

# Recovery Navigator Program (RNP) Quarterly Report July – December 2023

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March 4, 2024

# Overview

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- ▶ Updates
- ▶ Referral and Outreach Data
- ▶ Case Management Data
- ▶ Success Stories

# Updates

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- ▶ Updated Timeline for Dashboard
- ▶ Reporting Schedule

<b>SURSAC Meeting Date</b>	<b>RNP reporting period</b>
June	Q1 – January – March 2024
September	Q2 – April – June 2024
December	Q3 – July – September 2024
March	Q4 – October – December 2024

# Referral and Outreach Data Q3

July 2023-September 2023

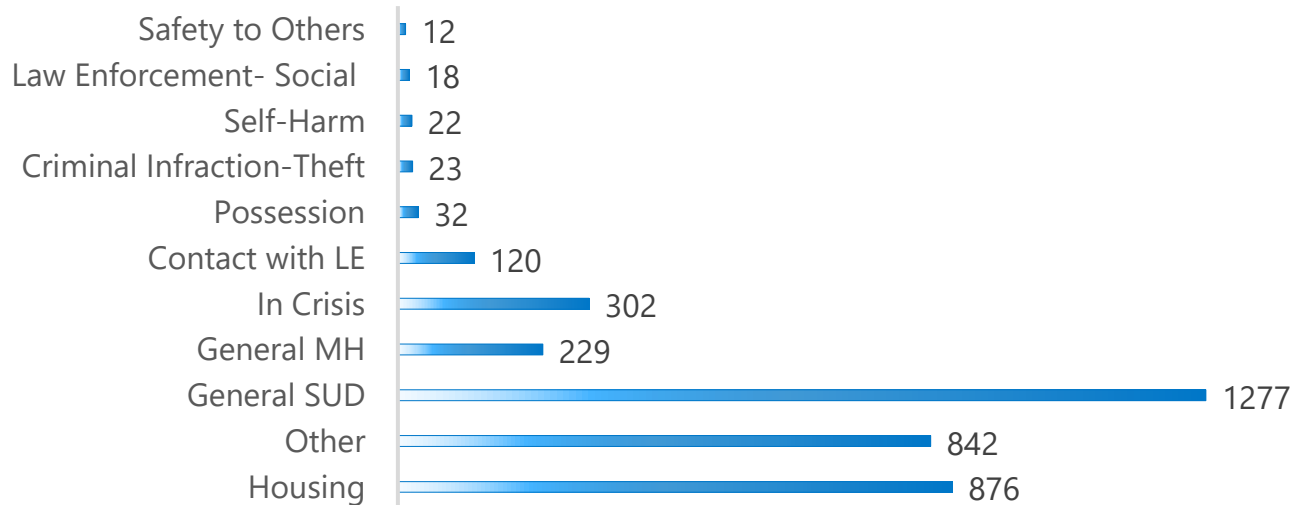
**3,197**  
Estimated Unduplicated Clients

