Welcome

Today's webinar includes closed captions (CC) available in English and Spanish.

To access CC in English: https://us.ai-live.com/CaptionViewer/Join/thirdparty?iFrame=1&sessionId=US94WS2705A



- To access CC in Spanish: https://us.ai-live.com/CaptionViewer/Join/thirdparty?iFrame=1&sessionId=USFMWS1106A
- Chat and reactions are disabled for this webinar to avoid distractions.
- Questions
 - Please hold questions until the end of the presentation.
 - ▶ Submit questions into the Q&A feature. We will do our best to answer during the Q&A.
 - Any questions not addressed during the webinar will be compiled and made available in a frequently asked questions document posted on the Apple Health Expansion webpage.
- Presentation slides and the recording will be available on the Apple Health Expansion webpage.
 - Based on previous requests, translated slides will be available in Amharic, Arabic, Cambodian, Chinese, Russian, Spanish, Tagalog, Ukrainian, and Vietnamese.
- All mentioned resources and links are available at the end of the presentation.



Note: This webinar will be recorded and posted online.



Apple Health Expansion Enrollment (Part 2)

May 2024





Topics

- Review of current Apple Health programs
- Apple Health Expansion
 - Policy & eligibility
 - ► Immigration statuses
 - Application pathways
 - Managing Apple Health Expansion
 - When to apply
 - Getting ready to apply





Current Apple Health Programs



Apple Health programs today

- Individuals who do not qualify for federally subsidized health care coverage because of their immigration status may continue to qualify for other Apple Health programs such as:
 - Medical Care Services (MCS)
 - Alien Emergency Medical (AEM)
 - ► Apple Health for Pregnant Individuals
 - After-Pregnancy Coverage (APC)
 - Apple Health for Kids



Apple Health Expansion



Program policies

- Where possible, Health Care Authority (HCA) will use the same procedures as Apple Health, including:
 - Eligibility,
 - Enrollment,
 - Redetermination and renewals.
- Enrollees be able to choose one of these four managed care programs:
 - Molina Healthcare of Washington
 - UnitedHealthcare Community Plan
 - Community Health Plan of Washington
 - Coordinated Care



Program policies

- No retroactive eligibility for Apple Health Expansion.
- Clients may get retroactive coverage under:
 - Alien Emergency Medical if they had a qualifying condition in the retroactive months.
 - After-Pregnancy Coverage if they were within 12months of a pregnancy ending.
- No resource/asset limit.
- Long-term services and supports will not be a covered service.



Who is eligible

- Washington residents who are age 19 years and older.
- Income at or below 138% of the federal poverty level.

	Single-	2-member	3-member	4-member	5-member
	person	household	household	household	household
138% FPL	\$1,732	\$2,351	\$2,969	\$3,588	\$4,207

- Not eligible for:
 - Other Apple Health programs based on immigration status.
 - Qualified health plans with advance premium tax credits or federally funded medical programs.



Immigration Status

Immigration status

- Individuals with the following immigration statuses may be eligible for Apple Health Expansion if they are not "employment authorized":
 - Applicants for Asylum*
 - Applicants for Withholding of Deportation/Removal*
 - Registry Applicants*
 - Order of supervision*
 - Applicant for Cancellation of Removal/Suspension of Deportation*

- Lawfully admitted with expired or revoked immigration status
- ► No immigration status
- Deferred Action for Childhood Arrivals (DACA)**

^{*} If not employment authorized.

^{**} Effective November 1, 2024, DACA recipients will be included in the definition of "lawfully present" and will be eligible for Advance Premium Tax Credits and purchase a plan through the Health Benefit Exchange. This change is under review to determine impacts to DACA applicants and eligibility for Apple Health Expansion.

