

Provider Entry Portal

Understanding the Data Guide

September 7, 2017

Presented by:

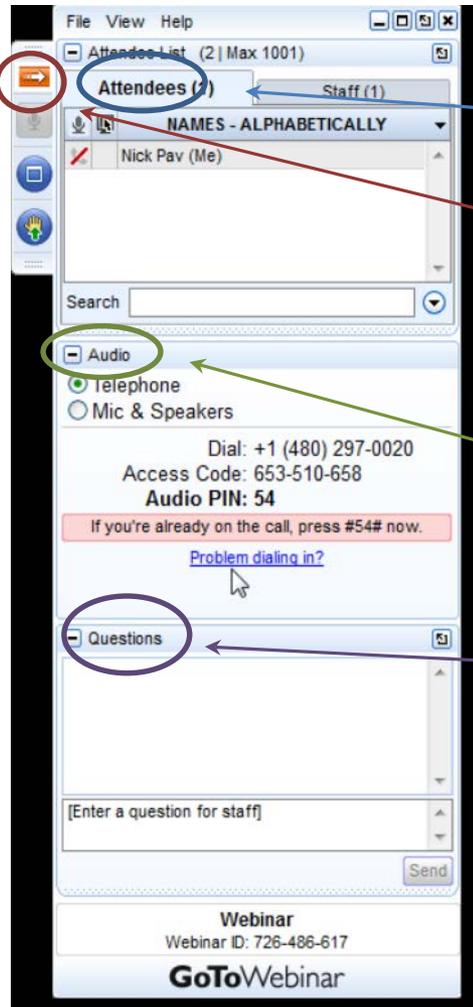
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Webinar Controls

- It is always a good idea to close other windows while viewing the webinar.
- Be sure to enter the telephone code, if you haven't already.
- For problems during the webinar, please contact Kira Schneider via email at schnekn@dshs.wa.gov

Webinar Controls



- **Attendee List** - Displays all the participants in-session
- **Grab Tab** –Allows you to open/close the Control Panel, mute/unmute your audio (if the organizer has enabled this feature) and raise your hand
- **Audio pane** – Displays audio format. Click Settings to select telephone devices.
- **Questions panel** – Allows attendees to submit questions and review answers (if enabled by the organizer). Broadcast messages from the organizer will also appear here.



Welcome

- This webinar is intended to be a resource when entering data into the Provider Entry Portal
- Webinar Outline
 - Where are we now
 - How to enter data
 - What is next
 - Q&A



Haven't submitted your data?

- It's OK!
- Billing is not tied to data submission!
- We understand you have questions and are working to get to each one resolved.

Transitioning out of TARGET

- If you are using TARGET to enter SUD data for AI/AN you need to discharge by selecting **Transitioning to PEP**
- TARGET will still be available for Tribes
- If you still need TARGET for other programs you will still have access for those programs such as Problem Gambling, Safe Babies/Safe Moms
- TARGET entry for the FFS Program will be officially terminated October 1, 2017



Understanding the Data Guide

- [Data Guide, Version 2.1](#)
- New Behavioral Healthcare Model
- Behavioral Health Data System
 - TARGET
 - MH-CIS

Terminology translations

- MCO's/BHOs/ASOs = Agency, Providers
- BHO ID = Agency Number
- Native Transactions = refers to any data submission to the Behavioral Health Data System
- Assessment/Intake are used interchangeably
- Cascade Merge/Cascade Delete



Understanding the Data Guide

Transaction Definitions

- Summary of Transactions: gives you a high level view of when certain transactions are required

Data Element Definitions

- Explains each element and the accepted values and any additional rules



Appendix

The two appendix items to note are:

- Appendix B (pg139): Error codes for reference
- Appendix F (pg156): Primary language list
 - AI/AN languages: some are listed, for others not listed use code “nai” = North American Indian

