Reentry Demonstration

Cohort 1 Discussion

September 23, 2024

Washington State
Health Care Authority

Discussion Agenda

September 23, 2024 – 3:00pm – 4:00pm

Agenda Items	Time	Lead
HCMACS Overview	20 minutes	Chatrina Pitsch
Capacity Building Application deadline extension	10 minutes	Emma Oppenheim
Department of Corrections (DOC) budget presentation	20 minutes	Lisa Flynn
-Contract signing -Invoices reminder -Contacts request	5 minutes	Theresa Tamura
Questions	5 minutes	All

Washington State
Health Care Authority

Capacity Building Application

- HCA finalizing information on:
  - ▶ Pre-release services and "short-term" model – Winter 2025/26
  - ▶ Reimbursement rates – Winter 2025/6
  - ▶ HCMACS EHR Solution – beginning work in Summer 2026

- Shifting to a **rolling deadline** from October 1
  - ▶ Submit information to HCA when your facility is ready to:
    - ❯ Complete attestations
    - ❯ Finalize your budget

- Facilities may go-live any month after July 2025
  - ▶ Facilities starting January 2026 or later will be moved to Cohort 2
  - ▶ Please send information on planned start dates after July to the Reentry Inbox
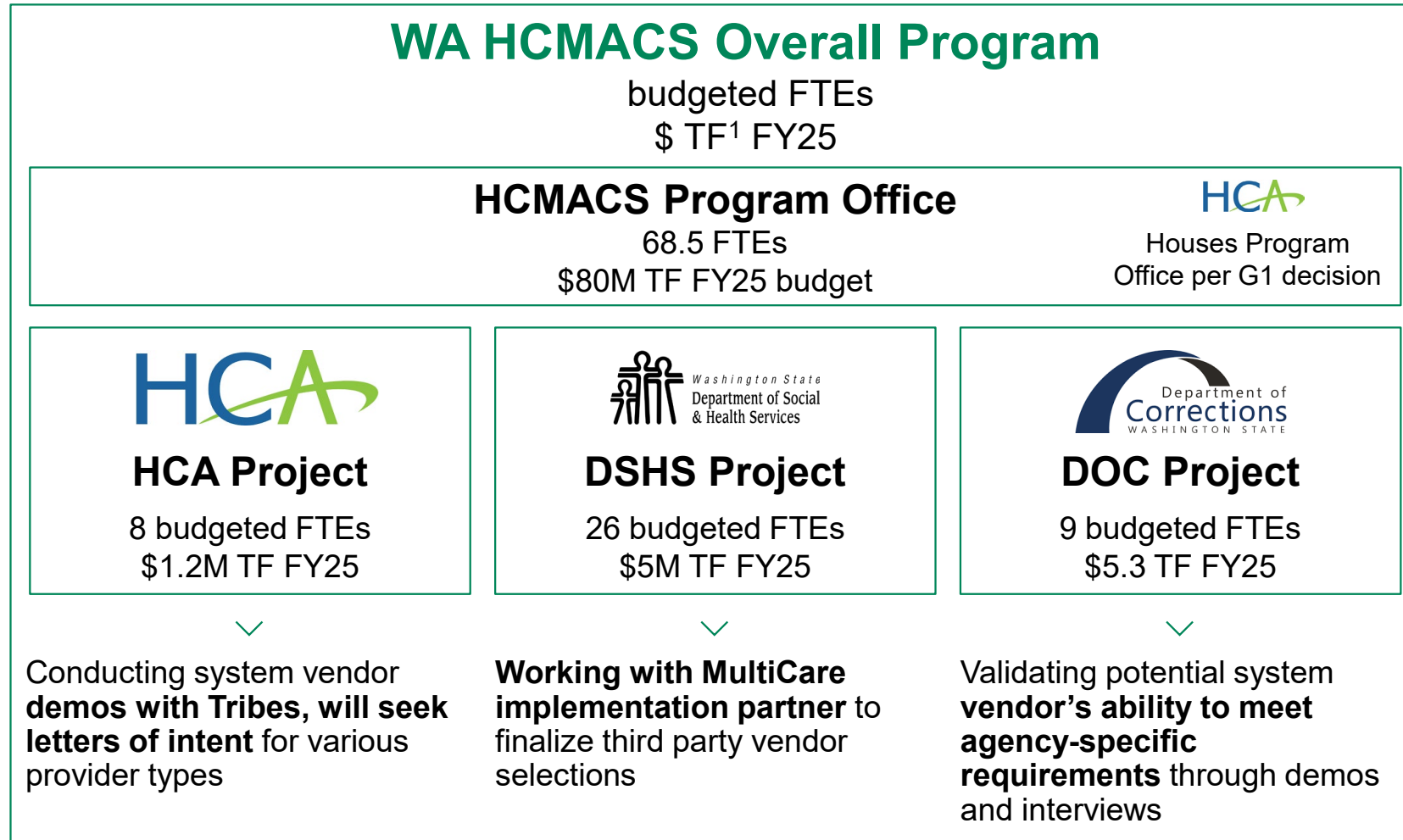
Health Care Management & Coordination System (HCMACS) Program & HCA Project

