

How does suspension look in ProviderOne?

The easiest way to view a client's suspension status and dates of suspension is under the **benefit inquiry screen (client search, benefit inquiry)**.

Example of open Suspended Benefit Package (SBP) – Institutionalized Dates (8500 jail RAC) with open suspension service package limiting coverage to inpatient hospitalizations only.

From the Benefit Inquiry View

Insurance Type Code	Recipient Aid Category (RAC)	Benefit Service Package	Eligibility Start Date	Eligibility End Date	CES Coverage Group	ACES Case Number
MC: Medicaid	8500	SBP - Institutionalized Dates	01/10/2017	12/31/2999		
MC: Medicaid	1201	Suspended - Inpatient Hospital Services Only	01/11/2017	12/31/2999		
MC: Medicaid	1201	ABP	05/01/2014	01/10/2017	N05	

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Message(s): Suspended Medical, Inpatient Hospital Services Only

Information Source Data

Identification Code Qualifier: PI: Payor Identification
Primary Identifier: 77045
Contact Name: WA State DSHS Provider Relationship
Communications Number: (800) 562-3022

Information Receiver Data

Organization:
Provider Name:

The **8500** or **8000** SBP RAC indicates the dates of incarceration or institutionalization. This may or may not match up with true incarceration dates. This field is often used for system corrections and the **true suspension dates cannot be determine from this RAC**. In many instances it can be disregarded.

The "Suspended – Inpatient Hospital Services Only" service package is the true indicator of suspension and the dates of suspension. In this example suspension is ongoing.

Remember while in a suspended status, the client's scope of coverage is limited to inpatient hospitalizations only.

This case is an example of a closed RAC 8000 *Offender Health Plan (OHP) eligibility segment*. The OHP RAC 8000 segment is utilized for DOC prison inmates. This example also shows a closed 8500 jail segment. In this scenario the suspended service package limiting coverage to inpatient hospital services only is closed and the client has active full scope Medicaid coverage.

From the Benefit Inquiry View

The OHP RAC 8000 or RAC 8500 indicates the dates of incarceration. For DOC (OHP) clients these dates generally match up with the true incarceration dates.

Client Eligibility Spans					
Insurance Type Code ▲▼	Recipient Aid Category (RAC) ▲▼	Benefit Service Package ▲▼	Eligibility Start Date ▲▼	Eligibility End Date ▲▼	ACES Coverage Group ▲▼
MC: Medicaid	1201	ABP	08/03/2017	12/31/2999	N05
MC: Medicaid	8000	OHP	07/26/2017	08/03/2017	
MC: Medicaid	1201	Suspended - Inpatient Hospital Services Only	07/12/2017	08/02/2017	
MC: Medicaid	8500	SBP - Institutionalized Dates	07/11/2017	07/26/2017	
MC: Medicaid	1201	ABP	12/01/2015	07/11/2017	N05

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In this case the individual was first incarcerated in a city/county jail then moved to a DOC facility this is why there is a difference between suspension dates and the OHP dates.

Remember while in a suspended status, the client's scope of coverage is limited to inpatient hospitalizations only.

The "Suspended – Inpatient Hospital Services Only" package is the true indicator of suspension and the dates of suspension. In this example suspension lasted from 7/12-8/2. If a client or provider indicates these dates are incorrect please contact HCA.