

Public Employees Benefits Board

July 21, 2021

Public Employees Benefits Board

July 21, 2021

1:00 p.m. – 3:15 p.m.

Zoom Attendance Only

Health Care Authority
Sue Crystal A & B
626 8th Avenue SE
Olympia, Washington

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TAB 1

**Public Employees Benefits Board
July 21, 2021
1:00 p.m. – 3:15 p.m.**

**Aligning with [Governor’s Proclamation 20-28](#),
all Board Members and public attendees
will only be able to attend virtually**

TO JOIN ZOOM MEETING – SEE INFORMATION BELOW

1:00 p.m.*	Welcome and Introductions		Sue Birch, Chair (Lou McDermott?)	
1:05 p.m.	Meeting Overview		Dave Iseminger, Director Employees & Retirees Benefits (ERB) Division	Information/ Discussion
1:10 p.m.	2022 Premium Resolutions - Non-Medicare	TAB 3	Tanya Deuel, ERB Finance Manager Financial Services Division	Action
1:30 p.m.	Northwest Prescription Drug Consortium Update	TAB 4	Luke Dearden, PharmD, BCPS Clinical Pharmacist, Clinical Quality & Care Transformation Division	Information/ Discussion
1:50 p.m.	Long-Term Disability (LTD) Implementation Update	TAB 5	Kimberly Gazard, Contract Manager Portfolio Management & Monitoring Section, ERB Division	Information/ Discussion
2:10 p.m.	PEBB My Account Modernization Project	TAB 6	Jerry Britcher, Chief Information Officer, Enterprise Technology Services Division	Information/ Discussion
2:30 p.m.	2022 PEB Board Meeting Schedule & Topics for January 2022 Board Retreat	TAB 7	Dave Iseminger, Director ERB Division	Information/ Discussion
2:45 p.m.	Public Comment			
3:00 p.m.	2021 Board Season Concluding Remarks		Dave Iseminger, Director ERB Division	
3:15 p.m.	Adjourn			

***All Times Approximate**

The Public Employees Benefits Board will meet Wednesday, July 21, 2021. Due to COVID-19 and out of an abundance of caution, all Board Members and attendees will attend this meeting virtually.

The Board will consider all matters on the agenda plus any items that may normally come before them.

This notice is pursuant to the requirements of the Open Public Meeting Act, Chapter 42.30 RCW.

Direct e-mail to: board@hca.wa.gov.

Materials posted at: <http://www.pebb.hca.wa.gov/board/> by close of business on July 19, 2021.

[Join Zoom Meeting](#)

Join Zoom Meeting

<https://zoom.us/j/93110173115>

Meeting ID: 931 1017 3115

One tap mobile

+12532158782,,93110173115# US (Tacoma)

+16699006833,,93110173115# US (San Jose)

Dial by your location

+1 253 215 8782 US (Tacoma)

+1 669 900 6833 US (San Jose)

+1 346 248 7799 US (Houston)

+1 312 626 6799 US (Chicago)

+1 929 205 6099 US (New York)

+1 301 715 8592 US (Washington DC)

Meeting ID: 931 1017 3115

Find your local number: <https://zoom.us/u/awhQLykvb>

PEB Board Members

Name	Representing
Sue Birch, Director Health Care Authority 626 8 th Ave SE PO Box 42713 Olympia WA 98504-2713 V 360-725-2104 sue.birch@hca.wa.gov	Chair
Leanne Kunze, Executive Director Washington Federation of State Employees 1212 Jefferson Street, Suite 300 Olympia WA 98501 V 360-352-7603 PEBBoard@hca.wa.gov	State Employees
Elyette Weinstein 5000 Orvas CT SE Olympia WA 98501-4765 V 360-705-8388 PEBBoard@hca.wa.gov	State Retirees
Tom MacRobert 4527 Waldrick RD SE Olympia WA 98501 V 360-264-4450 PEBBoard@hca.wa.gov	K-12 Retirees
Scott Nicholson, Deputy Assistant Director State Human Resources Office of Financial Management PO Box 43113 Olympia WA 98504-3113 scott.nicholson@ofm.wa.gov	Benefits Management/Cost Containment

PEB Board Members

Name	Representing
Yvonne Tate 1407 169 th PL NE Bellevue WA 98008 V 425-417-4416 PEBBoard@hca.wa.gov	Benefits Management/Cost Containment
John Comerford* 121 Vine ST Unit 1205 Seattle, WA V 206-625-3200 PEBBoard@hca.wa.gov	Benefits Management/Cost Containment
Harry Bossi 19619 23 rd DR SE Bothell WA 98012 V 360-689-9275 PEBBoard@hca.wa.gov	Benefits Management/Cost Containment
Legal Counsel Michael Tunick, Assistant Attorney General 7141 Cleanwater Dr SW PO Box 40124 Olympia WA 98504-0124 V 360-586-6495 MichaelT4@atg.wa.gov	

*non-voting members

3/12/21



Washington State Health Care Authority
Public Employees Benefits Board
P.O. Box 42713 • Olympia, Washington 98504-2713
360-725-0856 • TTY 711 • FAX 360-586-9551 • www.pebb.hca.wa.gov

PEB BOARD MEETING SCHEDULE

2021 Public Employees Benefits (PEB) Board Meeting Schedule

The PEB Board meetings will be held at the Health Care Authority, Sue Crystal Center, Rooms A & B, 626 8th Avenue SE, Olympia, WA 98501.

