



Provider Notice 14-29

Dear Provider,

Effective for claims with dates of service on and after May 1, 2014, Washington Apple Health (Medicaid), administered by the Health Care Authority (agency), is publishing a revised [Orthodontic Services Provider Guide](#). These changes reflect recent policy updates in Chapter 182-535A WAC.

Major updates to the guide include:

- **Removed limit of once per client, per lifetime.** All orthodontic services must be medically necessary.
- **Limited transitional orthodontic treatment and comprehensive full orthodontic treatment** – The agency's payment includes final records, photos, panoramic X-rays, cephalometric films, and final trimmed study models.
- **Orthognathic surgery** – If a client requires orthognathic surgery, a treatment plan must be submitted to the agency with the request for prior authorization confirming that an oral surgeon has been consulted and has committed to treat the client.
- **Discontinuing orthodontic treatment prior to completion** – Clear documentation must be kept in the client's file why treatment was discontinued or not completed.

Other updates include:

Housekeeping changes, billing clarifications, and cross-reference and hyperlink updates.

Reminder! If you are sending study models to the agency, please remember to properly pack them for shipping. The agency has recently been receiving broken models.

WB/AL
Provider Publications Team
Medicaid Program
Health Care Authority

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