

Washington Healthplanfinder – August 2019 System Release

System Release Outage

Washington Healthplanfinder will go down on Wednesday August 7 at 10 p.m. PST and is scheduled to go live August 8 at 8 a.m. PST.

Income and Deduction Screen Updates

On-screen messaging will be added to match changes already in place for allowable deductions.

- School tuition deduction will be removed because it is no longer an allowable deduction.
- The moving expense deduction can only be claimed by military personnel when making an official military move.
- Alimony is only accepted as an income or deduction if it is related to a divorce that was finalized before 12/31/2018.

Business Error 3018 Resolved

The tax filing copy over logic for upcoming year will be enhanced to avoid business errors on client's applications.

- There will not be any on screen changes to how a client reports their tax filing status. This behind the scenes enhancement supports a more seamless process for the client; if they have indicated a tax filing status, the application assumes that the status throughout the tax filing years, unless the customer reports a change.

System Downtime Enhancements

Washington Healthplanfinder will have the ability to stay online when Eligibility Service (ES) is down.

- Modals will alert individuals, brokers, and navigators when ES is down.
- A nightly retry batch will submit the client's application. Clients will be notified via their preferred notification method (email or US mail) when their application has been successfully submitted and Eligibility Results are available.

Plan Preview

Individuals will be able to view plans prior to upcoming open enrollment.

- The next plan year will be added through anonymous browsing so that clients can view qualified health plans for the upcoming benefit year.
- Beginning mid-October, individuals will be able to browse plans for the upcoming open enrollment; however, they will not be able to save the plans to their carts until open enrollment starts.