HB 1477 Steering Committee

July 20, 2022

HEALTH
MANAGEMENT
ASSOCIATES
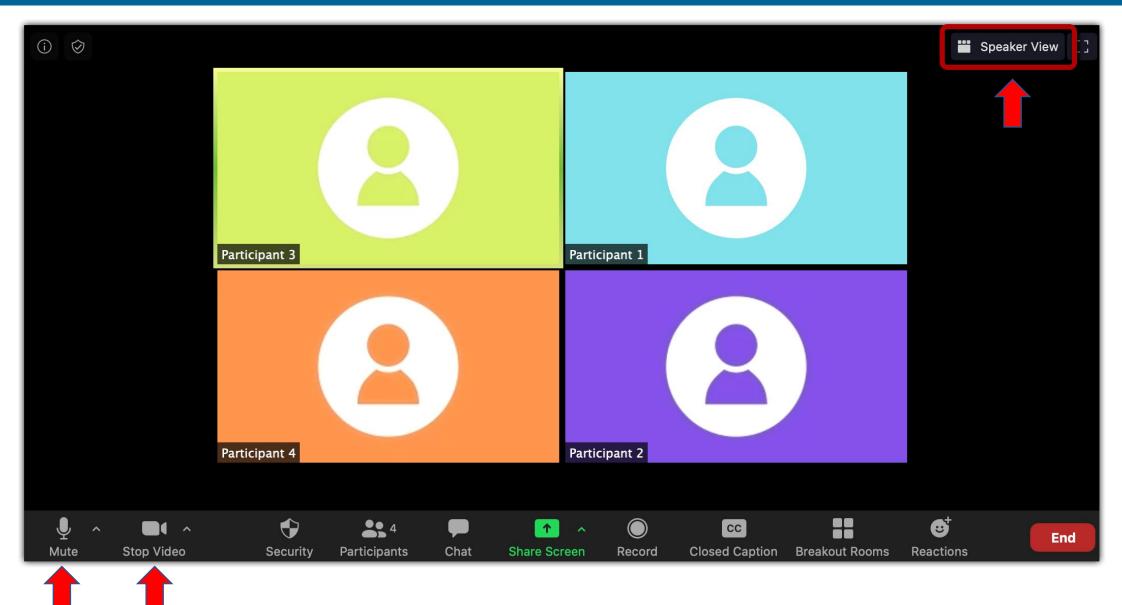
HARBORVIEW
MEDICAL CENTER
UW Medicine   King County

HEALTH MANAGEMENT ASSOCIATES

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1. Provide updates relevant to Steering Committee.

2. Discuss and confirm convening of a workgroup to consider and develop crisis system outcome measures and targets that can be used as the basis for budgeting.

3. Confirm action items and next steps.

4. Hear public comment.

TIME	TOPIC
1:00 pm	Technology Moment
1:05 pm	Welcome, Introductions, Review Meeting Agenda
1:15 pm	Personal Story
1:25 pm	Subcommittee Updates
1:40 pm	Proposal to form Crisis System Outcome Measures and Targets Workgroup
2:05pm	Action Items and Next Steps
2:08 pm	Public Comment Period
2:30 pm	Adjourn

PERSONAL STORY

Objective: *Set the context for why we are engaged in this work.*

SUBCOMMITTEE UPDATES

Objective: *Share updates relevant to the Steering Committee*

Steering Committee

Role: Make Recommendations to the Governor and Legislature

CRIS Committee

Role: Advise the Steering Committee as it formulates recommendations

Subcommittees

Role: Provide professional expertise and community perspectives on discrete topics

Tribal 988 Subcommittee	Credentialing and Training Subcommittee	Technology Subcommittee	Cross-System Crisis Response Subcommittee	Confidential Information Subcommittee	Rural & Agricultural Communities	Lived Experience

* Five of the seven subcommittees are established by HB 1477. The Steering Committee established two additional subcommittees: Lived Experience, and Rural & Agricultural Communities

➤ **The CRIS Committee and Subcommittees are charged with advising the Steering Committee in developing recommendations, including, but not limited to:**

1. **Vision:** *Recommendations vision for Washington's crisis response and suicide prevention system.*
2. **Equity:** *Recommendations to promote equity in services for individuals of diverse circumstances.*
3. **Service Goals:** *Identify quantifiable goals for the provision of statewide and regional behavioral health crisis services and targeted deployment of resources; Develop a plan for the statewide equitable distribution of crisis stabilization services, behavioral health beds, and peer-run respite services.*
4. **Quality & Oversight:** *Identify crisis system goals and a process for establishing measures, targets and oversight.*
5. **Cross System Interactions:** *Examine and define complementary roles and interactions for broad range of entities involved in the crisis system.*
6. **Staffing/Workforce:** *Make recommendations related to workforce needs by region, including staff education and training requirements for call center Hubs.*
7. **Funding/ Cost Estimates:** *Cost estimates for each of the components of the integrated behavioral health crisis response and suicide prevention system. This will inform budget needs and funding recommendations.*
8. **Technology:** *advise on the technology and platform needed to manage and operate the behavioral health crisis response and suicide prevention system (Section 109 Technical and Operational Plan).*

