

Complex discharge pilot

Glory Dole, RN, Medicaid Contracts & Compliance

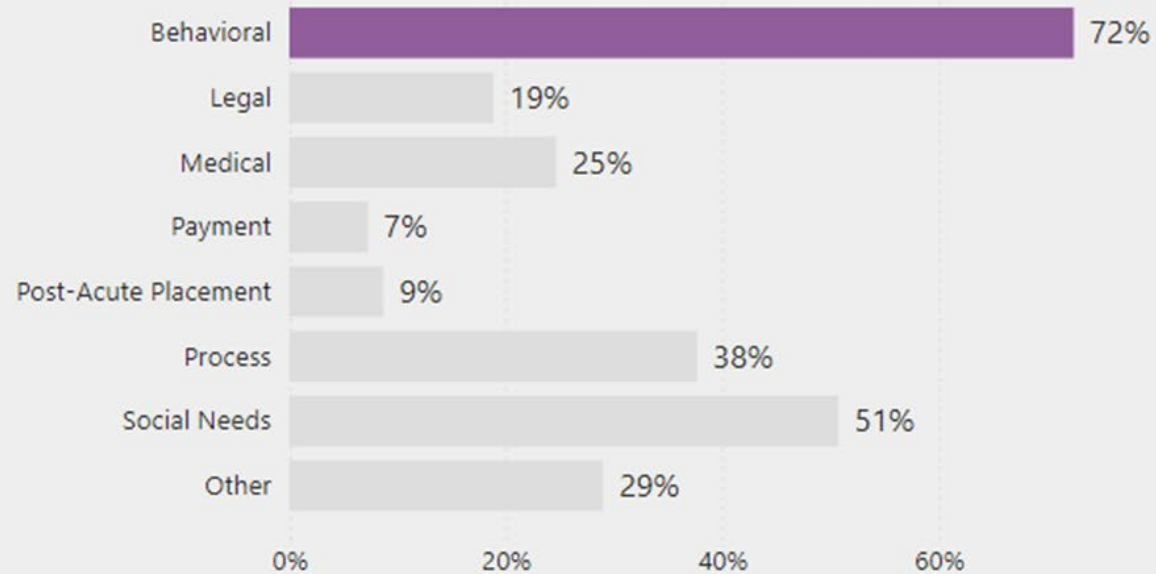
December 11, 2024

Can we lower length of stay?

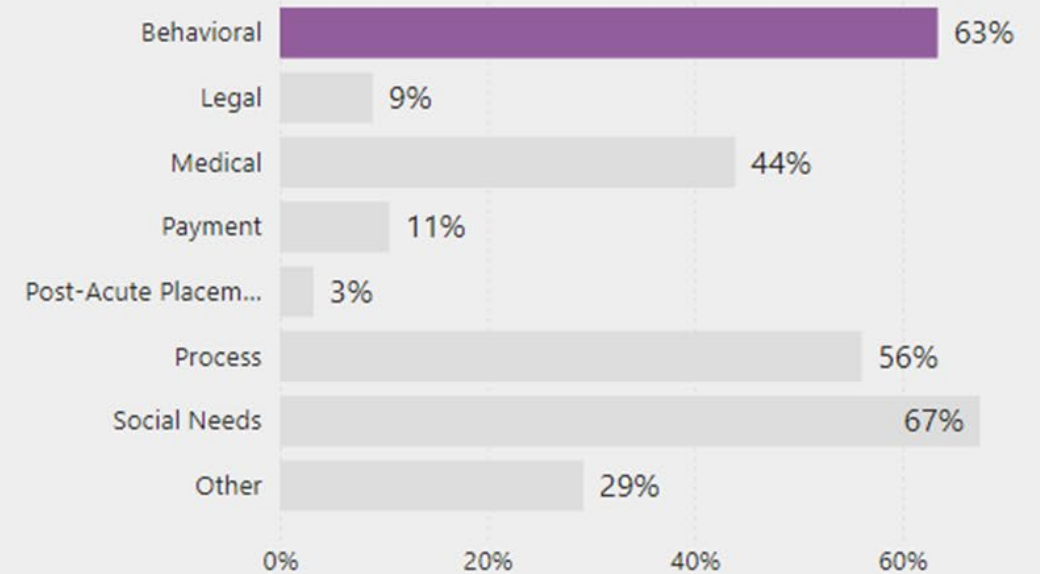
- ▶ 2 years
- ▶ \$22 million
- ▶ 5 hospitals
- ▶ Enhanced care management
- ▶ Enhanced payments
- ▶ Supportive services