UNDERSTANDING THE TRANSACTIONS



Transaction Overview

- Ways to submit transactions
 - Online – through direct entry or
 - Batch – submitting excel batch files
- Transaction Numbers:
 - Only need if you plan to submit batch
- BHO ID = Agency Number:
 - Only need if you submit batch
 - For on screen entry,



Batch Upload

- The batch upload feature is still being tested
- This is the process, once it goes live:
 - 1) you select upload for the agency

The screenshot displays a web application interface with a navigation bar at the top containing the following items: a home icon, 'Primary & Backup', 'Data Entry', 'Upload', 'Reports', and 'Help'. Below the navigation bar is a section titled 'Files Upload Section'. This section contains the text 'Upload File' followed by a 'Choose File' button and the text 'No file chosen'. Below this is an 'Upload' button.

Batch Upload - continued

2) You select your file in the correct format

Sample batch format is posted on the website,
and sample transactions are in the data guide

```
000.01 123456 02416 20170720
131.03 123456 000000010
130.03 123456 123456 000000010
020.07 A 123456 000000010
022.02 C 123456 000000010
035.09 A 123456 000000010
060.05 A 123456 000000010
121.04 A 123456 000000010
030.02 A 123456 000000010
170.05 C 123456 000000010
160.04 A 123456 000000010
162.04 C 123456 15501 20140223
```



Key fields

These are fields the providers assign/create:

- Make sure that each record is agency unique
- Create one for each transaction
- Suggestions:
 - Use a key field from your EHR/EMR such as Service Episode Key or Profile Record Key



Client Demographics

- Needs to be the first or concurrent transaction entered
- If you already have a client record, you do not need to submit it again unless it changes
- Recommendation is to get all of your clients established first

Client Address

- Note: Clients who are homeless or do not have an address
 - Report elements available or closest proximity
 - Do not report provider agency
 - At a minimum report county & city



Client Profile

- Submit every 90 days or if values change
- Profile Key Suggestion:
 - ClientID+Profile EffectiveDate



Authorization

- Authorization is not applicable for the AI/AN FFS program



Service Episode

Service episode is the whole time span that a client is served by the provider

- Every client will need a service episode, which starts when they begin service, to when they are discharged
- SE Key Suggestion: Client ID + SE Start Date



Program ID/Program Enrollment

- Tracks the different programs or services a client receives
- If a program or service is not listed in data guide, you do not need to report it
- Program ID Key Suggestion: ClientID + ProgramStart + ProgramID



Co-occurring Disorder

- Required by statute that clients take the GAIN Short Screen Assessment
- Tracks a client's GAIN Score
- Submit when client is first assessed and each time they are reassessed



ASAM

- Tracks medical necessity of the client's SUD concern
- Record the ASAM diagnosis that the clinician assessed, not what the client decides to accept.

Designated Mental Health Professional and Involuntary Treatment Act

- This transaction does not apply to the AI/AN Fee-for-Service Program.
- This is a function fulfilled by the BHO by providers under the BHO Contract.



Substance Use Identification

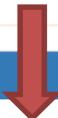
- List three substances put in the order of drug of choice
- For tracking purposes, the drug of choice is the same as what was identified at assessment and discharge

How do I Add?

Provider Info

Agency Number: 200334 **Agency Name:** Sea Mar Behavioral Health - Everett Child & Family
Login User: nguyeh18@dshs.wa.gov **Agency Location:** 1920 100th Street, Suite A2

You can add using the add (+) sign



Client Demographics

	Status	Client ID	Effective Date	First Name	Middle Name	Last Name	Alternate Last Name	SSN
1	+ 30206	45654	05-05-2017	Huong	T	Nguyen	Nabors	12345689

Client Demographics

Client Address

Client Profile

Program Identification

Co-Occurring Disorder

ASAMPlacement

DMHP Investigation

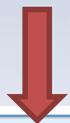
ITA Hearing

Service Episode

Substance Use

How do I Edit?