January 27, 2021 (Board Retreat) 9:00 a.m. – 4:00 p.m.

March 17, 2021 - Noon – 5:00 p.m.

April 14, 2021 - Noon – 5:00 p.m.

May 12, 2021 - Noon – 5:00 p.m.

June 9, 2021 - Noon – 5:00 p.m.

June 30, 2021 - Noon – 5:00 p.m.

July 14, 2021 - Noon – 5:00 p.m.

July 21, 2021 - Noon – 5:00 p.m.

July 28, 2021 - Noon – 5:00 p.m.

If you are a person with a disability and need a special accommodation, please contact Connie Bergener at 360-725-0856

6/12/20

OFFICE OF THE CODE REVISER
STATE OF WASHINGTON
FILED

DATE: July 21, 2020

TIME: 11:23 AM

WSR 20-15-132

TAB 2

PEB BOARD BY-LAWS

ARTICLE I

The Board and its Members

1. **Board Function**—The Public Employees Benefits Board (hereinafter “the PEBB” or “Board”) is created pursuant to RCW 41.05.055 within the Health Care Authority; the PEBB’s function is to design and approve insurance benefit plans and establish eligibility criteria for participation in insurance benefit plans for Higher Education and State employees, State retirees, and school retirees.
2. **Staff**—Health Care Authority staff shall serve as staff to the Board.
3. **Appointment**—The Members of the Board shall be appointed by the Governor in accordance with RCW 41.05.055. Board Members shall serve two-year terms. A Member whose term has expired but whose successor has not been appointed by the Governor may continue to serve until replaced.
4. **Non-Voting Member**—There shall be one non-voting Members appointed by the Governor because of their experience in health benefit management and cost containment.
5. **Privileges of Non-Voting Member**—The non-voting Member shall enjoy all the privileges of Board membership, except voting, including the right to sit with the Board, participate in discussions, and make and second motions.
6. **Board Compensation**—Members of the Board shall be compensated in accordance with RCW [43.03.250](#) and shall be reimbursed for their travel expenses while on official business in accordance with RCW [43.03.050](#) and [43.03.060](#).

ARTICLE II

Board Officers and Duties

1. **Chair of the Board**—The Health Care Authority Administrator shall serve as Chair of the Board and shall preside at all meetings of the Board and shall have all powers and duties conferred by law and the Board’s By-laws. If the Chair cannot attend a regular or special meeting, he or she shall designate a Chair Pro-Tem to preside during such meeting.
2. **Other Officers**—(*reserved*)

ARTICLE III
Board Committees

(RESERVED)

ARTICLE IV
Board Meetings

1. Application of Open Public Meetings Act—Meetings of the Board shall be at the call of the Chair and shall be held at such time, place, and manner to efficiently carry out the Board's duties. All Board meetings, except executive sessions *as permitted by law*, shall be conducted in accordance with the Open Public Meetings Act, Chapter 42.30 RCW.
2. Regular and Special Board Meetings—The Chair shall propose an annual schedule of regular Board meetings. The schedule of regular Board meetings, and any changes to the schedule, shall be filed with the State Code Reviser's Office in accordance with RCW 42.30.075. The Chair may cancel a regular Board meeting at his or her discretion, including the lack of sufficient agenda items. The Chair may call a special meeting of the Board at any time and proper notice must be given of a special meeting as provided by the Open Public Meetings Act, RCW 42.30.
3. No Conditions for Attendance—A member of the public is not required to register his or her name or provide other information as a condition of attendance at a Board meeting.
4. Public Access—Board meetings shall be held in a location that provides reasonable access to the public including the use of accessible facilities.
5. Meeting Minutes and Agendas—The agenda for an upcoming meeting shall be made available to the Board and the interested members of the public at least 24 hours prior to the meeting date or as otherwise required by the Open Public Meetings Act.

Agendas may be sent by electronic mail and shall also be posted on the HCA website. An audio recording (or other generally accepted electronic recording) shall be made of the meeting. HCA staff will provide minutes summarizing each meeting from the audio recording. Summary minutes shall be provided to the Board for review and adoption at a subsequent Board meeting.

6. Attendance—Board Members shall inform the Chair with as much notice as possible if unable to attend a scheduled Board meeting. Board staff preparing the minutes shall record the attendance of Board Members at the meeting for the minutes.