**777**  
Law Enforcement Referrals (12%)

**6,582**  
Unduplicated Encounters

**81%**  
Response Time in 15 Mins.

## TOP 10 REFERRAL REASONS

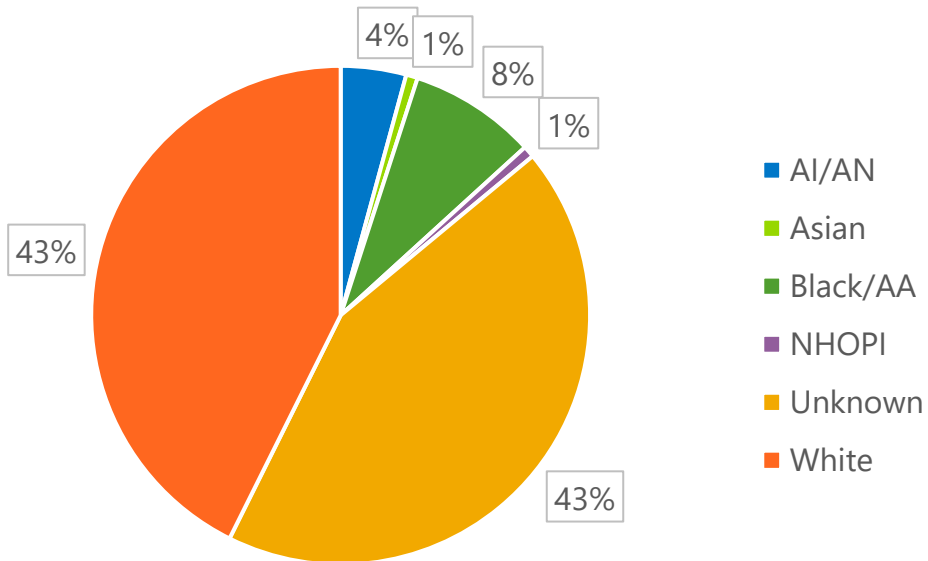


**3,197**  
Estimated  
Unduplicated Clients

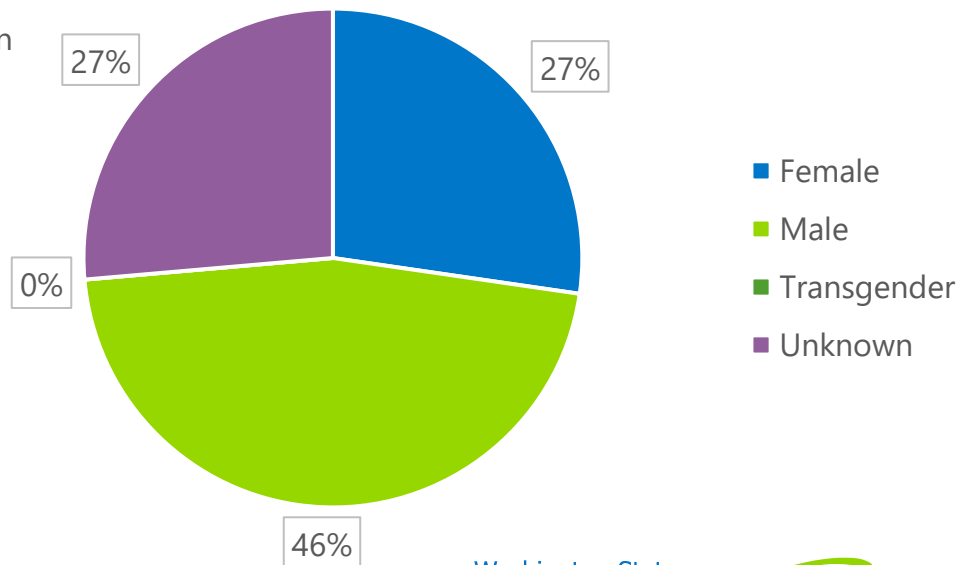
**223**  
Enrolled in Intensive  
Case Management

