Behavioral Health System Redesign: Crisis Response Improvement Strategy Committee

Meeting #18

Tuesday, November 7, 2023, Noon to 3 pm

Zoom

Meeting objectives

1. Understand where we've been, where we are now, and where we are going in the CRIS process.
2. Learn about Department of Health's work on the technology user experience design process and outcomes.
3. Ask questions on newsletter updates from state agencies and CRIS members relevant to 988 and behavioral health crisis response system improvements.
4. Learn about Tribal 2024 behavioral health crisis legislative priorities.
5. Gather CRIS Committee feedback on the draft recommendations for the progress report to the Governor and Legislature.
6. Confirm action items and next steps.
7. Hear public comment.

Meeting Agenda

TIME	TOPIC and OBJECTIVE
Noon	Technology Moment **Objective: E**nsure meeting participants know how to use the Zoom technology—including raise your hand function—and everyone understands meeting expectations (e.g., participants leave cameras on, observers leave cameras off, everyone leaves mics on mute unless called upon to speak, etc.)
12:05 pm	Welcome, Introductions, Review Meeting Agenda **Objectives:** • Ensure everyone feels welcomed and valued, and CRIS members are prepared to engage. • Ensure CRIS Committee members and members of the public understand how the meeting—including the public comment period—will proceed.
12:20 pm	Personal Stories **Objective:** set the context for why we are engaging in this work.
12:40 pm	Updates **Objectives:** • Share outcomes from DOH technology user experience work. • Share 2024 Tribal Behavioral Health Crisis Legislative Priorities • Answer questions regarding updates that are relevant to the CRIS.

TIME	TOPIC and OBJECTIVE
1:20 pm	Break
1:30 pm	Discussion: CRIS feedback on Draft Recommendations for the Progress Report **Objective:** Gather CRIS Committee feedback on the draft recommendations for the progress report to the Governor and Legislature.
2:45 pm	Action Items and Next Steps
2:48 pm	Public Comment Period **Objective:** Hear public comment.
3:00 pm	Adjourn