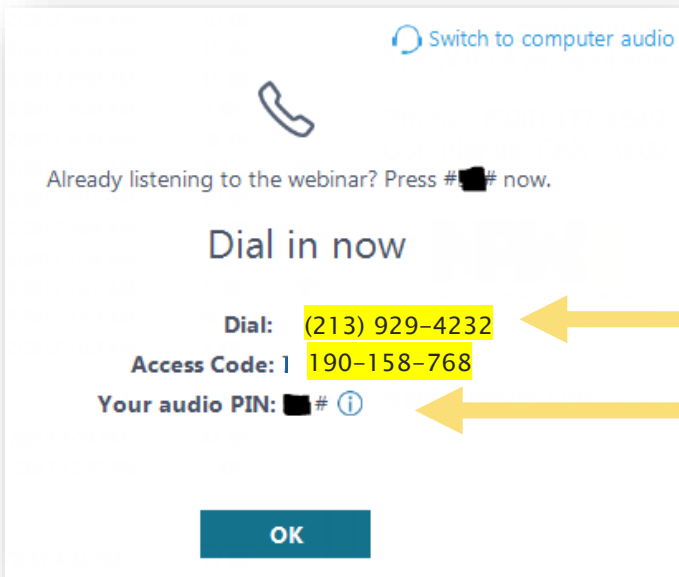
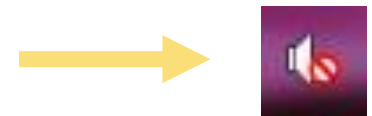


# State Opioid Response Workgroup Quarterly Call

**Welcome! We will begin at 1 p.m.**

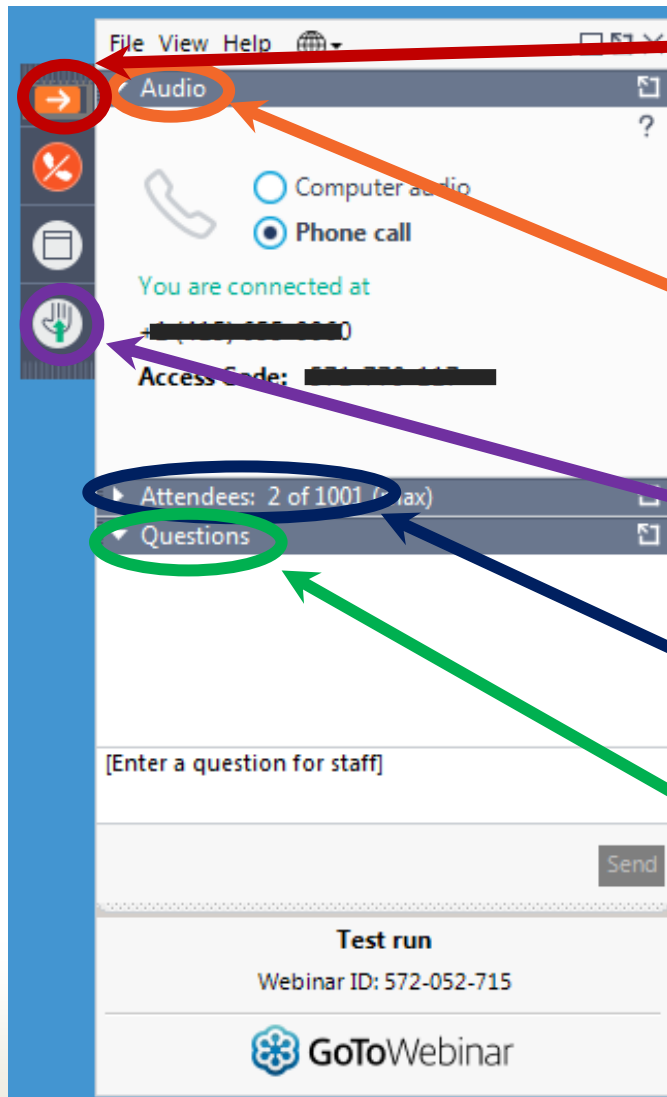


- It is always a good idea to close other windows.
- If participating via phone
  - Click OK and mute your computer speakers.
  - Be sure to enter your unique **Audio PIN**, if you haven't already.