Immigration status – continued

- Individuals with the following immigration statuses are not eligible for Apple Health Expansion if employment is authorized:
 - Applicants for Asylum
 - Applicants for Withholding of Deportation/Removal
 - Registry Applicants
 - Applicants for Special Immigrant Juvenile Status
 - Order of supervision
 - Applicant for Cancellation of Removal/Suspension of Deportation



Immigration Status Eligible for Apple Health and Tax Credits



Apple Health eligible statuses

- Individuals with the following immigration statuses are eligible for Apple Health and Advanced Premium Tax Credits:
 - U.S Citizens/Nationals
 - Lawful Permanent Resident within their 5year bar
 - COFA (Citizens of Micronesia, Marshall Islands, Palau)
 - Asylee
 - Refugee
 - Temporary Protected Status

- Cuban/Haitian Entrants
- Parolee
- Battered Spouse, child or parent (VAWA)
- Granted withholding of deportation/removal
- Non-immigrants with work Visa (H1, H-2A, H-2B), Student Visa, U-Visa, T-Visa



Apple Health eligible statuses

- Continuation of individuals eligible for Apple Health and Advanced Premium Tax Credits:
 - Deferred Enforced Departure
 - Deferred Action status (excluding DACA)
 - Lawfully temporary resident
 - Administrative order staying removal
 - Member of a federallyrecognized Indian tribe or American Indian born in Canada

- Applicants for Temporary Protected Status with employment authorization
- Applicants for Special Immigrant Juvenile Status
- Applicants for Victim of Trafficking Visa
- Applicants for adjustment for Lawfully Permanent Resident (LPR) status



SSN/ITIN

- While some of the immigration statuses in both groups are similar, having the status of "employment authorized" provides an individual with a valid Social Security Number (SSN).
 - ► Those issued a valid SSN or an Individual Taxpayer Identification Number (ITIN) allows the individual to file taxes and eligible to get federal tax credits, making them ineligible for Apple Health Expansion.







Application Pathways



When can people apply?

- Save the date!
- Individuals can apply for Apple Health Expansion coverage at 8 a.m. on June 20!
- Coverage will begin on July 1.
- This is a limited enrollment program.
- The program is expected to fill quickly!
- Many ways to apply:
 - Online
 - Phone
 - In-person





Care for How You're Living

Sign in to your account and make sure your information is up to date.

Get help virtually so you can stay home and stay healthy.

Get Virtual Help



Application pathway – Under age 65

- Adults ages 19 to 64 can apply:
 - ► Online at <u>wahealthplanfinder.org</u>
 - Download the WAPlanfinder mobile app
 - ► Call 1-855-923-4633
 - Submit a paper application
 - ► In person through navigator



Navigator search



- Adults age 19 to 64 can apply through the Washington Healthplanfinder:
 - Search for a <u>navigator</u>* to help you apply.



Application pathway – Age 65+

- Adults aged 65 or older
- DSHS manually process applications

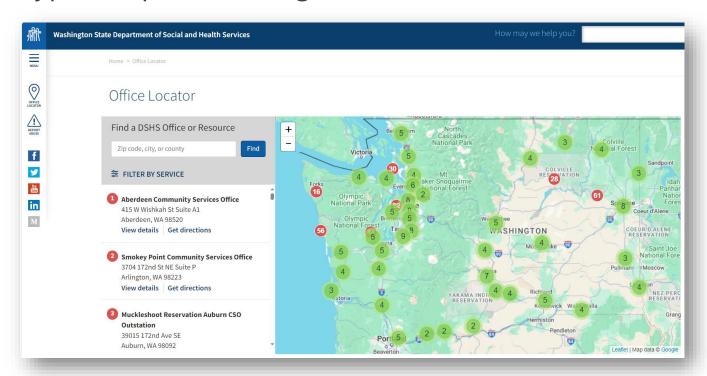


- Online at <u>washingtonconnection.org</u>
- ► Call 1-877-501-2233
- Submit a paper application
- In person at DSHS Community Services Office



Find a local office

- Office locater: dshs.wa.gov/office-locations
- Type in zip code and get name & address





Managing Apple Health Expansion



Managing enrollment

- Apple Health Expansion will have limited enrollment.
 - ► If limit has been met, an applicant who is otherwise eligible will receive a denial notice.
- All clients may purchase a qualified health plan (QHP).
 - Clients under 250% FPL are eligible for Cascade Care Savings if they enroll in a Cascade Care plan.