Barriers by percent

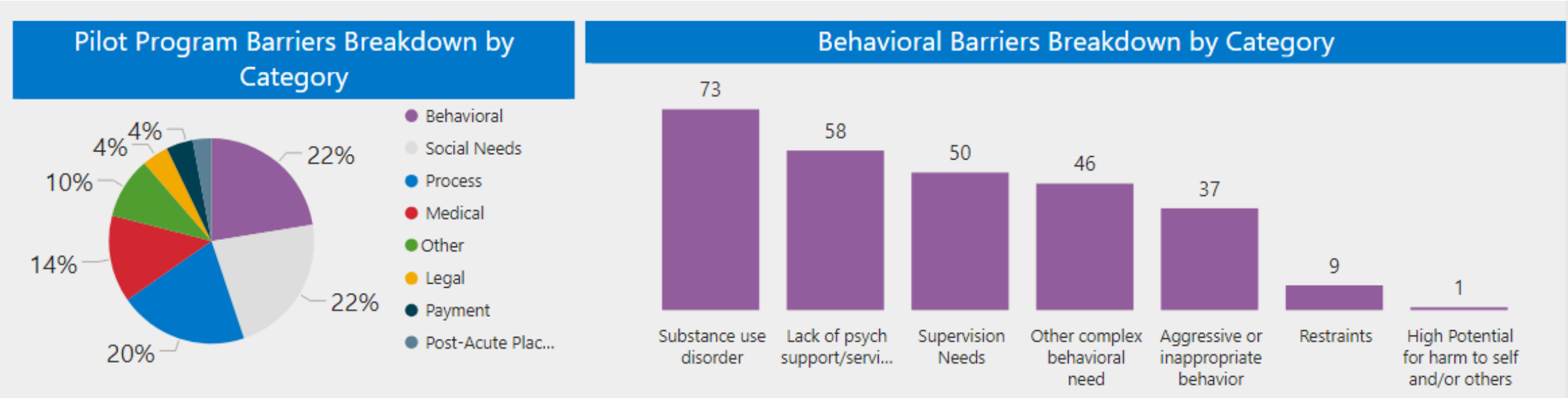
Pilot Program Barriers Breakdown by Category June 2024



Pilot Program Barriers Breakdown by Category Nov 2024



Behavioral barriers



Interventions



1:1 support in post-acute settings



1:1 supervision for medical appointments



Strides Behavioral Health (BH) Program (personalized BH support)