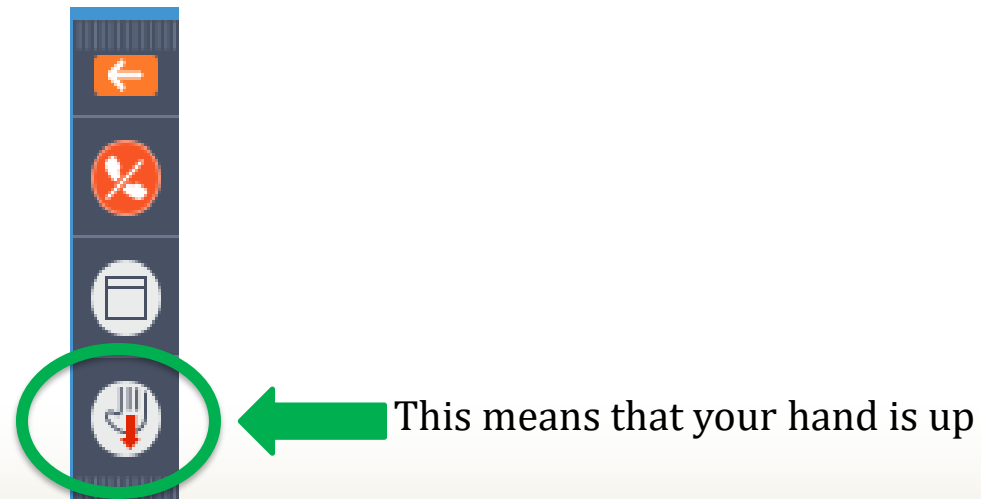
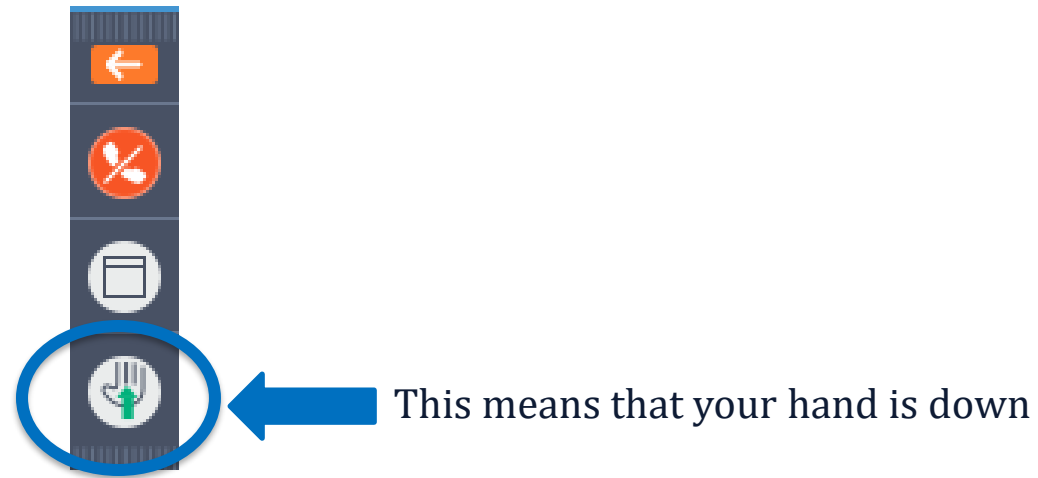
For help with the webinar email [Casey.Schaufler@hca.wa.gov](mailto:Casey.Schaufler@hca.wa.gov)

# Webinar Controls



- **Grab Tab** – Allows you to open/close the Control Panel, mute/unmute your audio (if the organizer has enabled this feature) and raise your hand
- **Audio pane** – Displays audio format. Click Settings to select telephone devices.
- **Hand** – click to raise hand. Click again to lower.
- **Attendee List** – Displays all the participants in-session
- **Questions pane** – Allows attendees to submit questions and review answers (if enabled by the organizer). Broadcast messages from the organizer will also appear here.

# How to Raise Your Hand



# For questions after the webinar

## For questions related to Behavioral Health services:

- Email: [HCADBHRBHCVID19@hca.wa.gov](mailto:HCADBHRBHCVID19@hca.wa.gov)
- Type the topic of your question in the subject line.
- Subject line should include topic of questions so that it can be triaged to the appropriate subject matter expert

## For Managed Care Organization Provider Finances:

- Email: [HCAmcprograms@hca.wa.gov](mailto:HCAmcprograms@hca.wa.gov)
- For behavioral health treatment providers contracting with the MCOs that cannot cover operation costs over next 2-4 weeks.
- Subject line should be URGENT FINANCIAL CONCERNS or subject line "outstanding payment due"

# Resources

- **HCA Website** - <https://www.hca.wa.gov/information-about-novel-coronavirus-covid-19>
- **Resources for Parents** can be found at [www.StartTalkingNow.org](http://www.StartTalkingNow.org).
- **Provider calls:**
  - DBHR All Provider COVID-19 Calls  
Tuesdays at noon
  - Optional Weekly Call WA OTP - COVID-19 Planning  
Every Thursday from 1 to 2:30 p.m. (360) 407-3811 Access code 8923139#
  - Prevention Provider COVID-19 Calls – *(Every other week)*
- **Upcoming Webinars....**
  - For Prevention Providers: New Webinars and Provider Calls announced regularly! Go to [www.TheAthenaForum.org](http://www.TheAthenaForum.org) for information on upcoming Prevention calls, Webinars and resources.

## Other Resources

- **Governor's Office** - <https://www.governor.wa.gov/issues/issues/covid-19-resources>
- **CDC** - <https://www.cdc.gov/coronavirus/2019-nCoV/index.html>
- **CMS** - <https://www.cms.gov/About-CMS/Agency-Information/Emergency/EPRO/Current-Emergencies/Current-Emergencies-page>
- **WA Department of Health** - <https://www.doh.wa.gov/emergencies/coronavirus>
- **World Health Organization** - Detailed guidance about what to do in residential facilities - [https://apps.who.int/iris/bitstream/handle/10665/331508/WHO-2019-nCoV-IPC long term care-2020.1-eng.pdf](https://apps.who.int/iris/bitstream/handle/10665/331508/WHO-2019-nCoV-IPC_long_term_care-2020.1-eng.pdf)

## Resources Cont.

- **SAMHSA** - Guidance to move mostly to telehealth and follow CDC recommendations re: admitting new patients and infection control. *(as of 3/20/20)* - <https://www.samhsa.gov/sites/default/files/considerations-care-treatment-mental-substance-use-disorders-covid19.pdf>