HCMACS Program Update Agenda

❖ Program Background and Update

❖ Program Status Overview – Key Milestones

❖ HCA Project Activities

❖ HCMACS Projects Timeline

❖ Ask for HCA project steering

HCMACS Program HHS Coalition G1 Update

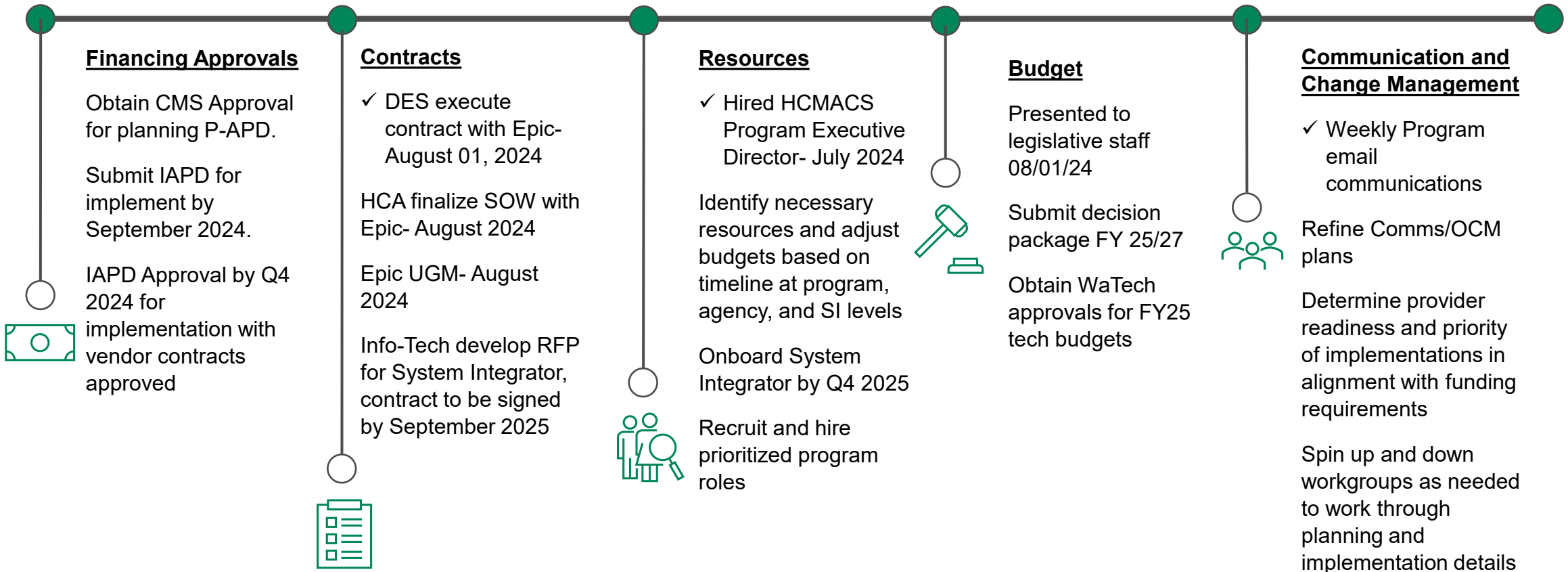Budget and FTE estimates based on assumed CMS match rate (to be confirmed)

