Washington State Health Care Authority

Medicaid Administrative Claiming (MAC)

Program Updates
During Public Health Emergency: COVID-19

Tyron Nixon
Program Manager, Tribal MAC
Medicaid Program Operations and Integrity
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Presentation Objectives

- Tribal MAC Program Update – Public Health Emergency - COVID 19

- Answering Random Moments (Public Health Emergency)

- Narratives

- The Random Moment Time Study (RMTS) Response Time

- Reimbursement Process

- Staff Outside of the RMTS and Documentation

- Important Deadlines

- MAC resources

- Questions

Public Health Emergency - COVID 19

- Cost Allocation Plan - Temporarily Amended to include

  COVID -19 Public Health Related Activities.

  - Surveillance,

  - Health education,

  - Data reporting, and

  - Infection control

Answering Random Moments
What's New?

Staff Activities must be related to Public Health Emergency such as COVID - 19

- New Responses have been added to the First Question.

What Type of Activity were you doing?

- Drop Down Selections will begin with Public Health Emergency.

- See example on next slide.

Answering Random Moments
What's New?

What type of activity were you doing?

○ Time Off/Not at Work (including vacation, breaks, sick leave, lunch, not scheduled, flexible schedule)

○ Direct Medical Services Activities

○ Financial Counseling and Claims Processing

○ Case Management or Social Work (including documentation activities)

○ Social Work and Non-Medical Case Management and Family Intervention

○ Outreach or Application Assistance (including documentation activities)

○ Coordinating or Referring for Services (including documentation activities)

○ Transportation

○ Training/professional development

○ Operational/Administrative/Other General Work Duties (Including paperwork/documentation/meetings/ follow-up and etc.)

○ PUBLIC HEALTH EMERGENCY Direct Medical Services Activities

○ PUBLIC HEALTH EMERGENCY Financial Counseling and Claims Processing

○ PUBLIC HEALTH EMERGENCY Case Management or Social Work

○ PUBLIC HEALTH EMERGENCY Outreach or Application Assistance

○ PUBLIC HEALTH EMERGENCY Coordinating or Referring for Services

○ PUBLIC HEALTH EMERGENCY Transportation

○ PUBLIC HEALTH EMERGENCY Training

○ PUBLIC HEALTH EMERGENCY Program Planning and Policy Development

○ PUBLIC HEALTH EMERGENCY Required Surveillance and/or Reporting to State or CDC

○ PUBLIC HEALTH EMERGENCY Infection Control Activities

○ General administrative activities not listed above

○ Write-in Option

COVID-19 related work activities should be documented by selecting the appropriate category that begins with "PUBLIC HEALTH EMERGENCY:" to the first question.

Narratives and Documentation

- Staff must explain how work activities are related to the Public Health Emergency.

- Remember no **CONFIDENTIAL** Information.

Reminder
Remote Ability for Answering Moments

- Staff can answer moments from any internet enabled device
  - Mobile Phones
  - Tablets

Response Time for RMTS Moments
What's New?

- 5 work days is now 15 work days!

- RMTS email notifications/reminders

  - At the Moment

  - 24 hours after the moment

  - 72 hours after the moment

  - 5 days after the moment

  - 10 days after the moment (cc supervisor & MAC Coordinator)

  - 48 hours before moment expiration (cc supervisor & MAC Coordinator)

- If moments go unanswered, they are invalid and may jeopardize the statistical validity of the RMTS and reimbursement.

Claiming

- "Resetting" for COVID – 19 Activities
  - State of Emergency start date 2/29/20.
  - Allocation Comparison January – March 2020 and the April – June 2020 Quarter.
  - MER Applied to non Public Health Emergency Activities.
  - All COVID-19 activities will be reimbursed at 50% FFP and the MER will not be applied.

- Staff who are not a part of the RMTS for COVID – 19
  - Tribes to bill HCA directly for COVID-19 activities .
  - Tribes are required to track and document the time spent on COVID-19 using their own internal methods.
  - All COVID-19 activities will be reimbursed at 50% FFP and the MER will not be applied.

All program rules for claiming and revenue offset would remain the same.

All RMTS functions are still the same!

- Reminder…….

Is the activity public health emergency – COVID 19 related?

- If yes please use the "NEW Dropdowns! Document activities.

- If not, please use the normal drop downs! Document activities.

Important Deadlines

May 31st – General Tribal Calendar Deadline
June 10th – Participant List and Schedules
July 1st New RMTS Year 2021 begins

- The new RMTS Year is approaching! RMTS for FY2021 begins July 1st….Please make sure to update your **Main** Tribal Calendar including holidays and/or specific Tribal holidays.

This action is needed before participant schedules are entered by the June 10th deadline!

- Best practice has been New calendars were known and published by the Tribes by May 31st.

Important Deadlines

HCA is still processing claims during this emergency time!

- Claims for October – December 2020 are due 4/30/2020.

- Claims for Jan – March will not be available until the after the April – June Quarter is closed. We need these results for "Resetting". Expect results by the end of July or early August 2020.

Resources

HCA MAC program website:
https://www.hca.wa.gov/billers-providers/programs-and-services/medicaid-administrative-claiming-mac

Follow Tribal MAC.

2003 CMS School-Based Administrative Claiming Guide:
https://www.cms.gov/research-statistics-data-and-systems/computer-data-and-systems/medicaidbudgetexpendsystem/downloads/schoolhealthsvcs.pdf

RMTS system website:
https://www.chcf.net/

Resources

Websites:

For Claiming: https://www.chcf.net/chcfweb/

For answering moments:

https://cbe-rmts.chcf-umms.org/

For RMTS Administration:

https://cbe.chcf-umms.org/RMTSAdmin

Technical Assistance?

UMass RMTS Help Desk:

Is fully operational, but working remotely during the state of emergency:
MedicaidAdmMatch@umassmed.edu

Or participants can quickly reach:
RMTSHelp@umassmed.edu

Questions?

Tyron Nixon, Program Manager, Tribal MAC

Medicaid Program Operations and Integrity

Tel: 360-725-1894

Tyron.nixon@hca.wa.gov