**574**  
Enrolled in Light  
Case Management

Race Distribution



Gender Distribution



# Case Management Data Q3

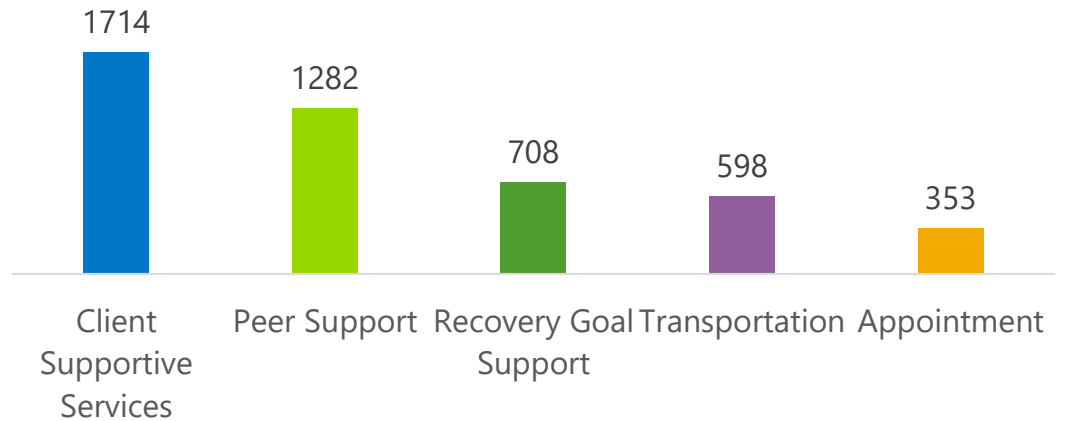
July 2023- September 2023

**13,769**  
Case Management  
Events

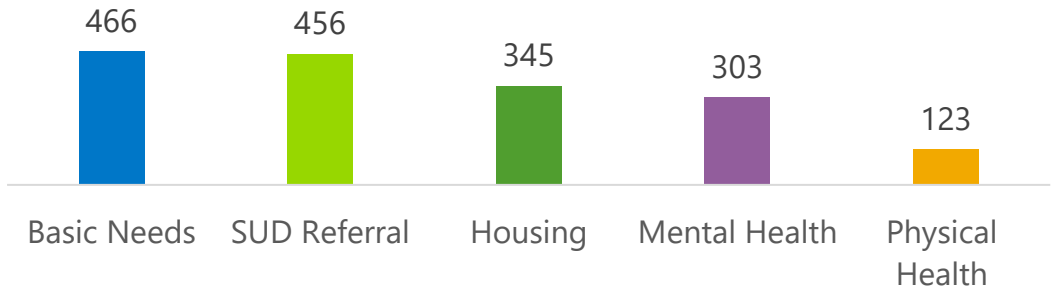
**1,954**  
Estimated  
Unduplicated Clients

