



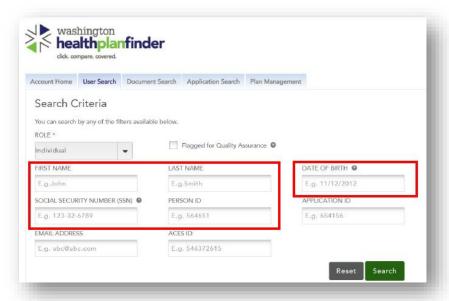
Washington Healthplanfinder – September 2021 System Release

System release outage

Washington Healthplanfinder will go down at 10:00 p.m. PDT Wednesday, September 1 and is scheduled to go live at 7:30 a.m. PDT Thursday, September 02.

Account worker updates

- Account workers will now receive a notice prior to their password expiring.
- Faster search results will occur when using the following highlighted fields.



Other updates

- The issues of randomly being redirected when using the *Dashboard* button or getting signed out at random times have been resolved.
- Several validation modals and error messages are being removed so client's do not receive them if they
 do not apply to their situation.
 - Clients reporting a change in income will no longer be required to confirm and review information a second time.
 - When a client accidentally selects 'Myself and Others' and does not add additional household members, the system will adjust their choice to 'Myself' and allow them to continue.
 - After completing all the required details for household members, the system will not show an additional validation message asking them to update household members details.
- When a client is lawfully present, the system will now provide a conditional eligibility result if they qualify for tax credits instead of being denied.
- When a client reports a change between 11/1-11/15, they will now receive the next year's tax credit eligibility result instead of the previous year.
- During open enrollment a single QDP will exist per household member.



Premium payment history

- Under the premium history tab, a box with *no health payment history for this month* will now display when there is no Qualified Health Plan coverage for a given month, under the month's accordion.
- When a client has no payment history due to enrollment not starting, the month accordion will not display.

