How to access the HCA support portal
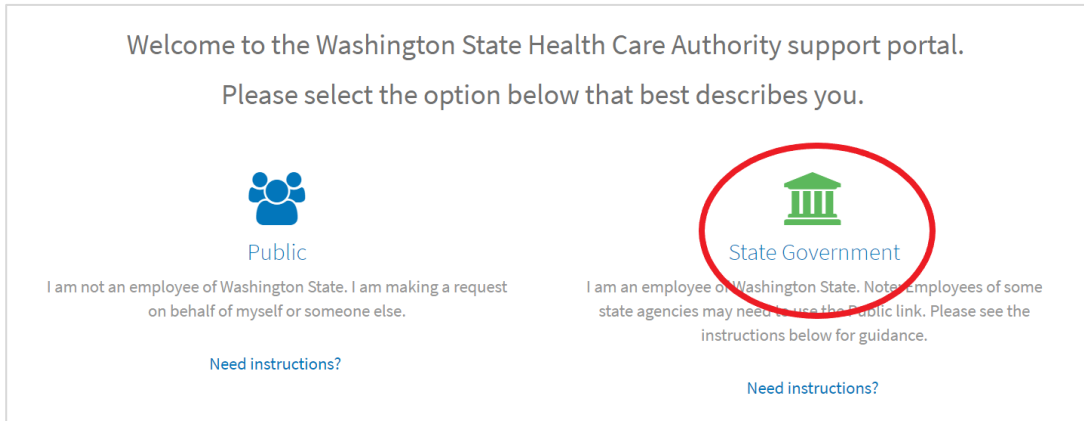
Through the state government portal (Azure)

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Step 1: Go to the HCA support portal

1. Visit support.hca.wa.gov and select the **State Government** login link.

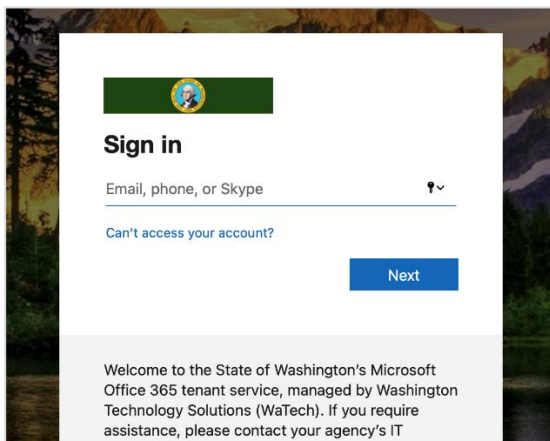2. You will be directed to enter your state email address and password.
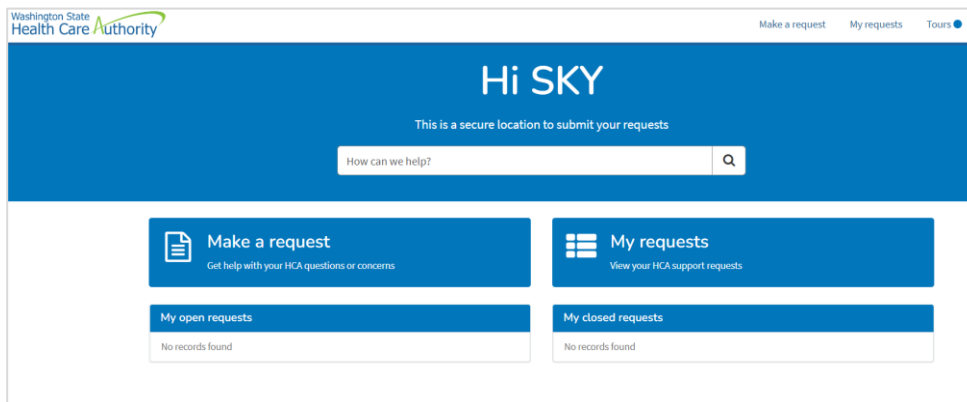
3. If you receive an error message, proceed to Step 2, otherwise you will be logged in to the portal.

Step 2: Error messages

If you receive an error message as depicted below, you may need to use the public login. Some agencies (like Department of Transportation and Department of Fish and Wildlife) do not use WaTech's Office 365 managed service.