**4,590**  
Contingency  
Management Style  
encounters

## Top 5 Direct Care Services



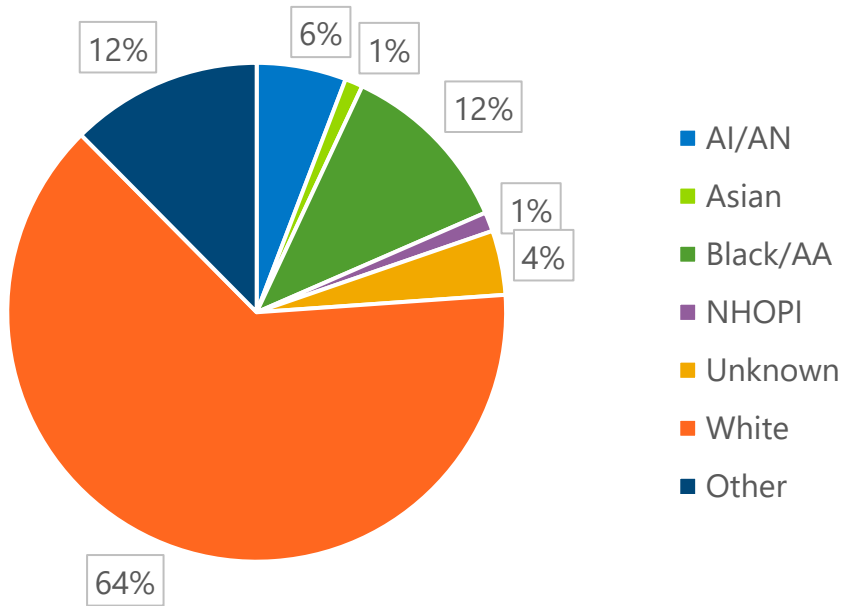
## Top 5 Referrals to Services



# Case Management Data Q3

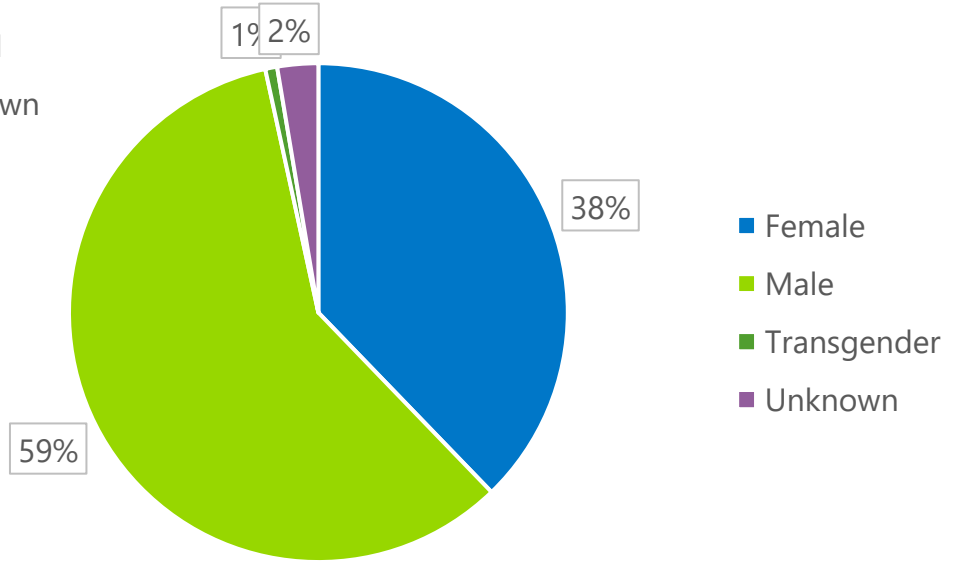
July 2023- September 2023

## Race Distribution



**1,954**  
Estimated  
Unduplicated Clients

## Gender Distribution



# Referral and Outreach Data Q4

October 2023-December 2023