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> ***Cross-System Collaboration Subcommittee Charge*** *– Examine and define complementary roles and interactions among crisis system stakeholders across the continuum of crisis response.*

Work To Date	Next Steps

✓ Discussed behavioral health crisis system current-state process map as a foundation to inform future-state recommendations.
  o Focused on intersections between 988, Regional Crisis Lines, and 911.
  o Identified areas to improve cross system transfers, such as common definition of "imminent risk" for transfers to 911 across all entities.
✓ Feedback to promote equity in services.
	❑ Next steps are to consider process map interfaces with the tribal systems, as well as children and youth.
	❑ Future-state system interaction recommendations are pending further guidance on the scope and role of the 988 call centers and regional crisis lines.

Technology Subcommittee Charge – *To examine and advise on issues and requirements related to the technology and platform needed to manage and operate the behavioral health crisis response and suicide prevention system.*

Work To Date	Next Steps
✓ Discussion and feedback on HCA development of Section 109 Technical and Operational Plan (e.g., system functional requirements, other state systems, mental health advanced directives) ✓ Feedback to promote equity in services. ✓ Completed vendor demonstrations of example crisis system technologies to inform understanding of key issues.	❑ Review of draft Section 109 Technical and Operational Final Plan.

Credentialing & Training Subcommittee Charge – *To inform workforce needs and requirements related to behavioral health system redesign components outlined by HB 1477.*

Work To Date	Next Steps
✓ Reviewed current NSPL call center training and staffing requirements to develop baseline understanding of current state practices to inform recommendations. ✓ Feedback to promote equity in services.	❑ Discuss recommendations for standardization of Call Center Hub trainings and staffing requirements. ❑ Discuss training and staffing for Mobile Crisis Teams and potential recommendations.

Lived Experience Subcommittee – Update

Lived Experience Subcommittee Charge – *provide diverse lived experience perspectives into the development of the Washington behavioral health crisis response and suicide prevention system.*

Work To Date	Next Steps
✓ Developed shared understanding of lived experience. ✓ Feedback on draft Vision and Guiding Principles. ✓ Feedback to promote equity in services. ✓ Feedback on crisis response system, with focus on Mobile Crisis Teams.	❑ Continue to bring lived experience perspectives to inform crisis response system changes needed. ❑ Future priority topics identified by the subcommittee for discussion, including youth services, peer support

Rural & Agricultural Subcommittee – Update

Rural and Agricultural Subcommittee Charge – *provide rural and agricultural community perspectives into the development of the Washington behavioral health crisis response and suicide prevention system.*

Work To Date	Next Steps
✓ Feedback on draft Vision and Guiding Principles. ✓ Feedback on approach to Medicaid claims & encounter data analysis and determining service gaps in rural areas. ✓ Feedback to promote equity in services. ✓ Review of Mobile Crisis Teams and how to adapt in rural areas.	❑ Discussion of rural and agricultural perspectives on the behavioral health crisis response system across the continuum: a place to call; someone to come; a place to go.

Confidential Information Compliance and Coordination Subcommittee Charge – *To examine and advise on issues related to sharing and protection of health information needed for an effective behavioral health crisis response and suicide prevention system.*

Work To Date	Next Steps
✓ Reviewed current NSPL call center privacy standards to understand baseline of current state to inform recommendations. ✓ Received update on HB 1477 Section 109 Technical and Operational Plan and discussed information privacy considerations. ✓ Feedback to promote equity in services.	❑ Review and feedback on Section 109 Technical and Operation Plan ❑ Topics brought by other subcommittees (cross-system collaboration, technology, rural & agricultural, tribal data sovereignty)

> ***Tribal Subcommittee Charge*** *– to examine and make recommendations with respect to the needs of tribes related to the 988 system.*

Work To Date	Next Steps
✓ Engaged Tribal government-to-government consultation process. ✓ Feedback on draft Vision and Guiding Principles. ✓ Feedback on the Initial Assessment with tribal system perspective. ✓ Feedback to promote equity in services. ✓ Parallel process to engage Tribal Roundtables and Consultation on the Section 109 Technical and Operational Plan.	❑ Tribal Roundtables and Consultation on HB 1477 Recommendations – Fall 2022 ❑ Engage discussion of cross-system crisis response system process map and intersection with tribal systems

DISCUSSION: PROPOSAL TO FORM CRISIS SYSTEM OUTCOME MEASURES AND TARGETS WORKGROUP

Objective: *Review and affirm proposal to form new workgroup.*

ACTION ITEMS & NEXT STEPS

Public Comment

	First Name	Last Name	Registration Time
1.	Rachel	Bright	July 15th, 5:34 PM
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