

Washington Healthplanfinder – September 2021 System Release

System release outage

Washington Healthplanfinder will go down at 10:00 p.m. PDT Wednesday, September 1 and is scheduled to go live at 7:30 a.m. PDT Thursday, September 02.

Account worker updates

- Account workers will now receive a notice prior to their password expiring.
- Faster search results will occur when using the following highlighted fields.

The screenshot shows the 'Search Criteria' section of the Washington Healthplanfinder website. The form is titled 'Search Criteria' and includes a sub-header 'You can search by any of the filters available below.' The form contains several input fields and a checkbox. A red box highlights the 'FIRST NAME', 'LAST NAME', and 'DATE OF BIRTH' fields, indicating they are highlighted for faster search results. The other fields are: 'SOCIAL SECURITY NUMBER (SSN)', 'PERSON ID', 'APPLICATION ID', 'EMAIL ADDRESS', and 'ACES ID'. There are 'Reset' and 'Search' buttons at the bottom right of the form.

Other updates

- The issues of randomly being redirected when using the *Dashboard* button or getting signed out at random times have been resolved.
- Several validation modals and error messages are being removed so client's do not receive them if they do not apply to their situation.
 - Clients reporting a change in income will no longer be required to confirm and review information a second time.
 - When a client accidentally selects 'Myself and Others' and does not add additional household members, the system will adjust their choice to 'Myself' and allow them to continue.
 - After completing all the required details for household members, the system will not show an additional validation message asking them to update household members details.
- When a client is lawfully present, the system will now provide a conditional eligibility result if they qualify for tax credits instead of being denied.
- When a client reports a change between 11/1-11/15, they will now receive the next year's tax credit eligibility result instead of the previous year.
- During open enrollment a single QDP will exist per household member.

Premium payment history

- Under the premium history tab, a box with *no health payment history for this month* will now display when there is no Qualified Health Plan coverage for a given month, under the month's accordion.
- When a client has no payment history due to enrollment not starting, the month accordion will not display.

<p>CD Chris E</p> <p>AA Name, OO</p> <p>AA Name, OO</p> <p>Carrier Name: Premera Plan Name: Premera care Premium: \$1,598.00 Tax Credit: - \$200.00 Total: = \$1,398.00</p>	<p>LI Lee 39</p> <p>Carrier Name: Molina Care Plan Name: Molina Cascade Silver Premium: \$426.25 Tax Credit: - \$0 Total: = \$426.25</p>
<p>APRIL ▾</p> <p>MARCH ▾</p> <p>FEBRUARY ▾</p> <p>JANUARY ▾</p>	
<p>No health payment history for this month</p>	