ARTICLE V
Meeting Procedures

1. Quorum—Five voting members of the Board shall constitute a quorum for the transaction of business. No final action may be taken in the absence of a quorum. The Chair may declare a meeting adjourned in the absence of a quorum necessary to transact business.
2. Order of Business—The order of business shall be determined by the agenda.
3. Teleconference Permitted—A Board Member may attend a meeting in person or, by special arrangement and advance notice to the Chair, by telephone conference call, or video conference when in-person attendance is impracticable.
4. Public Testimony—The Board actively seeks input from the public at large, from enrollees served by the PEBB Program, and from other interested parties. Time is reserved for public testimony at each regular meeting, generally at the end of the agenda. At the direction of the Chair, public testimony at Board meetings may also occur in conjunction with a public hearing or during the Board’s consideration of a specific agenda item. The Chair has authority to limit the time for public testimony, including the time allotted to each speaker, depending on the time available and the number of persons wishing to speak.
5. Motions and Resolutions—All actions of the Board shall be expressed by motion or resolution. No motion or resolution shall have effect unless passed by the affirmative votes of a majority of the Board Members present and eligible to vote, or in the case of a proposed amendment to the By-laws, a 2/3 majority of the Board.
6. Representing the Board’s Position on an Issue—No Board Member may endorse or oppose an issue purporting to represent the Board or the opinion of the Board on an issue unless the majority of the Board approve of such position.
7. Manner of Voting—On motions, resolutions, or other matters a voice vote may be used. At the discretion of the Chair, or upon request of a Board Member, a roll call vote may be conducted. Proxy votes are not permitted, but the prohibition of proxy votes does not prevent a Chair Pro-Tem designated by the Health Care Authority Director from voting.
8. Parliamentary Procedure—All rules of order not provided for in these By-laws shall be determined in accordance with the most current edition of Robert’s Rules of Order. Board staff shall provide a copy of *Robert’s Rules* at all Board meetings.
9. Civility—While engaged in Board duties, Board Members’ conduct shall demonstrate civility, respect, and courtesy toward each other, HCA staff, and the public and shall be guided by fundamental tenets of integrity and fairness.
10. State Ethics Law and Recusal—Board Members are subject to the requirements of the Ethics in Public Service Act, Chapter 42.52 RCW. A Board Member shall recuse himself or herself from casting a vote as necessary to comply with the Ethics in Public Service Act.

ARTICLE VI
Amendments to the By-Laws and Rules of Construction

1. Two-thirds majority required to amend—The PEBB By-laws may be amended upon a two-thirds (2/3) majority vote of the Board.
2. Liberal construction—All rules and procedures in these By-laws shall be liberally construed so that the public's health, safety and welfare shall be secured in accordance with the intents and purposes of applicable State laws and regulations.

Last Revised July 15, 2020

TAB 3



2022 Premium Resolutions

Non-Medicare

Tanya Deuel
ERB Finance Manager
Financial Services Division
July 21, 2021

Premium Resolution PEBB 2021-26 KPNW Non-Medicare Premium

Resolved that, the PEB Board endorses the Kaiser Foundation Health Plan of the Northwest employee and Non-Medicare retiree premiums.

Premium Resolution PEBB 2021-27 KPWA Non-Medicare Premium

Resolved that, the PEB Board endorses the Kaiser Foundation Health Plan of Washington employee and Non-Medicare retiree premiums.

Premium Resolution PEBB 2021-28 UMP Non-Medicare Premium

Resolved that, the PEB Board endorses the Uniform Medical Plan (UMP) employee and Non-Medicare retiree premiums.

Questions?

Tanya Deuel, ERB Finance Manager
Financial Services Division
tanya.deuel@hca.wa.gov

Appendix

Employee / Employer Premium Contributions

	Proposed 2022 Employee Contribution (Single Subscriber)	Proposed 2022 Employer Contribution (aka State Index Rate)	Proposed 2022 Composite Rate
Kaiser NW Classic	\$159	\$604	\$763
Kaiser NW CDHP	\$26	\$604	\$630
Kaiser WA Classic	\$204	\$604	\$808
Kaiser WA Value	\$113	\$604	\$717
Kaiser WA SoundChoice	\$50	\$604	\$654
Kaiser WA CDHP	\$24	\$604	\$628
UMP Classic	\$110	\$604	\$714
UMP Plus	\$78	\$604	\$682
UMP Select	\$39	\$604	\$643
UMP CDHP	\$24	\$604	\$628

- Consumer Directed Health Plans' (CDHP) composites include Health Savings Account (HSA) deposits
- Rounded to the nearest dollar
- Composites include the state active reduction of \$1.00 Per Adult Unit Per Member (PAUPM) for the employer group surcharge

Employee Premium Contributions

	Subscriber		2021 to 2022 Change in Subscriber Rate		Enrollment (PEBB Actives)	
	2021	Proposed 2022	%	\$	Subscribers	% of Total Enrollment
Kaiser NW Classic	\$159	\$159	0.0%	\$0	1,528	1%
Kaiser NW CDHP	\$25	\$26	4.0%	\$1	267	0%
Kaiser WA Classic	\$189	\$204	7.9%	\$15	12,027	9%
Kaiser WA Value	\$112	\$113	0.9%	\$1	13,784	10%
Kaiser WA SoundChoice	\$55	\$50	-9.1%	(\$5)	4,606	3%
Kaiser WA CDHP	\$26	\$24	-7.7%	(\$2)	2,747	2%
UMP Classic	\$105	\$110	4.8%	\$5	70,407	53%
UMP Plus	\$72	\$78	8.3%	\$6	15,850	12%
UMP Select	\$37	\$39	5.4%	\$2	1,321	1%
UMP CDHP	\$25	\$24	-4.0%	(\$1)	11,347	8%

