

Behavioral Health System Redesign: Crisis Response Improvement Strategy Committee

Meeting #20

Tuesday, February 27, 2024, 1 pm to 4 pm

Zoom

Meeting objectives

1. Ground our work in the personal stories and experiences of people who encounter the crisis response system.
2. Articulate potential performance metrics for the crisis response system.
3. Confirm action items and next steps.
4. Hear public comment.

Meeting Agenda

TIME	TOPIC and OBJECTIVE
1 pm	<p>Technology Moment</p> <p>Objective: ensure meeting participants know how to use the Zoom technology—including raise your hand function—and everyone understands meeting expectations (e.g., participants leave cameras on, observers leave cameras off, everyone leaves mics on mute unless called upon to speak, etc.)</p>
1:05 pm	<p>Welcome, Introductions, Review Meeting Agenda</p> <p>Objectives:</p> <ul style="list-style-type: none"> • Ensure everyone feels welcomed and valued, and CRIS members are prepared to engage. • Ensure CRIS Committee members and members of the public understand how the meeting—including the public comment period—will proceed.
1:20 pm	<p>Personal Stories</p> <p>Objective: Set the context for why we are engaging in this work.</p>

TIME	TOPIC and OBJECTIVE
1:40 pm	Updates Objectives: <ul style="list-style-type: none"> • Ensure transparency and demonstrate progress. • Connect agency work to CRIS recommendations. • Inform CRIS committee of what is happening so they can build on what is already progressing in 2024.
1:55 pm	Group Discussion: Performance metrics for crisis response system Objectives: <ul style="list-style-type: none"> • Remind ourselves what an effective and equitable crisis response system looks like (i.e., the CRIS vision). • Articulate what the first guiding principle looks like in practice. • Identify potential metrics for measuring the extent to which the first guiding principle is being fulfilled. • Prepare the group to participate in breakout discussions.
2:15 pm	Break
2:25 pm	Breakout Discussion: Performance metrics for the crisis response system Objectives: <ul style="list-style-type: none"> • Articulate what each guiding principle looks like in practice. • Identify potential metrics for measuring the extent to which each guiding principle is being fulfilled.
3:45pm	Action Items and Next Steps
3:48 pm	Public Comment Period Objective: Hear public comment.
4 pm	Adjourn