apple Health

Make sure your contact information is up to date!
Visit wahealthplanfinder.org

Renew

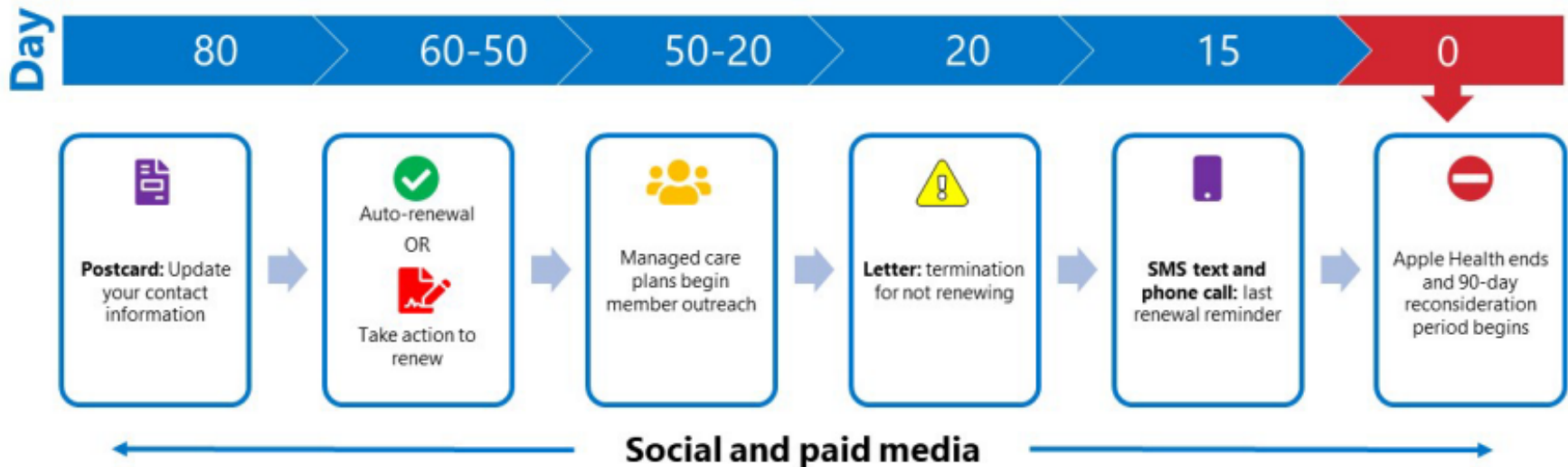



Complete your
Apple Health
eligibility review
from the comfort
of home.


Washington
Apple Health

Renew your coverage at washingtonconnection.org

Medicaid renewal campaign



 Contact information postcard urges clients to update their address and phone number

 Clients not auto-renewed get a letter to take action to stay insured

 Clients who have not yet renewed are sent a termination letter

Loss of coverage

- Total Apple Health clients in May 2023

2,327,844

-5%

- 115,963 clients who lost Medicaid in May
- Includes 69,133 who did not respond to renewal requests.

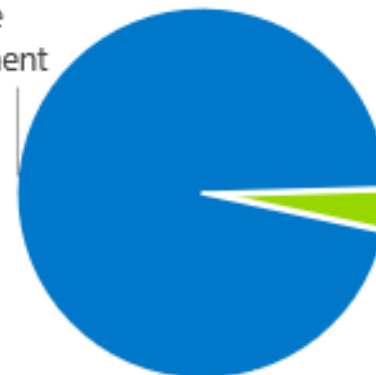
- Total Apple Health clients in June 2023

2,239,471

-4%

- 88,373 net loss of Medicaid enrollment between May and June.
- Includes clients enrolled in May.

June enrollment



Net loss between months, 4%

Ongoing redeterminations

- ▶ Continue to conduct outreach and engagement efforts with clients and the community.
- ▶ Medicaid terminations can be disruptive.
 - ▶ Committed to working with clients to renew or transition coverage as smoothly as possible.
- ▶ The high volume of terminations was anticipated within the first 3 months and aligns with other states.
 - ▶ The volume of monthly redeterminations will decrease beginning in August.

Transition to other coverage

- ▶ Clients terminated for not renewing can reapply for Apple Health any time.
 - ▶ 90-day reconsideration period for MAGI.
 - ▶ 30-day reconsideration period for Classic.
 - ▶ Can request up to 3 months retroactive approval for unpaid medical bills.
- ▶ Loss of Apple Health is a qualifying life event that allows enrollment into other coverage through Washington Healthplanfinder, Medicare, or employer-sponsored insurance.

Questions and contact

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hca.wa.gov
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Appendix

Resources

- ▶ Information on HCA's response to the PHE
 - ▶ hca.wa.gov/phe
 - ▶ Guide to Washington Apple Health (Medicaid) Post-PHE
 - ▶ Washington State renewal distribution plan
 - ▶ [Continuous enrollment unwind data*](#)
 - ▶ Understanding continuous enrollment unwind data



***Source:** hca.wa.gov/assets/free-or-low-cost/apple-health-phe-unwind-enrollment-data.pdf