- Rounded to the nearest dollar
- Composites include the state active reduction of \$1.00 PAUPM for the employer group surcharge

2022 Proposed Employee Contributions by Tier

	Subscriber	Subscriber & Spouse	Subscriber & Child(ren)	Subscriber, Spouse/SRDP*, and Child(ren)
Kaiser NW Classic	\$159	\$328	\$278	\$447
Kaiser NW CDHP	\$26	\$62	\$46	\$82
Kaiser WA Classic	\$204	\$418	\$357	\$571
Kaiser WA Value	\$113	\$236	\$198	\$321
Kaiser WA SoundChoice	\$50	\$110	\$88	\$148
Kaiser WA CDHP	\$24	\$58	\$42	\$76
UMP Classic	\$110	\$230	\$193	\$313
UMP Plus	\$78	\$166	\$137	\$225
UMP Select	\$39	\$88	\$68	\$117
UMP CDHP	\$24	\$58	\$42	\$76
Subscribers may be subject to the following surcharges				
Tobacco Surcharge	\$25	\$25	\$25	\$25
Spousal Surcharge	N/A	\$50	N/A	\$50

- *Subscriber, Spouse/State-Registered Domestic Partner*, and Child(ren) include \$10 spouse charge*
- *Rounded to the nearest dollar*
- *Composites include the state active reduction of \$1.00 PAUPM for the employer group surcharge*

Non-Medicare Retiree Rates

Non-Medicare Retiree Rates by Tier

	Subscriber		Subscriber & Spouse		Subscriber & Child(ren)		Subscriber, Spouse/SRDP*, and Child(ren)		2021 to 2022 Change in Subscriber Rate	
	2021	Proposed 2022	2021	Proposed 2022	2021	Proposed 2022	2021	Proposed 2022	%	\$
Kaiser NW Classic	\$746	\$768	\$1,486	\$1,531	\$1,301	\$1,341	\$2,041	\$2,104	3.0%	\$23
Kaiser NW CDHP	\$619	\$644	\$1,226	\$1,277	\$1,089	\$1,133	\$1,638	\$1,708	4.1%	\$25
Kaiser WA Classic	\$775	\$813	\$1,545	\$1,621	\$1,353	\$1,419	\$2,123	\$2,228	4.9%	\$38
Kaiser WA Value	\$699	\$722	\$1,392	\$1,439	\$1,219	\$1,260	\$1,912	\$1,976	3.3%	\$23
Kaiser WA SoundChoice	\$641	\$659	\$1,277	\$1,313	\$1,118	\$1,150	\$1,754	\$1,804	2.8%	\$18
Kaiser WA CDHP	\$619	\$641	\$1,228	\$1,273	\$1,090	\$1,130	\$1,641	\$1,703	3.6%	\$22
UMP Classic	\$692	\$719	\$1,378	\$1,432	\$1,206	\$1,254	\$1,892	\$1,968	3.9%	\$27
UMP Plus	\$659	\$687	\$1,312	\$1,369	\$1,149	\$1,199	\$1,802	\$1,881	4.3%	\$28
UMP Select	\$623	\$648	\$1,241	\$1,290	\$1,087	\$1,130	\$1,705	\$1,773	3.9%	\$24
UMP CDHP	\$619	\$639	\$1,226	\$1,270	\$1,089	\$1,127	\$1,638	\$1,700	3.3%	\$20
Subscribers may be subject to the following surcharges										
Tobacco Surcharge	\$25	\$25	\$25	\$25	\$25	\$25	\$25	\$25		
Spousal Surcharge	N/A	N/A	\$50	\$50	N/A	N/A	\$50	\$50		

• Rounded to the nearest dollar

* State-Registered Domestic Partner (SRDP)

TAB 4



Northwest Prescription Drug Consortium Update

Luke Dearden, PharmD, BCPS

Clinical Pharmacist – Employee and Retirees Benefits

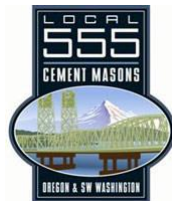
Clinical Quality and Care Transformation (CQCT)

