



Washington State Health Care Authority
Public Employees Benefits Board
PO Box 42684 • Olympia, Washington 98504-2684
hca.wa.gov/erb

September 25, 2024

Name
Address
City, St ZIP

You must choose a new medical plan during the PEBB Program's annual open enrollment, October 28 through November 25.

Dear Subscriber:

As you may know, your Public Employees Benefits Board (PEBB) Program medical plan, UMP Plus–Puget Sound High Value Network, will no longer be available in Chelan and Douglas counties effective January 1, 2025. This means **you must choose a new medical plan during the PEBB Program's annual open enrollment, October 28 through November 25, 2024.** You may continue to receive covered services under your current UMP Plus plan through December 31, 2024.

What are my plan options?

You can choose from any PEBB medical plan available in the county where you live. We encourage you to explore your medical plan options from the *PEBB Open enrollment* webpage at hca.wa.gov/pebb-oe or hca.wa.gov/retiree-oe, which will be available starting October 4. From these pages you can compare medical plan benefits, get plan premiums, view the in-person benefits fair schedule, visit the virtual benefits fair, and more.

How do I change plans?

You can use Benefits 24/7 at benefits247.hca.wa.gov to make plan changes or an enrollment/change form. Forms are available for download from the HCA website at hca.wa.gov/erb under *Forms and publications*. Changes must be received by November 25, 2024.

What happens if I do not change plans?

If you do not choose a new medical plan by November 25, 2024, we will enroll you and any covered dependents in UMP Classic. You will not be eligible to change medical plans until the next annual open enrollment in fall 2025, unless you have an event that creates a special open enrollment.

If you have questions about this letter:

- Employees: Contact your payroll or benefits office.
- Retirees and PEBB Continuation Coverage subscribers: Send us a secure message through HCA Support at support.hca.wa.gov or call us at 1-800-200-1004 (TRS: 711).

Sincerely,

PEBB Program