WA HCMACS Overall Program
budgeted FTEs
$ TF[1] FY25

HCMACS Program Office
68.5 FTEs
$80M TF FY25 budget

HCA

Houses Program
Office per G1 decision

HCA Project	DSHS Project	DOC Project
8 budgeted FTEs	26 budgeted FTEs	9 budgeted FTEs
$1.2M TF FY25	$5M TF FY25	$5.3 TF FY25

Conducting system vendor **demos with Tribes, will seek letters of intent** for various provider types

Working with MultiCare implementation partner to finalize third party vendor selections

Validating potential system **vendor's ability to meet agency-specific requirements** through demos and interviews

HCMACS Recent Milestones

✓ Onboarded HCMACS Executive Director July 16, 2024

✓ Enterprise EHR Vendor DES Contract Executed August 01, 2024

✓ CMS approved HCMACS P-APD August 15, 2024

✓ Completed Quarterly Legislative Update August 02, 2024

1. Total funds including state general funds and estimated federal match from HCMACS Program and agency technology budgets approved by OFM, May 2024

HCA Project Decisions/Direction Needed

Financing Approvals

Obtain CMS Approval for planning P-APD.

Submit IAPD for implement by September 2024.

IAPD Approval by Q4 2024 for implementation with vendor contracts approved

Contracts

✓ DES execute contract with Epic- August 01, 2024

HCA finalize SOW with Epic- August 2024

Epic UGM- August 2024

Info-Tech develop RFP for System Integrator, contract to be signed by September 2025

Resources

✓ Hired HCMACS Program Executive Director- July 2024

Identify necessary resources and adjust budgets based on timeline at program, agency, and SI levels

Onboard System Integrator by Q4 2025

Recruit and hire prioritized program roles

Budget

Presented to legislative staff 08/01/24

Submit decision package FY 25/27

Obtain WaTech approvals for FY25 tech budgets

Communication and Change Management

✓ Weekly Program email communications

Refine Comms/OCM plans

Determine provider readiness and priority of implementations in alignment with funding requirements

Spin up and down workgroups as needed to work through planning and implementation details

Next Steps for HCA's HCMACS Provider Project

Establish HCA Project Steering Committee

❖ Provides direction on scope, schedule, and budget related to HCA providers (tribal, behavioral health, jails)

Resourcing

❖ Hire 8 FTE

❖ Contract for readiness support

Planning activities

❖ Provider onboarding prioritization

❖ HCA contracted provider wrap-around services requirements defined

❖ Data governance

❖ Cost sharing model – draft contract

❖ Communication plan

❖ Stakeholder engagement plan

❖ Ongoing Provider engagement management

Washington State Agency Implementation Timelines

Implementation Sequences

Epic

August 9 , 2024

CY 2024	CY 2025					CY 2026							CY 2027				CY 2028
Q4	Q1	Q2		Q3	Q4	Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4		Q1	

FY 2024-2025	FY 2025-2026	FY 2026-2027	FY 2027-2028

↑ *Epic contract signed by state*

↑ *Systems Integrator agreement complete*

↑ *System standard ready for use*

⭐ = Go-live

Phase 0 — Pre-Work & Project Team Training
Phase 1 — Workflow Walkthrough & Configuration
Phase 2 — System Readiness & Training Preparation

Program Standard
- Outpatient Behavioral Health
- Tribal Clinics
- Correctional Health
- Residential Treatment Facility
- Inpatient Behavioral Health

Program Implementation Readiness
- Finalize third-party scope for all systems and determine procurement strategy.
- Complete system integrator RFP and contract with hosting, project team and third-party vendors.
- Create program governance model.
- Finalize program budget and cost sharing approaches.
- Complete site sequencing
- Finalize technical infrastructure and hardware scope.
- Determine data conversions scope.

Project-Level Implementation Readiness
- Standardize key workflows across like sites prior to EHR implementation.
- Create agency governance model.
- HCA: Establish strategy for extending to participating sites.
- Complete scoping and design for key functional areas.