- First select a row – it will be yellow when selected – Click edit



Edit button

	Status	Client ID	Provider NPI	ASAM Record Key	Assessment Date	ASAM Level Cd
1	- Not Validated	879	51568789	456	09-01-2017	Level 3.2-D

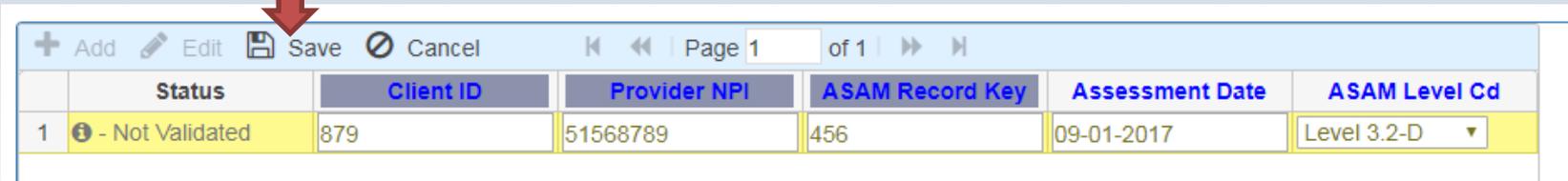
- After you click edit, your record will have boxes

	Status	Client ID	Provider NPI	ASAM Record Key	Assessment Date	ASAM Level Cd
1	- Not Validated	879	51568789	456	09-01-2017	Level 3.2-D

How do I Save?

- After you have edited the boxes click

Save button



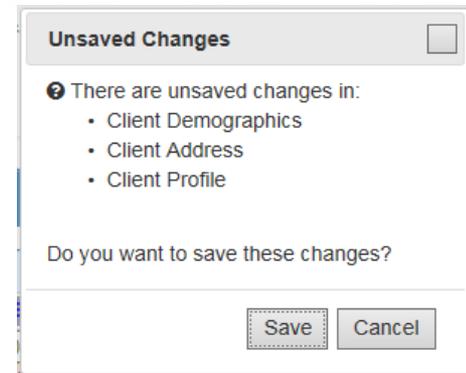
The screenshot shows a data entry interface with a toolbar at the top containing '+ Add', 'Edit', 'Save', and 'Cancel' buttons. A red arrow points to the 'Save' button. Below the toolbar is a table with the following data:

	Status	Client ID	Provider NPI	ASAM Record Key	Assessment Date	ASAM Level Cd
1	- Not Validated	879	51568789	456	09-01-2017	Level 3.2-D

- To save you can also use the keyboard enter button

How to use the validate button?

- When do you use the validate?
 - When you've saved your records and want to check your data.
- We've added functionality that saves any unsaved data when you click validate



Validating

- Green = No issues with the record
- Red/Pink = there is an error
- White = has not been validated
- Yellow = selected record

1	✔ Accepted	789	1821205808	7894-487987	07-01-2017	Level 2.1
2	✘ 30203	5468	6465465468	4568	09-01-2017	Level 2.5
3	✘ 30203	7895	5646876	564875	09-24-2017	Level 2.5 ▼

Submitting

- When you are submitting all your data will disappear.
- Only record that are “Accepted” will be submitted, error records will remain on the screen
- We are working on 2 functions for submit!
 - 1) You will have report that lists all the records you have submitted
 - 2) Search for a record

Still To Come

- New features to come
 - New alerts, better messages, more reports
 - Deleting/Merge: These will be additional functions that don't exist
- Reports:
 - Requested: Report to tell when 90 days is approaching
- Provider Locator:
 - This will show clients registered fee-for-service providers by zip code
- There will be additional features, please let us know if there are errors or if there is something you need

Dates to remember

- July 1, 2017
 - Services provided prior should be entered in TARGET
 - Services on or after July 1, 2017 are to be entered through the Provider Entry Portal
- September 15, 2017
 - Email names of staff who enter data to TARGET
- October 1, 2017
 - TARGET submission for FFS terminated



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Questions???

- If you have questions that did not get answered by this webinar, we will send out a FAQ that answers each of your questions.
- You can also submit your questions to FFSQuestions@dshs.wa.gov.