July 21, 2021

Background

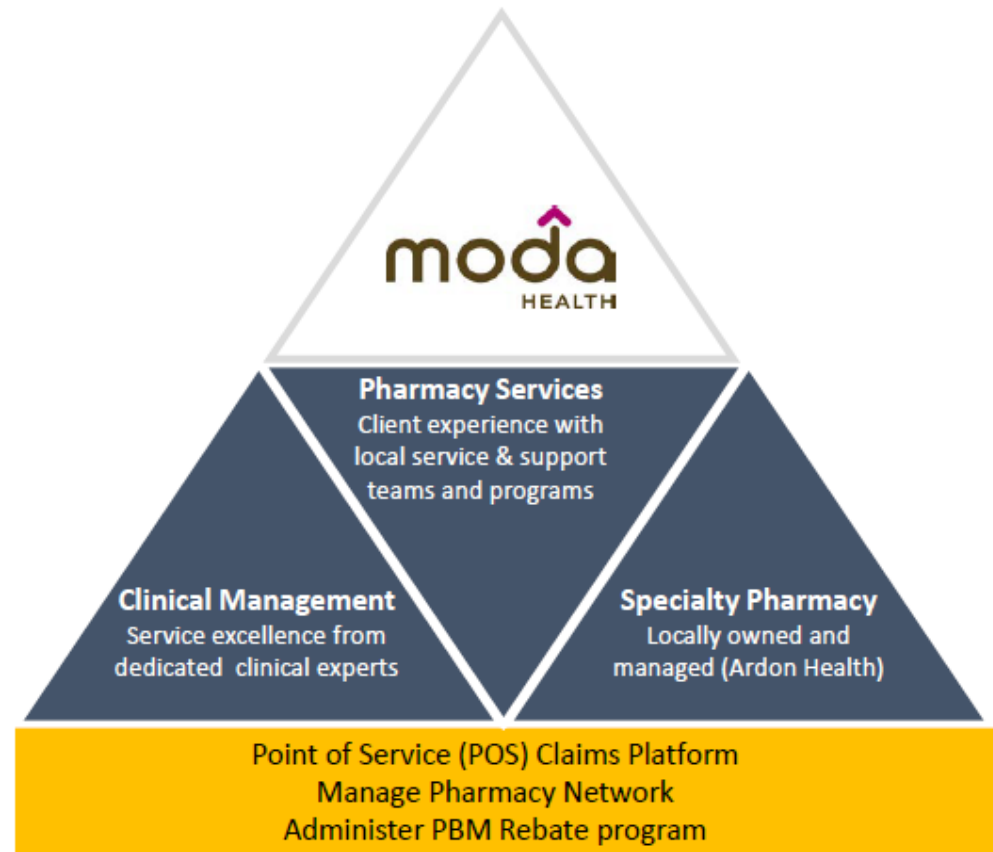
- The Northwest Prescription Drug Consortium (the Consortium) is jointly administered through the Washington Prescription Drug Program (WPDP) and the Oregon Prescription Drug Program (OPDP).
 - Both state governments joined together to increase purchasing power
 - Programs participate in the Consortium to purchase or reimburse drugs
 - UMP must use the Consortium for its pharmacy benefit (RCW 70.14.060)
- Moda Health administers the Consortium under contract expiring on 12/31/21
- After a competitive procurement, Moda was awarded a new contract
 - New contract is effective on 1/1/2022
 - Moda will continue to administer UMP's prescription drug program

