

## Washington Healthplanfinder – 11.5 System Release

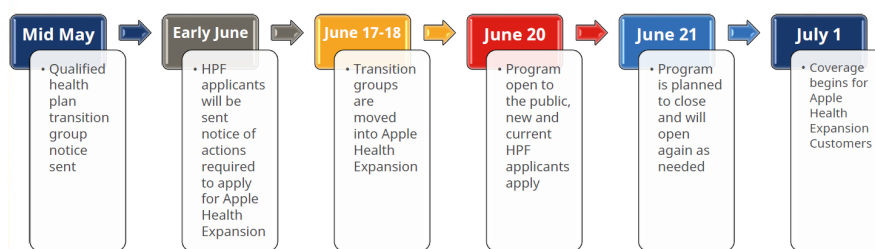
### System release outage

Washington Healthplanfinder will be updated on May 9, 2024, at 7:30 a.m. There will be no outages during the updates. For any additional updates, view the Outages and Maintenance Page: [Outages and Maintenance | Washington Health Benefit Exchange \(wabhexchange.org\)](https://wabhexchange.org)

### Apple Health Expansion Launch on June 20, 2024

- Potential Apple Health Expansion customers will come into *Washington Healthplanfinder* on June 20<sup>th</sup> at 8:00 A.M. to apply for Apple Health Expansion.
- Coverage for those enrolled in the program will begin July 1, 2024.

#### Apple Health Expansion Implementation Timeline



- Due to the limited capacity of Apple Health Expansion, applicants will see the following denial codes/listed text when there is no room remaining in the program:
  - When the enrollment cap has been met, an Eligibility Results (EE015) correspondence is sent with this text:
    - “Washington Apple Health Expansion enrollment limit has been met. New customers are not currently being accepted.”
  - If HCA has to terminate individuals from Apple Health Expansion due to an enrollment cap and overspending, an Apple Health Termination (EE011) correspondence is sent.
    - “Washington Apple Health Expansion enrollment limit has been met. Because of this, your Washington Apple Health Expansion coverage is ending.”

- Some customers are eligible for a one-time transition to Apple Health Expansion

<b>Total transitioning from other Programs into AHE</b>	
Apple Health for Kids-Turning 19 in June or July	258
After-Pregnancy Coverage ending in June or July	842
Emergency Services (AEM) with qualifying immigration status	446
Extended Foster Care Kids	50
Qualified Health Plans at or below 138% FPL with qualifying immigration status	1200
<b>Total Transitioning from other Programs into Classic AHE</b>	
Qualified Health Plans at 138% FPL and aged 65+	18
<i>Current enrollment cap is 13,000. Numbers are estimates and subject to change.</i>	

- A notification “Coverage changing July 1, 2024” (EE013) will be sent out beginning mid-May to customers who are eligible to be transitioned to AHE.
- Requirements to be automatically transitioned from a qualified health plan to Apple Health Expansion:
  - Enrolled in QHP for May 2024 and eligible for Apple Health Expansion
    - Those who signed up in April are required to pay for their May coverage to be deemed “enrolled”.
    - Those who are disenrolled by their carrier for any reason prior to transition in mid-June will not be transitioned, regardless of available grace periods.
    - Meet the income and immigration criteria for Apple Health Expansion.
- Eligible individuals enrolled in Emergency Services (AEM) as of mid-June will transition to Apple Health Expansion by July 1, 2024.
- Individuals who transition off of Apple Health for Kids or After Pregnancy Coverage in June and July will renew into Apple Health Expansion on July 1, 2024, subject to meeting income and other program requirements.

- Individuals whose coverage transitions will be notified via Eligibility Results (EE0015) correspondence and on their *Washington Healthplanfinder* dashboard after June 16, 2024.

### Onscreen Eligibility results

**Your eligibility results**

You appear to have or lose your health insurance coverage. To see Eligibility Status details per household member click each name below.

**Nick Caputi**  
Primary Applicant

**2024 Coverage**

COVERAGE SUMMARY	
<b>Eligible Program</b> Washington Apple Health Expansion	<b>Coverage Dates</b> Start: 07/01/2024 End: 06/30/2025

**Renewal Information**  
Nick Caputi will need to renew coverage by 06/30/2025. We will contact you with more information when it's time to renew.

**Why this may affect you**  
You qualify for your eligibility benefits.

### Eligibility Results Correspondence

**Eligibility Results**

Dear Nick Caputi,

This letter is a summary of your household's coverage eligibility.

**Health Plan Eligibility**

Name	Program	Eligibility Start Date	Eligibility End Date
Nick Caputi	Washington Apple Health Expansion	07/01/2024	06/30/2025

**Washington Apple Health**

Most individuals eligible for Washington Apple Health receive their physical and behavioral health coverage through a managed care plan. You will receive more information from the Health Care Authority and your plan within the next few weeks.

The Health Care Authority administers dental coverage for individuals eligible for Washington Apple Health. If you have questions about dental services or need to find a dental provider, visit [www.hca.wa.gov/dental-services](http://www.hca.wa.gov/dental-services).

### Apple Health managed care

These individuals qualify for Washington Apple Health managed care plans

Who is selecting a plan?  
Manage care plans

Finalize plan selections

**YOU'RE SELECTING A PLAN FOR:**

**GB** Greg, 8  
**MB** Marsha, 7

[Shop Plans](#)

### Apple Health managed care plans

These are the Washington Apple Health managed care plans in your area.

