

2024 Planning Follow-Up

SURSAC February 5, 2024

Agendas Overview

- ▶ Top priority SURS Plan items for updates/discussion, based on Menti results, were added to monthly agendas
- ▶ Quarterly reviews for RNP data will begin again in March
- ▶ Updates and other information for items of interest that are not included in agendas will be posted to WA Portal to serve as a collaborative online hub between HCA and SURSAC

Improving Engagement: Taking Action

- ▶ Replacing SURSAC members not attending regularly
- ▶ Providing agendas and supporting documentation with a few business days to review and form questions
- ▶ If there will be surveys and polls conducted during the meeting, send the questions ahead of time and make sure people know where to find references to help inform their responses
- ▶ Let folks know ahead of time / before the meeting what there will be open discussion on
- ▶ Use interactive sessions to actively involve participants (e.g., Menti)
- ▶ Give participants the opportunity to discuss themselves and their individual work (e.g., Walk On items during meeting)
- ▶ Entertain subcommittees
- ▶ Open a secondary platform for communication such as Slack or Signal (WA Portal)

Clarification: Meeting Follow-Up

- ▶ Follow up after meetings / Follow up survey after every meeting / Feedback loop
 - ▶ What type of follow up does this refer to?
 - ▶ What is a feedback loop in this context?
 - ▶ What would be the intent/purpose of a follow-up survey after each meeting? What questions would you want to be asked in such a survey?

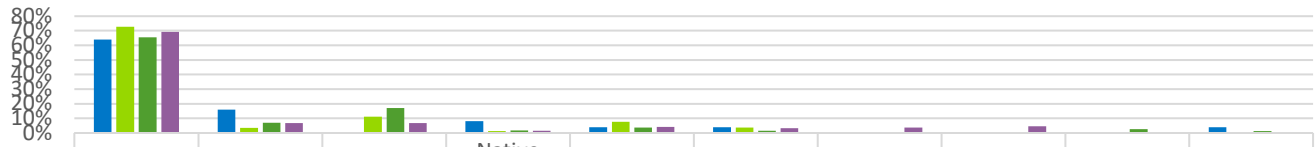
Clarification: Committee Membership

- ▶ Open up to new members / Diversity

- ▶ What new seat / area of representation would you want to add for a new member? (Refer to roster for current subject areas and geographic areas of representation)
- ▶ What is meant by diversity in this context? What groups are underrepresented in the committee?

Clarification: Committee Membership

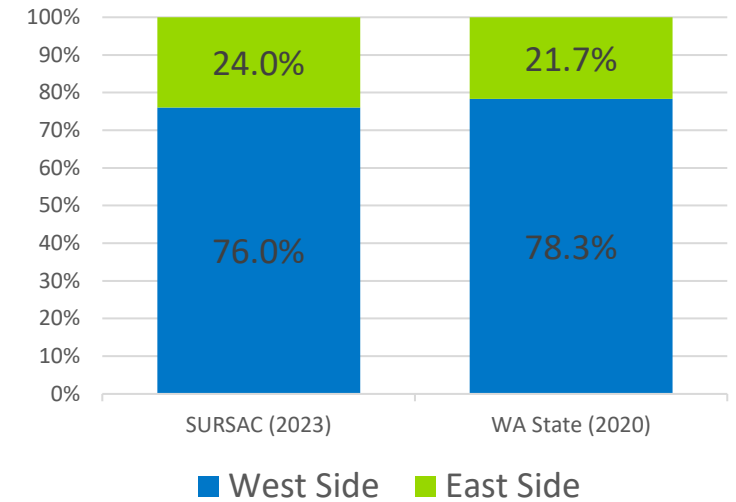
SURSAC Racial/Ethnic Demographics Compared to State Census Data, Behavioral Health Enrollee Data, and Behavioral Health Clinical Staff Data



	White/Caucasian	Black or African American	Hispanic	Native American or Alaska Native	Asian/Pacific Islander	Multiracial	Don't Know	Prefer Not to Answer	Other***	Unknown**
■ 2023 SURSAC	64.0%	16.0%	0.0%	8.0%	4.0%	4.0%	0.0%	0.0%	0.0%	4.0%
■ 2010 WA State Census	72.7%	3.4%	11.2%	1.3%	7.7%	3.6%				
■ 2020 BH Enrollee Sampling**	65.4%	6.9%	17.1%	1.7%	3.6%	1.6%			2.5%	1.2%
■ 2018/19 BH Clinical Staff*	69.2%	6.7%	6.7%	1.4%	4.1%	3.3%	3.6%	4.5%	0.6%	

- 2023 SURSAC
- 2010 WA State Census
- 2020 BH Enrollee Sampling**
- 2018/19 BH Clinical Staff*

Geographical Distribution



Clarification: Agendas

- ▶ Clear agendas with lots of information / include the participants in agenda building
 - ▶ How would you like to be included in the agenda-building process, beyond receiving the draft agendas and providing input via email?
 - ▶ What would make the agendas more clear? Any examples of additional information that would have been helpful to include prior to a past meeting?

Clarification: Between Meetings

- ▶ More transparency from the HCA / better treatment of those who are trying to share / community outreach attend other events get out to leaders / reach out to community-based agencies about SURSAC and our desire for PWLE (people with lived experience) of substance to describe their specific needs and practice recommendations
 - ▶ What would more transparency mean, specifically? What would HCA need to do differently to create more transparency?
 - ▶ What could HCA do differently to provide better treatment to those who are trying to share?
 - ▶ Should the invitations to PWLE to attend SURSAC meetings and share their specific needs and recommendations come from HCA, and/or from SURSAC members who work with peer-run and outreach-focused programs?