Consortium Participating Programs



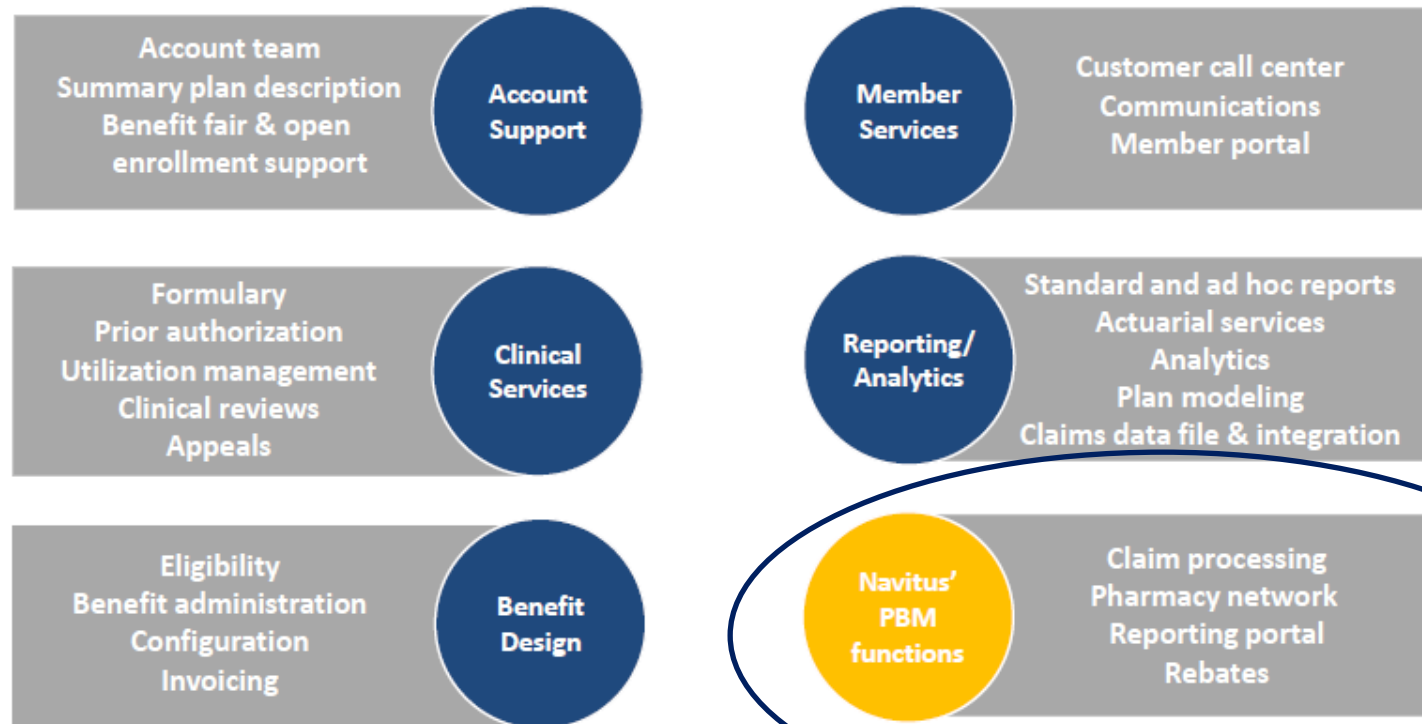
Overview of Moda's Structure

- Moda administers most aspects of UMP's prescription drug benefit in-house (Blue)
- Moda subcontracts with another pharmacy benefit manager (PBM) to carry out behind-the-scenes functions (Yellow)



What is changing?

- Moda's PBM subcontractor is changing from MedImpact to Navitus



How is Member Experience Affected?

What will stay the same?	What will change?
<ul style="list-style-type: none">• Benefit design<ul style="list-style-type: none">• Cost-shares• Prior authorizations• Customer service• Complaints and appeals process	<ul style="list-style-type: none">• New ID cards<ul style="list-style-type: none">• Numbers the pharmacy uses to process claims• Refreshed member dashboard<ul style="list-style-type: none">• Updated tools (price check, pharmacy locator)• New address to submit out-of-network claims• Some pharmacies may be added or removed from network

Bottom Line: Members should experience minimal disruption

Communications

Communication Materials	Completion Date
2022 Open Enrollment materials	October 2021
<p>Notifications for affected members</p> <p>Example: If member is using a pharmacy that will be out of network starting 1/1/2022, they will receive a letter. The letter will include a list of nearby in-network pharmacies.</p>	October 2021
Website updates	December 2021
New ID cards issued	December 2021

Benefits of Navitus

- 18 years of experience with 97% client satisfaction
- 100% pass-through business model
 - Aligns with existing model
 - Enhanced rebate opportunities
- National pharmacy network
- Enhanced, real-time, reporting portal (NaviGate)
- Greater opportunity for future clinical program expansion
 - Pharmacogenomics
 - Medication adherence
 - Medication Therapy Management (MTM)

Questions?

Luke Dearden, Clinical Pharmacist
Clinical Quality and Care Transformation

Luke.dearden@hca.wa.gov

TAB 5



Long-Term Disability (LTD) Implementation Update

Kimberly Gazard, Contract Manager
Employees and Retirees Benefits (ERB) Division
July 21, 2021

Implementation Communication Strategy

- The ERB Outreach & Training Unit will provide training to the employer benefits office staff
- GovDeliveries sent to employers
 - Forwardable messages to send to employees
 - Open enrollment special messages
- Virtual Benefits Fair
 - Video
 - Web content
 - Links to external tools/messaging
- FAQs/Fact sheets

Implementation Communication Strategy (*cont.*)

- Webinar(s) hosted by Standard
 - One live webinar during open enrollment for each PEBB/SEBB Program
 - One recorded webinar
- HCA website announcement
- PEBB/SEBB LTD webpage
- Mailing(s) to households
 - Newsletter
 - Targeted mailer for PEBB Program employees not currently enrolled in employee-paid LTD
- Social media
 - Links to external tools/messaging

Implementation

Key Messages in Communications

- Automatic Enrollment in Employee-paid LTD: All eligible employees not already enrolled in employee-paid LTD insurance will be automatically enrolled in employee-paid LTD insurance at the 60% coverage level without Evidence of Insurability (EOI), effective January 1, 2022
- Reducing or Declining Employee-paid LTD: Employees who do not want to be automatically enrolled must make an election to reduce or decline coverage during annual open enrollment in 2021 or by December 31, 2021
- Employees can change their elections at any time. Changes may be subject to EOI.

Implementation

Key Messages in Communications (*cont.*)

- Premiums are changing with the LTD redesign effective January 1, 2022
- New LTD benefit changes January 1, 2022:
 - One benefit waiting period for all PEBB Program employees: 90 days
 - New option to enroll in a 50% coverage level (which may provide lower premiums)
- Employer-paid coverage is not changing; employees cannot opt-out of this coverage

LTD Elections in PEBB My Account

- PEBB My Account will have the LTD election's capability built into the system
- Employees will be able to make LTD elections in PEBB My Account during this year's open enrollment for the January 1, 2022 LTD policy change
- After this year's open enrollment, Employees outside their 31-day newly eligible period will need to use the paper enrollment/change form in order to reduce or decline employee-paid LTD

Next Board Season

- Analysis of the January 1, 2022 LTD Policy change
 - Enrollment in the 60% coverage level and 50% coverage level
 - How many PEBB Program employees declined employee-paid LTD coverage

Questions?

Kimberly Gazard, Contract Manager
Employees and Retirees Benefits (ERB) Division

kimberly.gazard@hca.wa.gov

TAB 6



PEBB My Account Modernization Project

Jerry Britcher
Chief Information Officer
Enterprise Technology Services
July 21, 2021

What is the “PEBB Modernization” Initiative?