BH therapy in post-acute settings

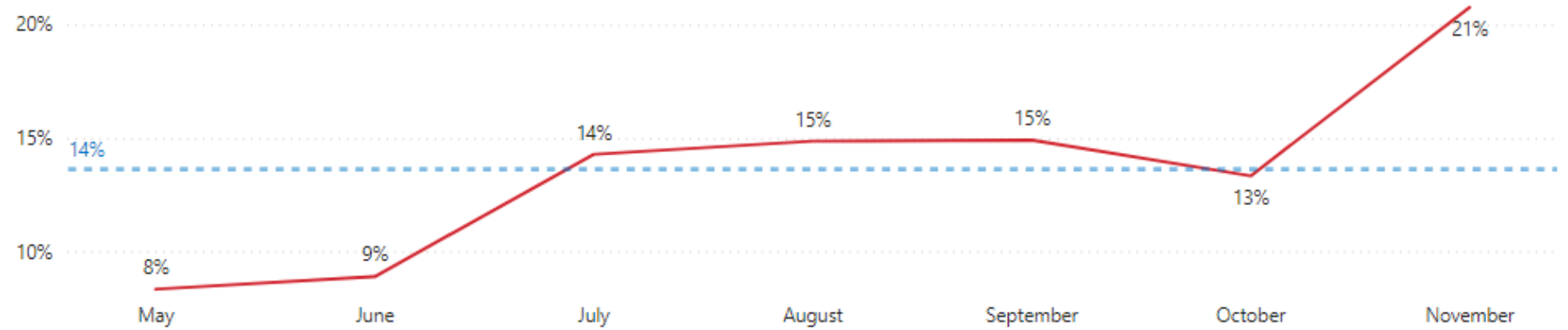


Substance use disorder (SUD) peer support

Discharge rate: behavioral barriers

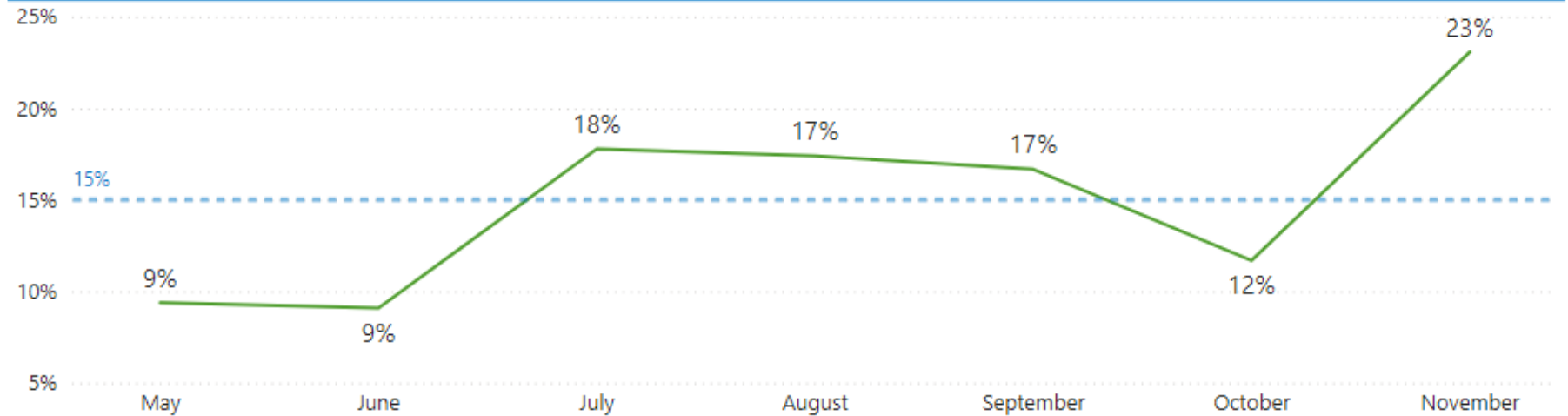
Enhanced Care Management Discharge Rate by Month

This visual is filtered to include only Reason for ECM discharge: No longer requires ECM Services

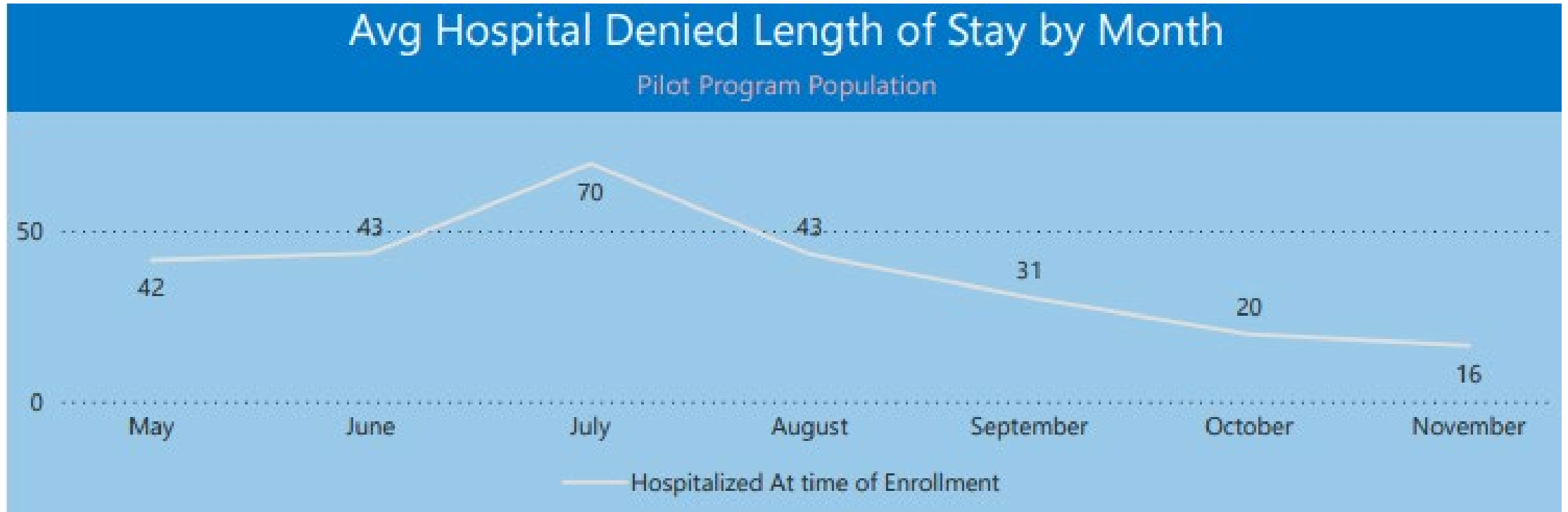


Enhanced Care Management Discharge Rate by Month for Patients with Behavioral Barriers

This visual is filtered to include only Reason for ECM discharge: No longer requires ECM Services



Overall length-of-stay results





Questions?

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