

HRSA COVID-19 Uninsured Program FAQ

How can I help an uninsured individual that received COVID-19 testing, treatment or vaccination?

Uninsured individuals have a few options. You can assist uninsured individuals with their application for free or low cost coverage through [Washington Healthplanfinder](#). If they are not eligible for Washington Apple Health (Medicaid) and do not enroll in a qualified health plan, refer them to their provider to discuss the HRSA COVID-19 Uninsured Program.

What is the HRSA COVID-19 Uninsured Program?

The Health Resources & Services Administration (HRSA) COVID-19 Uninsured Program was established in February 2020 as a reimbursement program for providers that have performed tests and provided treatment, including vaccines to uninsured individuals on or after February 4, 2020. Reimbursement rates are based on the current year Medicare fee schedules.

Learn about the HRSA COVID-19 Uninsured Program by visiting the [program webpage](#).

Who is considered uninsured?

Individuals who did not have any health care coverage at the time services were rendered are considered uninsured. Provider's must verify and attest that to the best of the provider's knowledge at the time of claim submission, the individual was uninsured at the time services were provided. For more information on eligibility, visit HRSA COVID-19 eligibility details.

Are health care providers required to confirm immigration status prior to submitting claims for reimbursement?

No. Health care providers are not required to confirm immigration status prior to submitting claims for reimbursement. Providers may be reimbursed at Medicare rates for COVID-19 testing and treatment of uninsured individuals, regardless of immigration status.

Why would a provider choose reimbursement through the HRSA COVID-19 Uninsured Program instead of Alien Emergency Medical (AEM)?

The HRSA COVID-19 Uninsured Program reimburses providers at Medicare rates and covers additional services including but not limited to, skilled nursing facilities, long-term acute care, durable medical equipment and home health. While AEM may cover COVID-19 testing and treatment, it is limited to medically necessary emergencies, such as acute hospitalizations.



Are patient Social Security Numbers (SSN) required to submit a claim?

The patient's SSN and state of residence are two of the patient identifiers needed to verify eligibility. Claims submitted without an SSN and state of residence will require provider attestation. For more information, visit [HRSA COVID-19 patient details](#).

Is COVID-19 testing performed at independent labs i.e. LabCorp, eligible for reimbursement?

COVID-19 testing performed at independent labs may be eligible for reimbursement. For more information on claim submissions, visit [HRSA COVID-19 billing codes](#).

Can a provider submit a reimbursement claim for an insured individual with a high deductible?

No, the HRSA COVID-19 Uninsured Program is for providers that have performed testing and treatment on individuals that do not have insurance, including Apple Health, Medicare, qualified health plan, employer-sponsored plan, or federal health care coverage, such as Tricare.

Where can I find more information on the HRSA COVID-19 Uninsured Program?

Visit the [HRSA COVID-19 Uninsured Program](#) webpage for more information or call HRSA customer support at 1-866-569-3522 Monday – Friday, 8 a.m. – 8 p.m.

Resources

- [HRSA COVID-19 Uninsured Program webinar](#)
- [Patient fact sheet](#)