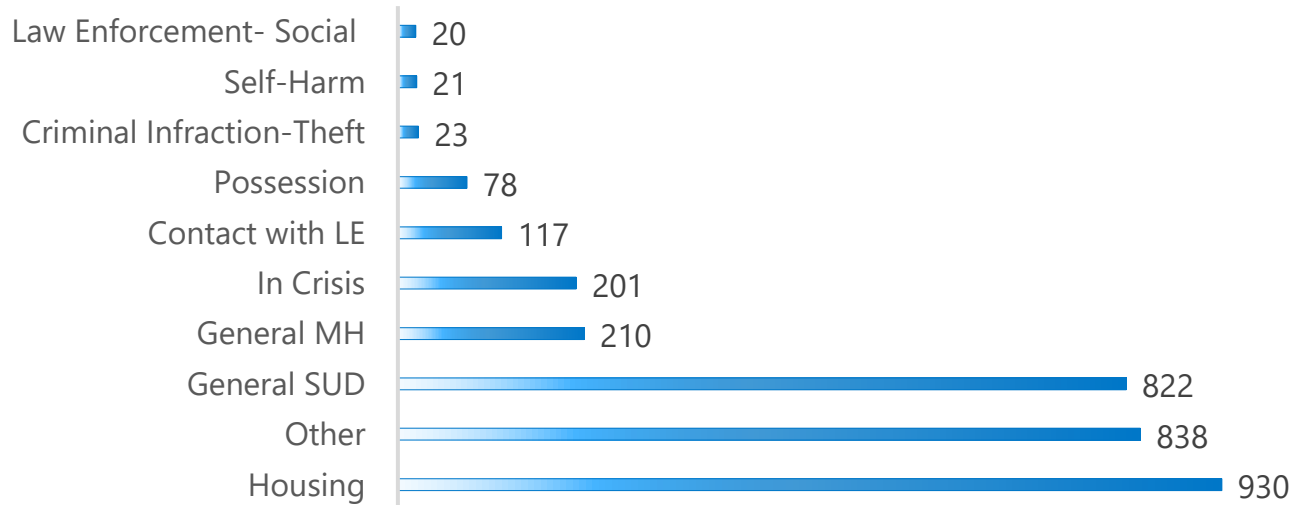
**2,923**  
Unduplicated  
Clients

**650**  
Law Enforcement  
Referrals (11%)

**5,799**  
Unduplicated  
Encounters

**69%**  
Response Time in 15  
Mins.

## TOP 10 REFERRAL REASONS



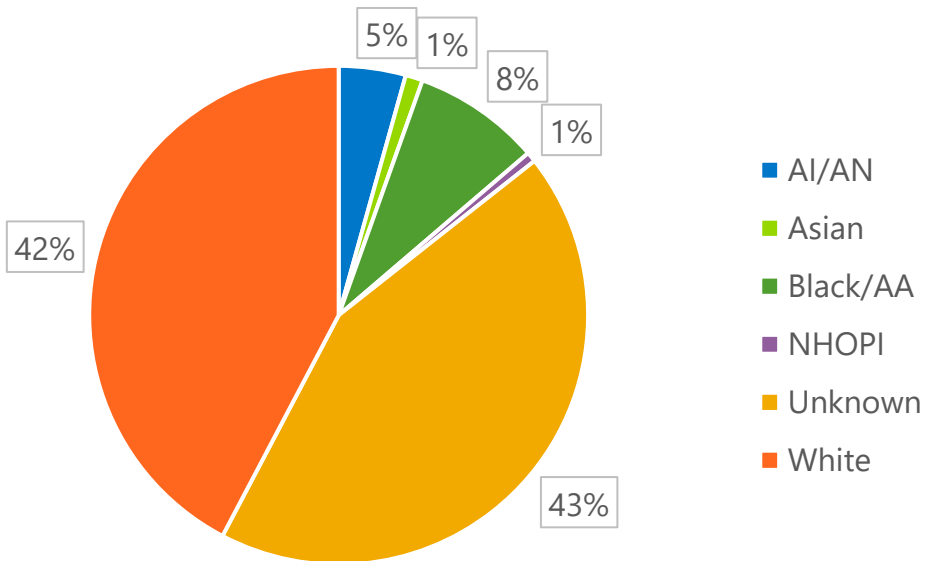


**2,923**  
Estimated  
Unduplicated Clients

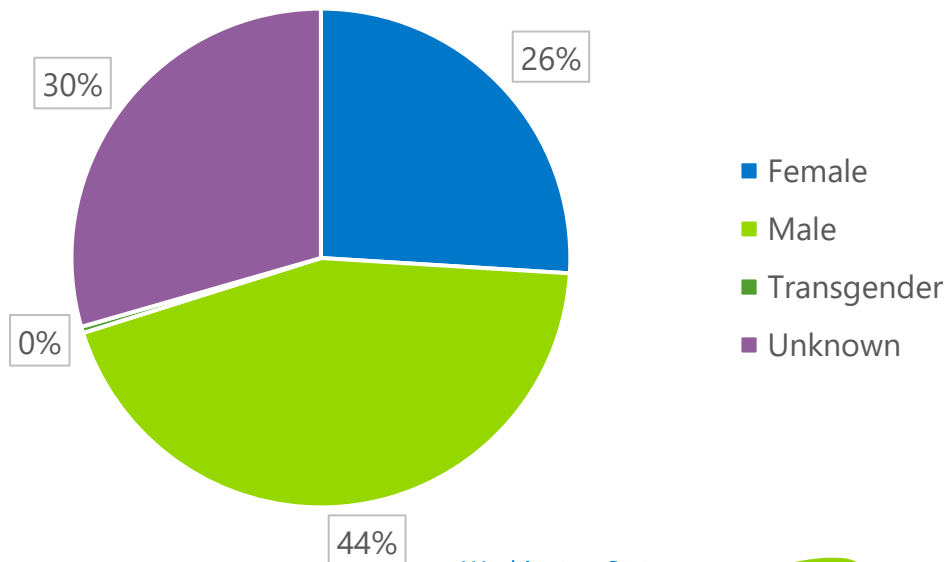