Program Implementation Pre-Work
- Procure systems integrator and complete statewide staffing
- Complete project team training & certification
- Identify decision-makers to participate in governance.
- Publish project charter including guiding principles
- Determine agency-level participation and implementation plans

Agency / Project-Level Implementation Pre-Work
- Complete site walkthroughs with systems integrator and Epic team
- Complete staffing for agency-level roles
- Finalize data collection workbooks
- Finalize Epic application scoping
- Identify decision-makers to participate in governance.
- Publish expected benefits

HCA (Outpatient Behavioral Health & Physical Health Clinics)

- **Phase 0** Pre-Work
- **Phase 1** Workflow Walkthrough & Configuration
- **Phase 2** User Readiness, Training Preparation, and Agency-Specific System Readiness
- **Phase 3** End-User Training & Go-Live Prep ⭐
- **Phase 4** Post-Live Support & Optimization ⭐ — Post-live support at initial practices & rollout to add'l practices
- **Phase 5** Roll-Out — Post-live support at add'l practices

DSHS (BHA, DDA)

- **Phase 0** Pre-Work
- **Phase 1** Workflow Walkthrough & Configuration
- **Phase 2** User Readiness, Training Preparation, and Agency-Specific System Readiness
- **Phase 3** End-User Training & Go-Live Prep ⭐
- **Phase 4** Post-Live Support & Optimization ⭐ — Post-live support at initial DSHS sites; Rollout to add'l DSHS sites
- **Phase 5** Rollout ⭐ — Rollout & post-live support at remaining DSHS sites

DOC

- **Phase 0** Pre-Work
- **Phase 1** Workflow Walkthrough & Configuration
- **Phase 2** User Readiness, Training Preparation, and Agency-Specific System Readiness
- **Phase 3** End-User Training & Go-Live Prep ⭐
- **Phase 4** Post-Live Support & Optimization — Post-live support at DOC

Epic Leads

Epic Implementation Services

HCA Project Ask

Establishing Project Steering Committee

Provides direction on scope, schedule, and budget related to HCA providers related activities (tribal, behavioral health, jails).

Identification of additional use cases for HCA.

Meet 2x month – Kick-off meeting within 1st week of October

Agency Decisionmakers Needed:

Executive Sponsor

Clinical

Tribal Affairs

Behavioral Health

Communications

Data

Privacy

Security

Budget/Finance

OCM

Contracts

HCMACS HCA Project contacts

HCA IT Project Director – Chatrina Pitsch

HCA IT Project Manager (contract) – Kristina Brown

HCA Project Sponsor – Jerry Britcher

Medicaid Transformation Project

Section 1115 Waiver/Reentry Demonstration Initiative
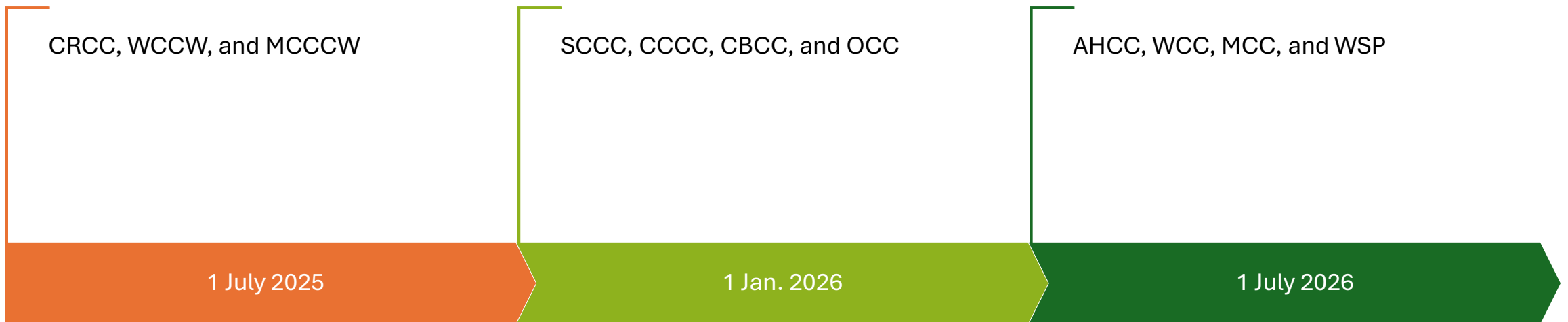Cohort 1 Briefing

SEPTEMBER 23, 2024

LISA FLYNN, HSA/MTP IMPLEMENTATION AND PLANNING

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Cohort Schedule

CRCC, WCCW, and MCCCW

SCCC, CCCC, CBCC, and OCC

AHCC, WCC, MCC, and WSP

| 1 July 2025 | 1 Jan. 2026 | 1 July 2026 |

Budget Prep
New or Existing Staff?