Health Care Authority

- Staff will accept client attestation of:
 - Income
 - Citizenship/immigration status
 - ► Washington residency and all other eligibility factors.

 Washington State

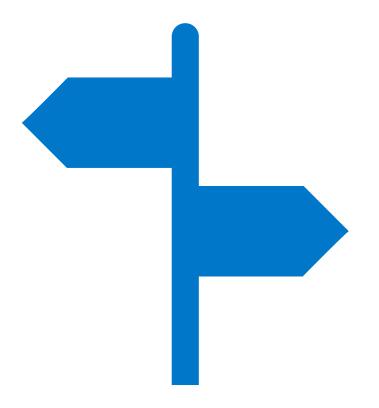
At capacity

- If the individual indicates on the application a need for Emergency Medical (AEM) services and Apple Health Expansion enrollment is:
 - ▶ Not limited: Approved for Apple Health Expansion.
 - ► Limited: Case reviewed for AEM eligibility.
- Individuals denied in Washington Healthplanfinder due to the enrollment cap being met, will receive an eligibility notice with health care coverage options.
 - ► Clients under 250% FPL are eligible for Cascade Care Savings if they enroll in a Cascade Care plan.



Other coverage options

Regardless of MAGI or Classic Apple Health Expansion eligibility, individuals who are denied due to the enrollment cap will have the option to apply for AEM or purchase a Cascade Care QHP plan.





Enrollment cap

- There are 13,000 total spots for this new program.
 - ▶ 10% (1,300) will be dedicated to Classic population.
 - ▶ 90% (11,700) will be dedicated to MAGI population.
- Approximately 3,000 individuals will auto-transition to Apple Health Expansion as of 7/1, including:

Transitioning from other programs into Apple Health Expansion

- Apple Health for Kids turning 19 in June or July
- After-Pregnancy Coverage
- Emergency Medical Services (AEM)
- Extended Foster Care Kids
- Qualified Health Plans at 138% FPL

Transitioning from other programs into Classic Apple Health Expansion

- Qualified Health Plans at 138% FPL and aged 65+
- Emergency Medical Services (AEM)

Sample letter of transition – AEM

Important news: Your health coverage is expanding

Dear (client name),

You have been approved for free coverage through Apple Health Expansion starting July 1, 2024. Your Apple Health Alien Emergency Medical (AEM) coverage will end June 30, 2024. You will be automatically enrolled in a new plan and your coverage should not be interrupted. Apple Health Expansion will cover the same services you have been receiving and provide more medical, dental, and vision services.

Why is free health coverage now available to me?

Legislation passed in 2022 allowing the Health Care Authority (HCA) to expand Apple Health coverage to adults with certain immigration statuses. Apple Health Expansion offers free medical, dental, and vision care through an Apple Health plan with no premiums.

Learn more:

Online: hca.wa.gov/apple-health-expansion

Phone: 1-800-562-3022

What is managed care?

Most Apple Health clients have managed care. This means Apple Health pays a health plan a monthly premium for your coverage. Your health plan will coordinate your placial and behavioral health services, including mental health and substance use disorder treatment services.

Do I need to choose my new Apple Health plan?

If you do not select a health plan by June 29, 2024, one will be assigned for you, based on where you

If you have other household members on Apple Health, you will be enrolled in the same health plan (if available).

If no one in your household is enrolled in Apple Health, you can choose a plan through:

Washington Healthplanfinder

· Online: wahealthplanfinder.org/

Phone: 1-855-923-4633

Apple Health customer service

Online: https://www.waproviderone.org/client

Email: https://fortress.wa.gov/hca/p1contactus/

Select "Enroll/Change Health Plans."

• Phone: 1-800-562-3022

MAGI AEM to AHE transition letter

Our automated system is available 24 hours a day, 7 days a week.

What health plans are available to me?

- Molina Healthcare of Washington (MHW)
- Community Health Plan of Washington (CHPW)
- · UnitedHealthcare Community Plan (UHC)
- · Coordinated Care (CC)

Can I change my Apple Health plan after July 1, 2024, or after one has been assigned?

