

How do providers identify the correct payer?

Provider can use the table below to identify the payer for a service based on the service type and the client’s health care coverage.

This Mental Health Services billing guide is not applicable to the services marked with an asterisk (*). Contact the managed care organization for information and instructions regarding provider credentialing, benefits, prior authorization requirements, and billing.

Updated 08/24/2023

Apple Health (Medicaid) Coverage	Outpatient mental health services <i>Lower-acuity outpatient mental health services provided under medical benefit manager</i>	Professional mental health services billed separately AND delivered during an ER visit when the client transfers to a different inpatient facility for a BHSO/integrated managed care plan-paid admission or when no inpatient admission follows the ER visit (POS 23- ER)	ER facility services separately billed when a client transfers to a different inpatient facility for a BHSO/ integrated managed care plan-paid admission or when no inpatient admission follows the ER visit	Professional mental health services delivered during an inpatient psychiatric admission (POS 21- inpatient)	Outpatient mental health services <i>Higher-acuity outpatient mental health services</i>	Inpatient psychiatric services, voluntary ITA in the community hospital setting, or freestanding psychiatric hospital	Outpatient crisis intervention for mental health services
FFS Apple Health client with no MCO/BHSO but mental health services included in benefit service package	ProviderOne	ProviderOne	ProviderOne	ProviderOne	ProviderOne (see Part II of this guide – Specialized Mental Health Services)	ProviderOne	BH-ASO
MCO-enrolled client with no behavioral health service payer identified, but mental health services included in benefit service package.	MCO* (AMG, CCW, CHPW, MHW, UHC)	MCO* (AMG, CCW, CHPW, MHW, UHC)	MCO* (AMG, CCW, CHPW, MHW, UHC)	ProviderOne	ProviderOne (see Part II of guide – Specialized Mental Health Services)	ProviderOne	BH-ASO

Apple Health (Medicaid) Coverage	Outpatient mental health services <i>Lower-acuity outpatient mental health services provided under medical benefit manager</i>	Professional mental health services billed separately AND delivered during an ER visit when the client is then transferred to a different inpatient facility for a BHSO/integrated managed care plan, paid admission or when no inpatient admission follows the ER visit (POS 23- ER)	ER facility services for a client transferred to a different inpatient facility for a BHSO/integrated managed care plan, paid admission or when no inpatient admission follows the ER visit	Professional mental health services delivered during a BHSO/ integrated managed care plan, paid psychiatric admission (POS 21- inpatient)	Outpatient mental health services Higher acuity outpatient mental health services	Inpatient psychiatric services, including ITA in the community hospital setting	Outpatient crisis intervention for mental health services
Integrated managed care plan enrolled client	MCO*	MCO	MCO	MCO	MCO	MCO Exception: If patient is a Healthy Options Blind/Disabled (HOBD) client and admitted to a certified public expenditure (CPE) hospital, bill FFS- ProviderOne Note: For King County residents: King County Integrated Care Network (KCICN) contracted providers must follow KCICN contract requirements.	Regional BH-ASO*

Apple Health client with MCO with BHSO benefit only.	ProviderOne	ProviderOne	ProviderOne	ProviderOne	MCO- BHSO*	MCO-BHSO* Exception: If patient is a Healthy Options Blind/Disabled (HOBD) client and admitted to a certified public expenditure (CPE) hospital, bill FFS- ProviderOne	Regional BH-ASO*
Apple Health (Medicaid) Coverage	Outpatient mental health services <i>Lower-acuity outpatient mental health services provided under medical benefit manager</i>	Professional mental health services billed separately AND delivered during an ER visit when the client is then transferred to a different inpatient facility for a BHSO integrated managed care plan-paid admission or when no inpatient admission follows the ER visit (POS 23- ER)	ER facility services for a client transferred to a different inpatient facility for a BHSO integrated managed care plan-paid admission or when no inpatient admission follows the ER visit	Professional mental health services delivered during a BHSO integrated managed care plan paid psychiatric admission (POS 21- inpatient)	Outpatient mental health services Higher acuity outpatient mental health services	Inpatient psychiatric services, including, ITA in the community hospital setting	Outpatient crisis intervention for mental health services
Behavioral health for non-Apple Health eligible people	Regional BH-ASO* (Lower-acuity outpatient services for people who are not eligible for Apple Health are optional for the BH-ASO to provide within their available funding)	ProviderOne	ProviderOne	ProviderOne	Regional BHASO* (Voluntary higher acuity mental health outpatient services for people who are not eligible for Apple Health are optional for the BH-ASO to provide, within their available funding)	Regional BHASO* (Voluntary inpatient psychiatric services for people who are not eligible for Apple Health are optional for the BH-ASO to provide, within their available funding)	Regional BH-ASO*

Behavioral health services for FFS client with no mental health services indicated on benefit service package	ProviderOne	ProviderOne	ProviderOne	ProviderOne	ProviderOne (see Part II of guide – Specialized Mental Health Services)	ProviderOne	Regional BH-ASO*
---	-------------	-------------	-------------	-------------	--	-------------	------------------

Apple Health (Medicaid) Coverage	Outpatient mental health services <i>Lower-acuity outpatient mental health services provided under medical benefit manager</i>	Professional mental health services billed separately AND delivered during an ER visit when the client is then transferred to a different inpatient facility for an integrated managed care plan or BHSO paid admission or when no inpatient admission follows the ER visit (POS 23- ER)	ER facility services for a client transferred to a different inpatient facility for an integrated managed care or BHSO plan-paid admission or when no inpatient admission follows the ER visit	Professional mental health services delivered during an integrated managed care or BHSO plan paid psychiatric admission (POS 21- inpatient)	Outpatient mental health services <i>Higher-acuity outpatient mental health services</i>	Inpatient psychiatric services, including ITA in the community hospital setting	Outpatient crisis intervention for mental health services
Foster care	CCW-enrolled client	CCW*	CCW*	CCW*	CCW*	CCW*	Regional BH-ASO*
						Exception: If patient is a Healthy Options-Blind/Disabled (HOBD) client and admitted to a certified public expenditure (CPE) hospital, bill FFS-ProviderOne	

Foster care	Apple Health client enrolled with MCO- BHSO	ProviderOne	ProviderOne	ProviderOne	ProviderOne	MCO-BHSO	MCO-BHSO Exception: If patient is a Healthy Options-Blind/Disabled (HOBD) client and admitted to a certified public expenditure (CPE) hospital, bill FFS-ProviderOne	Regional BH-ASO*
-------------	---	-------------	-------------	-------------	-------------	----------	--	------------------

Updated 08/24/2023

