

# Language assistance

Language assistance services are available to Health Care Authority (HCA) customers free of charge, including direct services by bilingual employees, interpreter services, and the translation of printed materials.

## Find information about Washington Apple Health (Medicaid) coverage

For adults age 18 to 64 years old and those seeking coverage for children and pregnant women

- Call 1-855-923-4633
- Locate an in-person local navigator or broker

For disability-based coverage for individuals who are blind, disabled, or age 65 and older

- Call 1-877-501-2233
- Locate a local DSHS Community Services Office

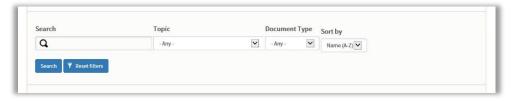
#### For individuals who are in need of long-term care

Including nursing home care, in-home personal care, assisted living facility, and adult family home programs.

- Call 1-800-422-3263
- Locate a local DSHS Home and Community Services Office

#### Find translated materials

- 1. Go to the Forms & publications webpage on HCA's website: www.hca.wa.gov/apple-health-client-forms.
- 2. Find the "Search" bar.



- 3. In the "Search" bar, type in keywords or HCA document name in English, or type in the document number. Click "Search" button.
- 4. Choose "Get Form" or "Get Publication" and select document available in the preferred language from the drop-down menu.

### Don't see materials in the language you need?

You can get help or, if necessary, request HCA materials be translated. Call HCA at 1-800-562-3022.