Yes, you can change your health plan at any time. Learn how to change your plan at hca.wa.gov/change-my-plan. Changes usually take effect the month following when the change was made unless the request was made in the last two business days of the current month.

Will I get a new ProviderOne services card?

No, you will continue to use your same ProviderOne services card as your ID number will not change.

Where can I get more information?

Learn more about Apple Health Expansion:

Online: hca.wa.gov/apple-health-expansion

Phone: 1-800-562-3022



Qualified health plan transition

- Requirements to be automatically transitioned to Apple Health Expansion:
 - ► Enrolled in QHP for May 2024 and eligible for Apple Health Expansion
 - Those who signed up in April are required to pay for their May coverage to be deemed, enrolled.
 - > Those who are disenrolled by their carrier for any reason prior to transition in mid-June will not be transitioned, regardless of available grace periods.



QHP transition letter

Letter (EE013) notifies transition from a Qualified Health Plan to Apple Health Expansion.

Our records show you are eligible for free coverage through Apple Health Expansion starting July 1, 2024. You will no longer need to pay a monthly premium, and there will be no cost for your coverage. Your current plan will end June 30, 2024, and you will be automatically signed up for a new Apple Health plan, unless your coverage ends before then

Why is free health coverage now available to me?

Legislation passed that allows the Health Care Authority (HCA) to expand Apple Health coverage to some adults who are not eligible for other full-scope coverage due to their immigration status. Apple Health Expansion offers free medical, dental, and vision care through an Apple Health plan with no premiums.

Learn more:

- Online: hca.wa.gov/apple-health-expansion
- Phone: 1-800-562-3022

Do I need to choose my new Apple Health plan?

If you do not select a health plan, one will be assigned for you by 6/XX/2024, based on where you live.

If you have other household members on Apple Health, you will be enrolled in the same health plan, if available.

If no one in your household is enrolled in Apple Health, you can choose a plan through:

- · Washington Healthplanfinder
 - o Online: wahealthplanfinder.org/
 - o Phone: 1-855-923-4633
- · Apple Health customer service
 - o Online: https://fortress.wa.gov/hca/p1contactus/
 - Select "Enroll/Change Health Plans."
 - o Phone: 1-800-562-3022
 - Our automated system is available 24 hours a day, 7 days a week.

What health plans are available to me to choose from?

- · Molina Healthcare of Washington
- · Community Health Plan Washington
- · UnitedHealthcare Community Plan
- · Coordinated Care

Can I change my Apple Health plan after X/XX/2024?

Yes, you can change your health plan at any time. Learn how to change your plan at hca.wa.gov/change-my-plan. Changes usually take effect the month following when the change was made unless the request was made in the last seven business days of the current month.

Can I stay in my current plan?

You will automatically transition to Apple Health for coverage starting X/XX/2024.

You can change from Apple Health back to your current plan. However, the amount you pay for your plan could increase. The amount could increase by up to \$250 per member per month, because state premium subsidies can no longer be applied if you have a free coverage option through Apple Health and you choose to opt out of that free coverage.

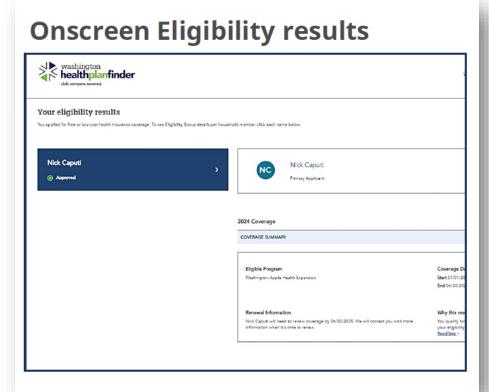
If you would like to change from Apple Health back to your current plan, and pay more, call Apple Health customer service at 1-800-562-3022 and let them know you want to return to your current plan.

_



Onscreen text

Eligibility result of someone approved Apple Health Expansion in Washington Healthplanfinder.





Eligibility letter

Follow-up letter for Apple Health Expansion eligibility.

Eligibility Results Correspondence

Eligibility Results

Dear Nick Caputi,

This letter is a summary of your household's coverage eligibility.