You're selecting a plan for:

**GB** Greg, 8  
**MB** Marsha, 7

Provider & Facility Search

Filter by: Sort by: Plan Name

**2 Total managed care plans found**

**Washington Apple Health**

Community Health Plan of Washington - Washington Apple Health

Plan Details  
Contact Us | 800.440.1541  
Consumer Rating  
Star Rating

[More Information on this plan](#)

[Pick This Plan](#)

**Washington Apple Health**

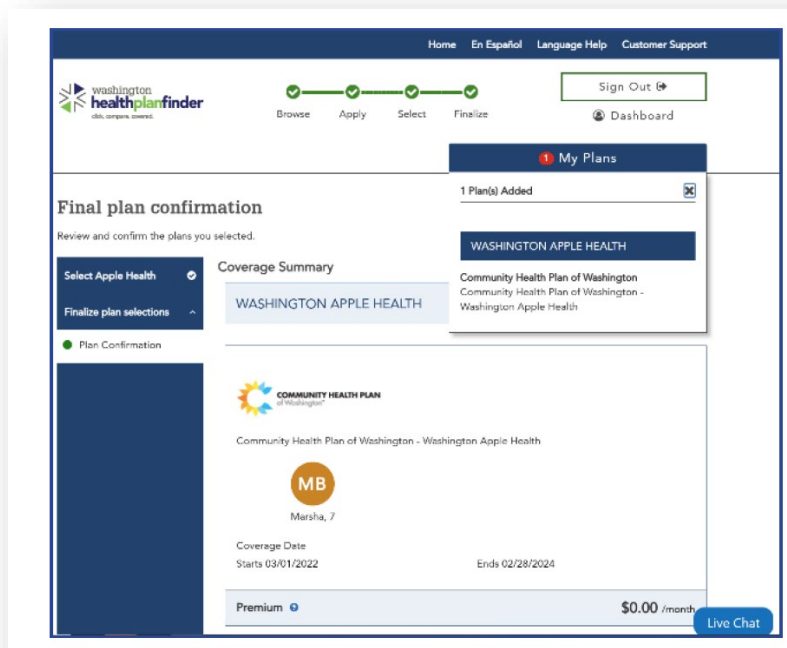
Community Health Plan of Washington - Washington Apple Health

Plan Details  
Contact Us | 206.452.7126  
Consumer Rating  
Star Rating

[More Information on this plan](#)

[Pick This Plan](#)

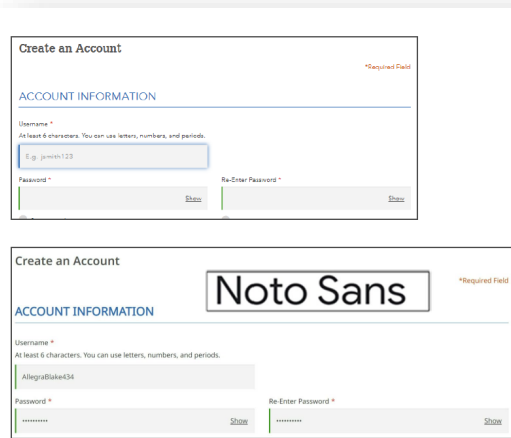
[Skip Plan Selection](#)



- Changes made to managed care plans are effective the first day of the following month, subject to the regular managed care enrollment calendar.

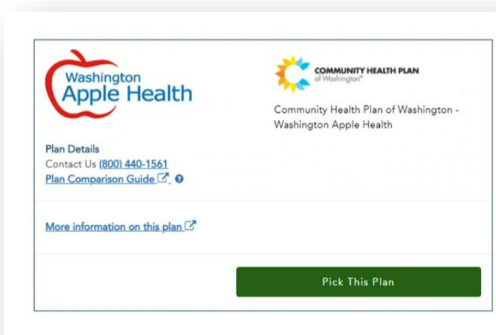
### New Font

- Washington Health Benefit Exchange has switched to Noto Sans font for all websites, *Washington Healthplanfinder* application, WAPlanfinder mobile App, and other materials and resources.



## Compare Plans

- Language and links have been updated on the shopping page for both English and Spanish translations, including:
  - Consumer Rating:
    - Link text changed to “Plan Comparison Guide”.
    - Updated with link to current and correct information.
  - Star rating removed from the Plan Card Plan (English).
  - Star rating changed to “Plan Comparison Guide” (Spanish).
  - Field Level Help updated.
  - Apple Health plan card will not display for customers who have been denied Apple Health.



## System Corrections

- When a customer who attests to not being a U.S. citizen leaves the lawful presence question unanswered, a validation message displays:
  - English: “Select ‘Yes’ or ‘No’ to report if [Name] is lawfully present.”
  - Spanish: “Seleccione ‘Sí’ o ‘No’ para informar si [name] está presente de manera legal.”
- A customer reporting a deceased spouse will no longer receive the “Is this household member applying for coverage through Washington Healthplanfinder” prompt.
- Linking for “Learn more about additional information” has been fixed.
- Dental eligibility results will display as expected.
- An error will no longer display when a customer selects the back button after Create an Account.
- Passport questions will display as expected.
- When a blank discarded application is searched for, the system will no longer return an error.