**294**  
Enrolled in Intensive  
Case Management

**415**  
Enrolled in Light  
Case Management

Race Distribution



Gender Distribution



# Case Management Data Q4

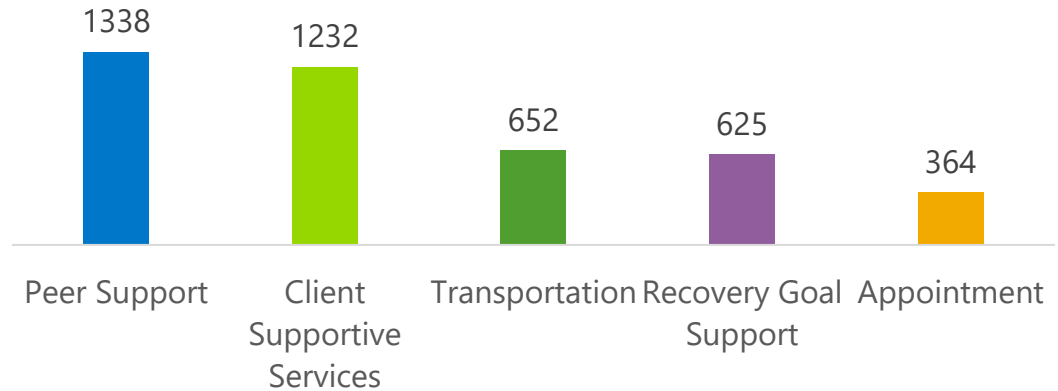
October 2023-December 2023

**13,526**  
Case Management  
Events

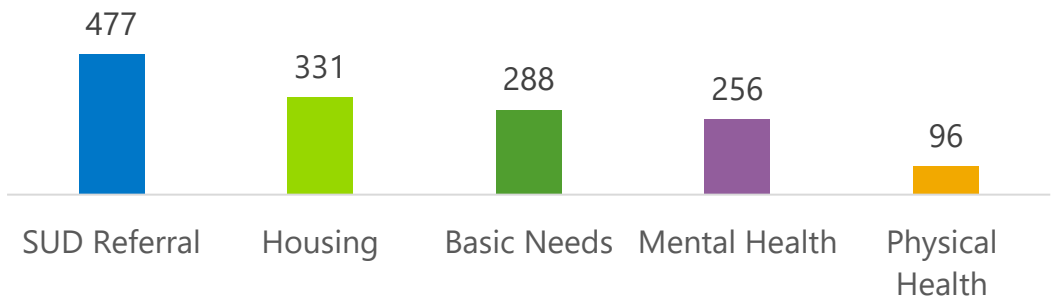
**2,036**  
Estimated  
Unduplicated Clients

