



Apple Health Expansion

Provider Frequently Asked Questions

The following Frequently Asked Questions (FAQ) clarifies Apple Health Expansion information specific to providers. View the [client FAQ](#) or the [Apple Health Expansion webpage](#) to learn more.

What is Apple Health Expansion?

The Health Care Authority (HCA) is expanding Apple Health eligibility requirements for adults, regardless of immigration status. This new program is called Apple Health Expansion and launched July 1, 2024.

Apple Health Expansion will provide full scope coverage to individuals 19 and older who do not qualify for other Apple Health programs. The new program is designed to mirror, to the extent possible, services provided to individuals enrolled in Apple Health (Medicaid) managed care.

What fee schedule does the expansion cover?

The existing Apple Health billing guides and fee schedules will be updated to incorporate benefits and services covered under Apple Health Expansion.

Will billing and prior-authorization procedures for Apple Health Expansion be different than other Apple Health programs?

Apple Health Expansion will use the existing Apple Health billing guides and prior-authorization procedures for all services, including dental.

Will claims be processed through HCA fee-for-service directly, instead of the through the health plan?

All Apple Health Expansion services are covered through a client's health plan. Direct fee-for-service (FFS) claims processing for Apple Health Expansion include:

- Transhealth procedures,
- Carved out drugs,
- Dental claims, and
- Other services that are currently carved out from Apple Health managed care plans.

Services for Emergency Medical Conditions should be routed to the client's corresponding health plan and not to FFS.

Why is Wellpoint not a health plan option under Apple Health Expansion?

HCA reviewed each of the five Apple Health managed care plans to determine their potential readiness to provide services under Apple Health Expansion as of July 1, 2024. HCA determined Wellpoint did not meet the readiness criteria.

How can a provider verify a client's eligibility and health plan?

Providers can verify client's eligibility and health plan in ProviderOne by:

- 1: Logging in to ProviderOne and going to the "Benefit Inquiry" screen
- 2: Entering in the client's ProviderOne ID
- 3: View the "**Client Eligibility Spans**" area of the Apple Health Client Eligibility ProviderOne webpage (you need to confirm the client has active coverage).
- 4: Sort by the Eligibility End Date (click the down-caret) with highest value at the top.
- 5: View client's eligibility and enrollment:

The client is eligible if:

Eligibility End Date = 12/31/2999, or

Eligibility End Date = current month's end (this means coverage may end).

What RAC code will these clients be identified as by in ProviderOne?

Program name	RAC code
Apple Health Expansion (MAGI individuals age 19 through 64)	1284
Apple Health Expansion (Non-MAGI individuals age 65+ not federally qualified for Medicaid)	1285

What can I share with immigrants interested in Apple Health Expansion?

Use the following to help spread the word about Apple Health Expansion:

- [Apple Health Expansion eligibility and covered services flyer | Translations \(15 languages\)](#)
- Client webpage: hca.wa.gov/apple-health-expansion

We encourage individuals interested in Apple Health Expansion to [sign up for email updates](#).

Stakeholder resources

- GovDelivery listserv:
 - Individuals can [sign up for email updates](#) to stay up to date
- Information for stakeholders, including informational webinars, and outreach: hca.wa.gov/ah-expansion
- View other client communications and key messages: [Apple Health Expansion communications toolkit](#)

Where can I get more information?

Apple Health Expansion

- Eligibility:
 - Email hcaaheligibilitypolicy@hca.wa.gov
- Policy and outreach:
 - Email ahexpansion@hca.wa.gov
- Communications:
 - Email ahcommunications@hca.wa.gov

Questions related to Immigrant Health Coverage QHP/QDP

- Clients with questions about how to apply for a QHP/QDP or Cascade Care Savings may:
 - Email ImmigrantCoverage@WAHBexchange.org
 - Visit [Washington Healthplanfinder webpage](#)
 - View in [Spanish](#)