Social Workers/Reentry Nurses – Screening and education; liaison for clinical and non-clinical providers; develops initial care plan needs; Medicaid applications? Appeals? Documents refusals?

MTP Manager – Coordination with ACHs, CBOs, Community/Native Hubs, Tribal Health Care and others; Contracts with Medicaid and MCOs?

Adjudicator – work with Third-Party Administrator TPA for invoicing, billing, and claims

IT Specialist -- telehealth expansion and new Electronic Health Record (EHR)

Patient Services Scheduler (may not be needed if using the TPA)

Medical Assistants – to support telehealth and release checklists for meds and Durable Medical Equipment (DME); Naloxone?

Pharmacy – or designated personnel coordinating release medications and meds during 90-day pre-release period?

Fiscal Analyst – who is going to manage reinvestment dollars, track progress, support reports to build jail programs for your commissioners? Manage "Financial Executor (FE) Portal?

Research and Data Analytics – Identify the position that will manage waiver data requirements?

Screening and evaluations? Lab and Radiology? Community Health Workers?

Capacity Building Planning and Implementation Budget	
Select Tier:	**Tier 4 (More than 1,0(**
Maximum funding:	$4,500,000
CRCC (Tier 4), WCCW (Tier 3), MCCCW (Tier 2)	
Development of protocols and procedures	
Description of Use	**Projected Budget**
Developing new Health Services Reentry/Continuity of Care policy to capture department responsibilities in addressing and preparing for health care needs during transfer and release.	
Activities to promote collaboration	
Description of Use	**Projected Budget**
Task force meetings with HCA, DCYF, DSHS/BHA, and DOC departments for waiver implementation planning	
Planning to focus on developing processes and information sharing protocols	
Description of Use	**Projected Budget**
Hiring of staff and training	
Description of Use	**Projected Budget**
Baseline staffing in service positions paired with support, IT, budget, RDA, Quality, and Administrative positions necessary for sustainability of waiver performance.	$4,500,000.00
Total projected budget	**$4,500,000.00**

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IT Infrastructure

Are you ready?

Internal offender tracking and information system – upgrades necessary?

New technology needs?

Current EHR or pending HCMACs? Does your current EHR support requirements?

How's your telehealth availability? System improvements needed? Tablets? Terminals? Soundproof rooms for privacy?

On site pharmacy needs? Storage and security?

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Electronic interfaces to support enrollment/suspension	
Description of Use	**Projected Budget**
Currently planning OMNI upgrade to support release date expectations for nightly report sent to HCA.	$30,000.00
Enhancements to existing IT systems to support re-entry navigation services	
Description of Use	**Projected Budget**
WiFi expansion to living units to support telehealth appointments with reentry providers, MCO Care Teams, etc.	$1,084,072.00
Adoption of an EHR	
Description of Use	**Projected Budget**
Hold for EHR implementation	$1,735,928.00
Installation of audio-visual equipment or other technology	
Description of Use	**Projected Budget**
Telehealth tablets (Mobex Health) pilot for MCCCW, CRCC, and WCCW (Any excess will be pushed into EHR)	$150,000.00
Total projected budget	**$3,000,000.00**

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Current DOC preparations

Contracting with Managed Care Organizations (MCO), enrolling providers and the DOC pharmacy

Enrolling providers and pharmacy as Medicaid eligible vendors

Identifying updates to patient tracking systems (OMNI)

Expanding WiFi to cover living units for telehealth expansion

Identifying improve telehealth delivery systems

Creating partnerships with Accountable Communities of Health (ACH), Native and Community Hubs

Developing Capacity Building Fund budget and requests for staffing and IT to support implementation

Launching Communication Plan

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