Health Plan Eligibility

Name Program		Eligibility Start Date	Eligibility End Date	
Nick Caputi	Washington Apple Health Expansion	07/01/2024	06/30/2025	

Washington Apple Health

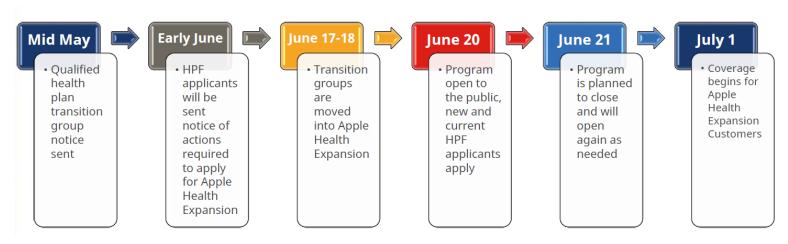
Most individuals eligible for Washington Apple Health receive their physical and behavioral health coverage through a managed care plan. You will receive more information from the Health Care Authority and your plan within the next few weeks.

The Health Care Authority administers dental coverage for individuals eligible for Washington Apple Health. If you have questions about dental services or need to find a dental provider, visit www.hca.wa.gov/dental-services.



Transition timeline

- The following clients must complete a renewal to see if they qualify for Apple Health Expansion:
 - Active on Apple Health for Kids and turning 19 in June or July.
 - After-Pregnancy Coverage ending in June or July.
 - Coverage for those enrolled in the program will begin July 1.





Managed Care Plans

- Managed Care Organizations available:
 - Molina Healthcare of Washington
 - UnitedHealthcare Community Plan
 - Community Health Plan of Washington
 - Coordinated Care
- Coverage begins for new Apple Health enrollees on July 1, 2024
- Changes made to managed care plans are effective the first day of the following month.
 - Same process today to change plan* if needed.



Application Time



Applications accepted June 20th

- Individuals can apply for Apple Health Expansion through Washington Healthplanfinder or Washington Connection no sooner than June 20 at 8 a.m.
 - ► Applications submitted through *Washington Healthplanfinder* will receive instant eligibility determination for Apple Health Expansion.
 - ► Applications submitted through *Washington Connection* will be processed in the order received.
 - DSHS will prioritize manual applications to ensure timely processing.
- Enrollment is limited. Program is expected to fill quickly!



Applications accepted June 20th

- Applications submitted prior to June 20 will be reviewed for other programs, not Apple Health Expansion.
- If the individual is not eligible for any other programs, they will be denied for Apple Health Expansion.
- Once capacity for Apple Health Expansion has been met, people will receive a denial letter indicating the enrollment limit has been met.
 - ► EE015 correspondence will be sent.
 - "Washington Apple Health Expansion enrollment limit has been met. New customers are not currently being accepted."



Getting Ready to Apply



Acceptable forms – DSHS and Washington Healthplanfinder

- It is recommended that all supporting documents are submitted at the time of application to avoid a delay in getting coverage.
- Proof of identity may include:
 - Driver license or ID card, even if issued from a foreign country
 - Immigration documentation
 - Third party affidavit or federal or state agency letter confirming identity
- Household members not applying for coverage do not need to verify identity.
- A social security number should be provided if the individual has one but is not required. Do not provide an ITIN.



Identity proofing

- Washington Healthplanfinder requires the primary applicant pass identity proofing before continuing with the online application.
 - Not needed for paper application submission
- Have information to verify identify, such as:
 - Their name and date of birth
 - Weight, height, eye color
 - Age, sex, race
- In-person ID proofing does not require uploading of documentation.



Identity proofing

- If working with a Navigator, the navigator may be able to verify identity of their clients and will not need to upload documents.
- Be sure the name is entered into the system how it is spelled on the documents provided.
- If the individual has two last names, follow the application data entry standards on how names should be entered.
- Examples:





Washington Connection (DSHS)

- ▶ If an individual comes into Community Service Office (CSO) a public benefits specialist will be able to verify identity.
- To help in the identification process individuals should bring their most current documentation.
- For individuals applying online through *Washington Connection* there is no identity verification needed to submit their application. It will be manually verified by DSHS staff when the application is processed.
 - ▶ **Note:** Applying online through *Washington Connection* is the quickest way to get your application in the system.