- A modernized web-based tool for employer benefit management
- Self-service capabilities for subscribers
- Reduced reliance on paper forms, decreased errors
- Advanced tools to continue to safeguard PEBB Program member data and meet security standards
- Simplified Benefits Administrator’s interface; reduced training

PAY1 -Back to the Future

```

***** A.01 - PERSON DATA *****                                MAPA011
SOC SEC:                                ID#: 000703996             HOME AGY/SUB-AGY: 107
LAST NAME:                               SUFFIX:
FIRST NAME:                               ----PHONE----:
MIDDLE NAME:                             BUSINESS/WORK:
SHORT NAME:                               HOME:
EMAIL ADDRESS:                            OPT IN:
HOME ADDRESS:
LINE1:                                    ADDR EFF DATE: 01 22 2016
LINE2:
LINE3:                                    COUNTY: 21 LEWIS
CITY:                                     ST: WA  ZIP CD: 98532-2134
                                           COUNTRY CD:
MAILING ADDRESS (IF DIFFERENT FROM HOME ADDRESS):
LINE1:
LINE2:
CITY:                                     ST:      ZIP CD:
                                           COUNTRY CD:
BIRTH DT:                                GENDER: F  PERM ST: Y
NEW SSA:                                    P2-PRT :
NEXT FUNCTION: A 41 TYPE: I SSA:          AGY: 107 SUB:      PAY ACTION :
INQUIRY ONLY  ENTER-NEXT SELECTION, PF1-HELP, PF2-RETURN, PF3-SYSTEM

```


PEBB My Account Introduces Opportunity and Change

	BAs	Subscriber
SecureAccess Washington (SAW) for subscriber login		✓
Personnel/Payroll manage benefits through PEBB My Account instead of PAY1	✓	
Supplemental LTD updates available through PEBB My Account		✓
Self-Pay (Continuation Coverage/Retirees) requests initiated from PEBB My Account		✓
Special open enrollment requests submitted through application		✓
Dependent verification through application		✓
Change plan selections and manage dependents during open enrollment		✓
Make initial health and dental elections as newly eligible employees		✓

Continuation Coverage / Retirees

- Ability to initiate self-pay request for coverage for review and approval by HCA – previously all paper
- Request to defer coverage (retirees)
- Submit Continuation Coverage termination requests
- Upload required retiree signature forms
- Make elections at open enrollment and submit special open enrollment requests

Many Operational Processes Remain Unchanged

	BAs	Subscriber
Open enrollment elections made in PEBB My Account		✓
Demographic data imports	✓	
Appeals process	✓	
Error correction process (via FUZE)	✓	
Personnel and payroll inquiries (via FUZE) after go live	✓	
Process for accessing existing reports	✓	
Billing files and delivery	✓	
Employers as point of contact for subscriber/employee questions	✓	

PEBB Modernization

The image displays two overlapping screenshots from the Washington State Health Care Authority's PEBB Modernization system. The background screenshot shows the 'ADAMS COUNTY Administrative Dashboard' for user 'PITSCH CHATRINA'. It features a navigation menu with options like 'Admin Dashboard', 'Subscribers', 'Access', 'Dependent Verification', 'SOE Verification', 'Self Pay', 'Organizations', 'Reports', and 'Settings'. The dashboard includes tiles for 'Manage subscribers', 'Manage access', 'Organization profile', and 'Special Open Enrollment Verification'. The foreground screenshot is the 'Add subscriber' form, which contains the following fields:

