

IECMH Statewide Tour - Provider Listening Sessions Questions

General IECMH/B-5 Services

1. What led to your organization to consider serving children birth - 5?
 - a. What were/are the strategies to get leadership on board?
 - b. What was/is needed to get your organization on board with providing IECMH/B-5 services?
2. What do services look like for children birth – 5 in your setting/organization? (i.e., types of services, specific processes and policies, how many staff support birth – 5)
If you have not started, what are you considering?
3. How does your organization support the diverse and intersectional needs of families?
 - a. Are there unique considerations when serving the birth to five population?
4. What have been/are the greatest challenges/barriers to providing services to this age group?

Billing and Contracting for IECMH/B-5 Services

1. Are there differences in how you bill/submit encounters when conducting these services with young children and their families?
If you have not yet started, what are you anticipating may be different?
2. Have you experienced any differences in contracting for IECMH/B-5 services with HCA and/or Managed Care Organizations (MCOs)?
If you have not yet started, what are you anticipating may be different?
3. What are the greatest challenges/barriers to billing and contracting for IECMH/B-5 services?

MHAYC Implementation

1. Share your organizations' policies or procedures, and best practices, and/or challenges experienced with regards to the following areas of the mental health assessment/diagnosis/intake process:
 - Coordination with other partners
 - Structure of intake sessions
 - Screening/assessment tools
 - Clinical documentation/Electronic Health Records (EHR)
 - Caregiver engagement
 - Travel to home and community settings

For the topics above, each table will dive deeper into one of the topics with the following questions:

2. What does this service/activity look like at your organization?
If you have not yet started, what are you considering and/or what do you anticipate?
 - What led your organization to start incorporating this activity into your work with children birth - 5?
 - What was/is needed to get your organization on board?
 - Do you have specific policies/procedures for how this is offered at your organization?
3. Are there differences in how this is done for young children versus other ages at your organization?
4. What are the greatest challenges/barriers to providing this activity?

Please note that these questions are subject to change.

Questions? Email [Christine Cole](#).