Income

- Must provide gross monthly income for client and spouse on the application.
- If an individual wants help calculating the amount to provide on their application:
 - ► They should have:
 - > Pay stubs (month or 2 months worth)
 - Receipts that show their earnings
 - Letter from their employer or phone number to call to get the information
 - ➤ IRS 1040: View the <u>Chart of acceptable documents</u>.*



Income

- When reporting income for individuals whose income varies seasonally, individuals can choose to use either the point-in-time methodology or by calculating the monthly average.
 - **Example:** Fishermen or farmers who work seasonally.
- Note: Self-attestation is accepted, however the client may be required to provide proof after application for a post eligibility verification.

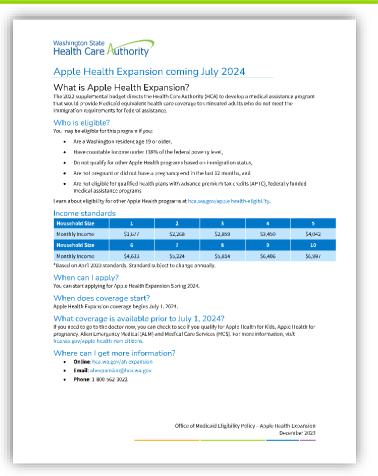


Resources



Eligibility flyer

- To share at outreach events.
- Translated in 15 languages.
 - Search for "Apple Health Expansion coming July 2024"
- For more information visit <u>hca.wa.gov/ah-expansion</u>.





Webinars

Webinars on Apple Health Expansion have been recorded and can be viewed at your convenience.

Stakeholder webinars in a variety of languages posted

online.*

Date	Time	Webinar topic	Details
Wednesday, November 29, 2023	4-5 p.m.	Overview of Apple Health Expansion eligibility, covered services, and other available programs	View the webinar [2] Presentation slides [3]. Amharic [3]. Arabic [3]. Cambodian [3]. Chinese [3]. Russian [3]. Spanish [3]. Tagalog [3]. Ukrainian [3]. Vietnamese [3]. Amharic [3]. Arabic [3]. Cambodian [3]. Chinese [3]. Russian [3]. Spanish [3]. Tagalog [3]. Ukrainian [3]. Vietnamese [3].
Friday, February 2, 2024	2-3 p.m.	Information for community-based organizations to learn about qualified health plan transitions, applying through Washington Healthplanfinder, and, application and enrollment details	View the webinar Presentation slides Amhoric Arabic Cambodion Chinese Russian Spanish Togolog Ukrainian Vietnamese FAQ Amhoric Arabic Cambodion Chinese Russian Spanish Cambodion Chinese Russian Spanish Cambodion Togolog Ukrainian Vietnamese
Monday, April 29, 2024	3-4 p.m.	Overview of Apple Health Expansion eligibility requirements and enrollment details (port 1).	View the webinar [2] Presentation slides [3]
Thursday, May 23,	3-4 p.m.	Overview of Apple Health Expansion eligibility requirements and enrollment details (part 2).	Register 🚰



*Source: hca.wa.gov/ah-expansion

GovDelivery

Subscribe and stay connected!

Subscription Topics				
oxdot $oxdot$ Apple Health (Medicaid) programs and eligibility				
☐ General information and updates 🥡				
☐ COFA Islander programs 🥡				
Apple Health Expansion				

Recently added "Apple Health Expansion"

Visit public.govdelivery.com/accounts/WAHCA/subscriber/new



Apple Health Expansion resources

- New! Client webpage
 - hca.wa.gov/apple-health-expansion
- Stakeholder webpage
 - ► <u>hca.wa.gov/ah-expansion</u>
- Apple Health for Noncitizens
 - ► <u>hca.wa.gov/apple-health-non-citizens</u>
- Enrollment Cap announcement
 - hca.wa.gov/about-hca/news/announcements/applehealth-expansion-enrollment-cap





Questions?

AppleHealthExpansion@ hca.wa.gov



Live Q&A