

Your client needs bathroom equipment such as a shower chair. Start by asking...

“Is the bathroom equipment needed due to a recent medical event such as a stroke or amputation?”

If YES

If No

Is this item sometimes covered through a medical benefit such as private insurance, Medicare, AH or managed care when certain medical criteria is met?

Is the item necessary for independent living?

Examples of client conditions/issues where HCA will never cover bathroom equipment include such things as:

- Obesity
- Fatigue
- Malaise
- Prevention of SNF placement
- Osteoarthritis
- Chronic illness
- Increased age
- Debility
- Deconditioning

If no, proceed to other process (example: handheld shower)

If YES, THEN

Document need in CARE Assessment

THEN

Obtain recommendation/ prescription from a medical professional.

THEN

Request quote of MSRP or invoice cost + tax from vendor. Quote must include:
80% of MSRP + tax OR
125% of invoice cost + tax.

THEN

Follow process for local ETR. Use the following language in the ETR: “Request is to purchase ___ that is not covered by Health Care Authority. Client does not meet HCA’s exceptional criteria for this DME.”

THEN

Send all documentation to dmeettr@dshs.wa.gov.
Submit ETR in CARE.

Select *Pending HQ Approval* as the Processing Status; and *DME ETR, ALISA HCS (DMEETR)* from the worker drop-down.

If denied, it will likely be requested that an ETR be submitted to HCA.

Ordering Bathroom Equipment

Most commonly requested items under blanket code SA875 that are not typically covered by HCA:

- Shower/commode chair
- Raised toilet seat
- Bathtub wall rail (grab bars)
- Standard and heavy duty bath chairs
- Transfer bench for tub or toilet
- Shower chair
- Bedside commode
- Bath stools
- Raised toilet seat

Vendor submits an ETR to HCA following all required procedures.

If denied

If Approved

Client receives the item.



For social services authorizations only:
Upon verification of receipt of item, the CM changes the auth. to Approved.

Vendor claims: Medical Portal (HCA approved)
OR Social Services Portal (DSHS approved).

Create social service authorization in CARE in Reviewing Status (SA875).

If APPROVED