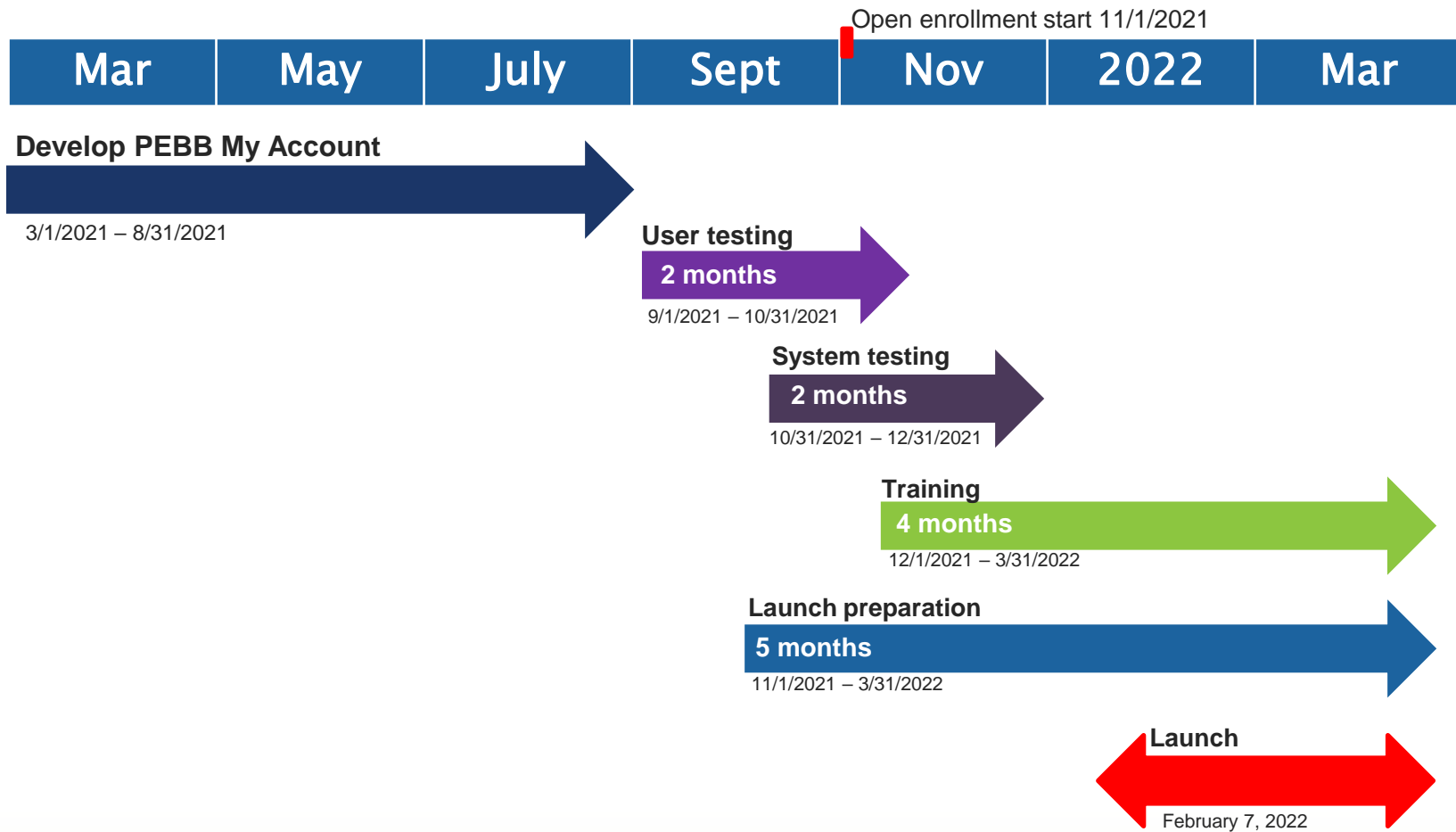
- Personal Information:** Last name*, First name*, Middle name, SSI* (556-99-2222)
- Identification:** Suffix (JR, SR), Birth date* (mm/dd/yyyy), Sex assigned at birth*, Gender identity (with explanatory text: "Gender 'X' means a gender that is not exclusively male or female. This field is optional and will be kept private to the extent allowable by law. To learn more, visit hca.wa.gov/genders."), Gender identity (dropdown)
- Contact Information:** Home phone number, Work phone number
- Eligibility:** Eligibility reason* (dropdown), Date of Eligibility* (06/01/2021)
- Employment:** Is this employee represented?*, Employee monthly gross salary*, Hire date* (mm/dd/yyyy)
- Residential address:** Address line 1* (Street #, Street), Address line 2 (Unit #, Suite #), City*, State/Province* (dropdown), County* (dropdown), Zip code*, Country* (United States)

Same mailing address

The Future of Pay1

- Pay1 will remain in place as the accounting system of record within HCA
- Pay1 will no longer be used by employers for benefit management

Estimated Launch – February 2022



Partnering on Employer Readiness

- High-level readiness goals
 - High level of awareness among employers and staff
 - Employers prepared, equipped, and supported
 - Employer readiness activities outlined
- Activities to prepare, equip, and support employers:
 - Initial and ongoing briefings to Benefits Administrators
 - Publish employer readiness checklist
 - Publish instructions on how to manage PEBB My Account access
 - Deliver training for Benefits Administrators and other admin. users
 - Publish Benefits Administrator and subscriber/employee user guides

Questions?

Jerry Britcher
Chief Information Officer
Enterprise Technology Services
jerry.britcher@hca.wa.gov

TAB 7



Washington State Health Care Authority
Public Employees Benefits Board

P.O. Box 42713 • Olympia, Washington 98504-2713
360-725-0856 • TTY 711 • FAX 360-586-9551 • www.pebb.hca.wa.gov

PEB BOARD MEETING SCHEDULE

2022 Public Employees Benefits (PEB) Board Meeting Schedule

The PEB Board meetings will be held at the Health Care Authority, Sue Crystal Center, Rooms A & B, 626 8th Avenue SE, Olympia, WA 98501.

January 26, 2022 (Board Retreat) 9:00 a.m. – 4:00 p.m.

March 10, 2022 - 9:00 a.m. – 2:00 p.m.

April 14, 2022 - 9:00 a.m. – 2:00 p.m.

May 12, 2022 - 9:00 a.m. – 2:00 p.m.

June 9, 2022 - 9:00 a.m. – 2:00 p.m.

June 30, 2022 – 9:00 a.m. – 2:00 p.m.

July 14, 2022 - 9:00 a.m. – 2:00 p.m.

July 20, 2022 - 9:00 a.m. – 2:00 p.m.

July 27, 2022 - 9:00 a.m. – 2:00 p.m.

If you are a person with a disability and need a special accommodation, please contact Connie Bergener at 360-725-0856

7/16/21