

Dashboard
Documentation

**Health Home Service
Providers Map
(Category 1)**

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Dashboard overview

The Health Home Service Providers Map dashboard provides information on qualified Health Home program providers throughout Washington state. The Health Home program is a joint agency effort, managed by Washington State Health Care Authority (HCA) and the Department of Social and Health Services (DSHS). The services are administered by Health Home lead entities contracted with HCA, who provide oversight of service delivery and administrative support. The lead entities subcontract with care coordination organizations (CCOs) to provide care coordination to clients delivered at the local level.

User instructions and navigation

These are step-by-step text instructions of how to navigate through the dashboard. For optimal performance and best user experience in interacting with the dashboard, use the latest version of Microsoft Edge, Google Chrome, or Mozilla Firefox as your browser, and keep the text size and zoom features of your browser to 100%.

The name of the dashboard is “Health Home Service Providers Map,” and it is prominently displayed at the top center of the dashboard page as a header line. A sub-line displays directly underneath the dashboard title, containing the dashboard release’s current version release number and data refreshed on date. Also on the header line, at the top left side of the page, is the ‘Washington State Health Care Authority’ logo. On the top right side of the page, on the same header line, are three radial buttons with icon images. One looks like a home, another is an envelope, the last one is a question mark.

For the first icon button, the home icon, if you hover your cursor over it a sentence will display stating, “Click here to navigate to the Analytics, Research and Measurement (ARM) Suite Home page.” For the second icon button, the envelope icon, if you hover your cursor over it a sentence will display stating, “Click here to send an email to the data team.” If you click that envelope icon button, it will prepare an email to the Analytics, Research and Measurement (ARM) team, for you to fill in and send. For the third icon button, the question mark, hovering over the button with your cursor will show the Frequently Asked Questions about the dashboard. If you click that question mark icon button, it will send you to this document, the dashboard documentation.

The next line begins with a radial button with an icon image of a filter and when you hover your cursor over it, a statement is displayed, “Select drop down options to apply filters.” Underneath that statement is a list with each name of the available filters on the dashboard, and their respective definitions to the right of each filter name. On the same line as the filter icon button, to the right, and below the filter icon line are the filters you can apply on this dashboard. Each filter displays the filter name, underneath which is a selection box with a down-arrow (down-carat). Clicking within the selection box of each filter permits you to select your filter criteria.

Technical specification documents

To view the [technical design specifications](#), visit the HCA website.

Frequently asked questions

What is the purpose of the dashboard?

The Health Home Service Providers Map dashboard provides information on qualified Health Home program providers throughout Washington state. The Health Home program is a joint agency effort, managed by Washington State Health Care Authority (HCA) and the Department of Social and Health Services (DSHS). The services are administered by Health Home lead entities contracted with HCA, who provide oversight of service delivery and administrative support. The lead entities subcontract with care coordination organizations (CCOs) to provide care coordination to clients delivered at the local level.

Who is the Audience of the dashboard?

The intended audience for the Health Home Service Providers Map is Health Home program stakeholders: current and potential providers, current and potential clients, client advocates and other community partners.

How can I best view the dashboard?

For optimal performance and best user experience in interacting with the dashboard, use the latest version of Microsoft Edge, Google Chrome, or Mozilla Firefox as your browser, and keep the text size and zoom features of your browser to 100%.

How frequently is information updated on the dashboard?

The dashboard data is refreshed quarterly.

Who compiles and manages data behind the dashboard?

Health Home lead organizations submit data quarterly to HCA and AL TSA as part of contract requirements for network reporting. AL TSA manages the data used in the Dashboard.

Where can I find the definitions for the dashboard's filters?

Hover your cursor over the "Filter" icon on the top far left of the dashboard page.