**4,091**  
Contingency Management  
Style encounters

## Top 5 Direct Care Services



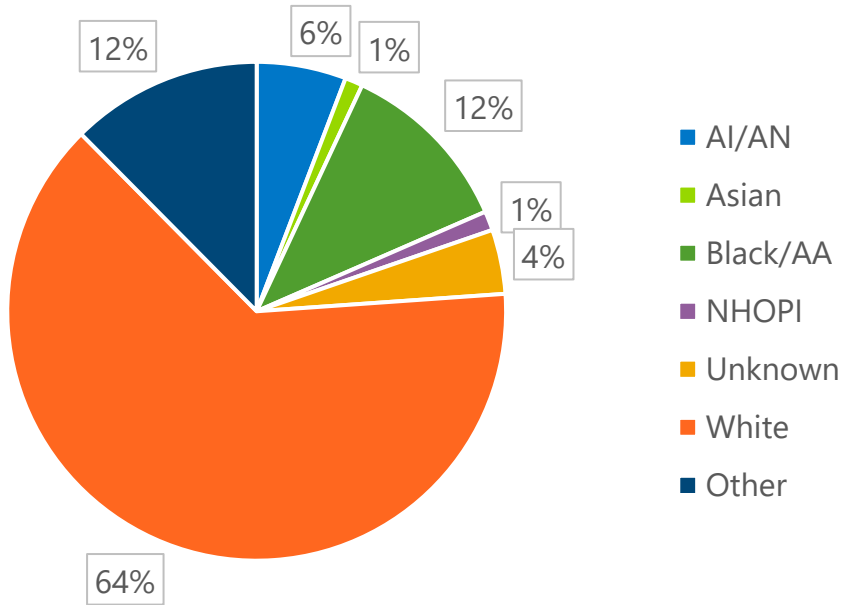
## Top 5 Referrals to Services



# Case Management Data Q4

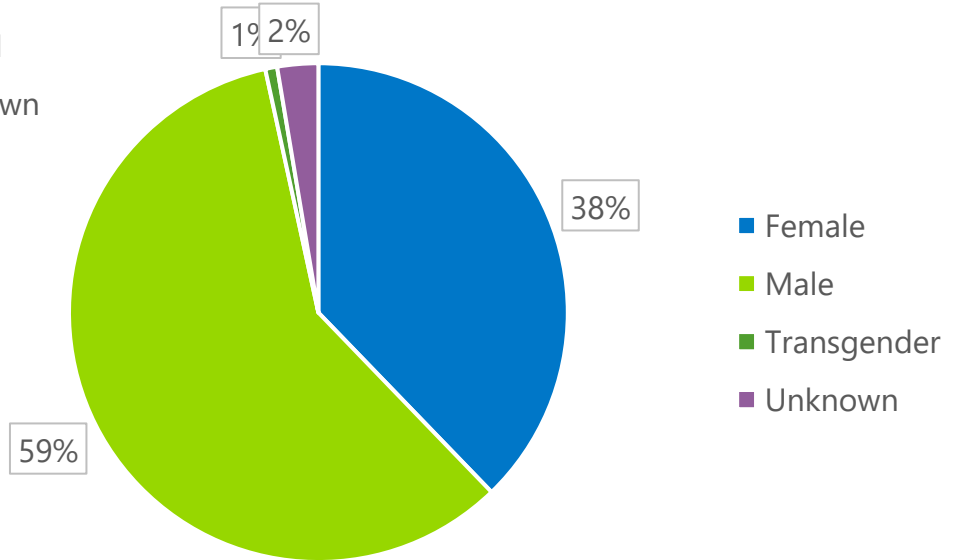
October 2023-December 2023

### Race Distribution



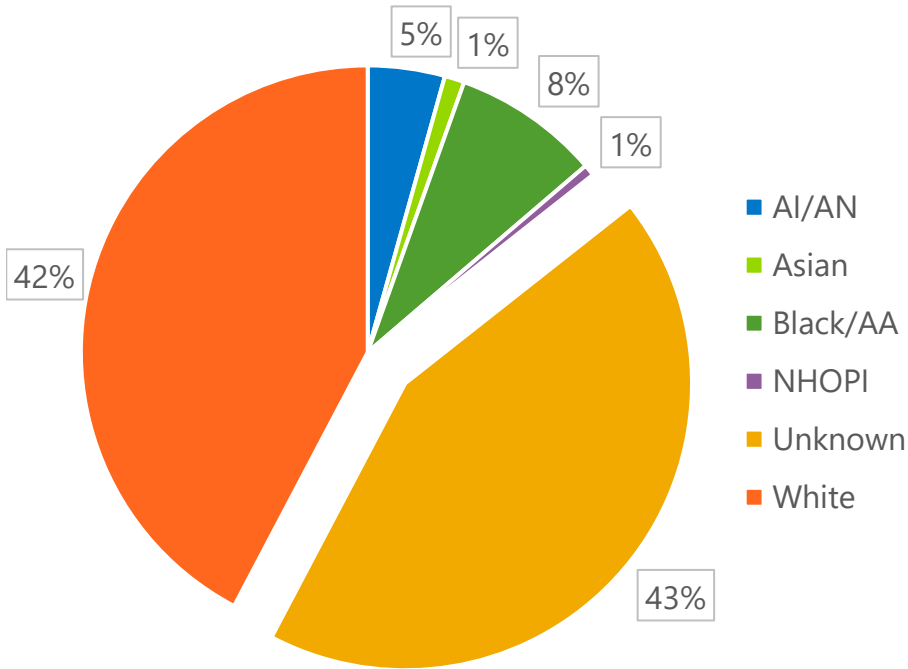
**2,036**  
Estimated  
Unduplicated Clients

### Gender Distribution

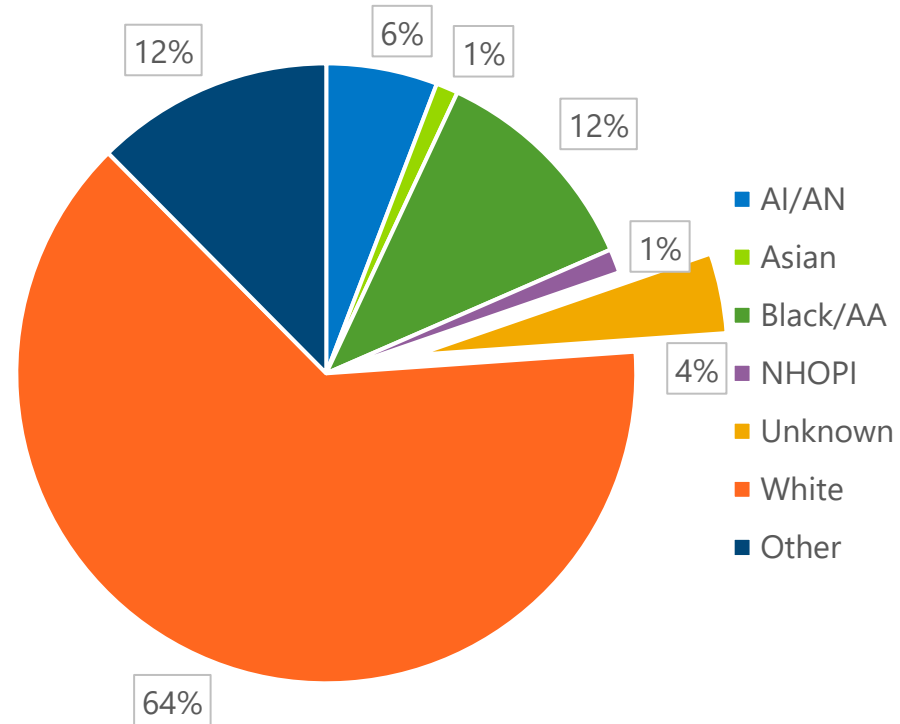


# Comparing Outreach and Referral to Case Management Demographic Collection

Referral and Outreach



Case Management



# Success Stories

- ▶ BHASO Provider/Individual Success Story





# Questions?

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## Contact(s)

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