



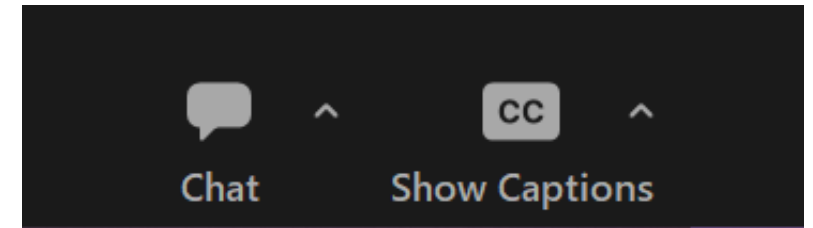
Reentry Initiative 101

Medicaid Transformation Project (MTP)

December 17, 2024

Welcome

- ▶ We're recording this webinar and muted all attendees
 - ▶ Turn on live captioning with the "Show Captions" button
- ▶ There will be time at the end for Q&A
 - ▶ Submit comments through the "Chat" function
- ▶ Slide deck and webinar recording will be available at:
 - ▶ <https://www.hca.wa.gov/about-hca/programs-and-initiatives/medicaid-transformation-project-mtp/reentry-carceral-setting>



Agenda

- Welcome and webinar learning series
- Background
- Terminology
- Apple Health (Medicaid) and covered services
- Partners and roles
- Contracting and credentialing
- Resources and FAQs

Upcoming webinar learning series and Policy and Operations Guide release dates

Topic	Webinar learning series dates	Corresponding Policy and Operations Guide release date
Provider enrollment	January 8, 2025	January 3, 2025
MCO contracting and credentialing	January 15, 2025	TBD
Client Eligibility & Enrollment Consolidated Appropriations Act (CAA) benefits for youth	January 22, 2025	January 17, 2025
Learning series office hour – open Q&A	January 29, 2025	N/A
Pre-release services delivery	February 5, 2025	January 31, 2025
Data exchange	February 19, 2025	February 14, 2025
Billing and claiming	March 5, 2025	TBD
Roles and responsibilities of implementation partners	March 19, 2025	March 14, 2025

Background

- ▶ Currently, HCA cannot pay for health care services when a Medicaid enrollee is incarcerated (except for inpatient hospitalizations)
- ▶ Medicaid Transformation Project (MTP) is Washington State's Section 1115 Medicaid demonstration waiver, which is an agreement between HCA and the Centers for Medicare & Medicaid Services (CMS)
- ▶ MTP (the waiver) allows our state to implement a reentry program starting in July 2025 - the Reentry Initiative
 - ▶ Pays for certain Medicaid services up to 90 days before release
 - ▶ Scheduled to operate July 2025–June 2028, and may be renewed for more time
 - ▶ MTP funding authorized by Washington State Legislature

Key terminology for the Reentry Initiative

- ▶ Provider enrollment
 - ▶ How health care providers register with HCA and become approved to participate in the Medicaid program
- ▶ ProviderOne
 - ▶ HCA's automated system for paying Medicaid claims (provider bills)
- ▶ Facility-based staff
 - ▶ Health care staff that are primarily employed by the carceral facility
- ▶ Accountable Communities of Health (ACHs)
 - ▶ Collaborative networks designed to improve health outcomes in specific geographic areas by addressing the social determinants of health and promoting health equity

Key terminology (continued)

- ▶ Managed Care Organizations (MCOs)
 - ▶ The five insurance carriers that manage the delivery of Medicaid services to Apple Health enrollees in Washington State
 - ▶ MCOs are responsible for maintaining a network of providers to deliver Medicaid services
- ▶ MCO contracting process
 - ▶ Commonly referred to as **MCO contracting**
 - ▶ The process in which an MCO agrees to include a health care organization (e.g., clinic, hospital, or carceral facility) into its provider network
 - ▶ The process is between a provider/facility and the MCO
 - ▶ Establishes a contracted relationship that allows a provider/facility to bill an MCO for services provided to an MCO enrollee
 - ▶ Once a contract is established with an MCO, the provider/facility becomes a network provider for that MCO's enrollees

Key terminology (continued)

- ▶ MCO provider credentialing process
 - ▶ Commonly referred to **MCO credentialing**
 - ▶ The process MCOs employ to ensure that a provider/facility contracted with their organization possesses current and valid license
 - ▶ Certification; permit to practice; evidence of the appropriate education and training as applicable board certification; DEA or CDS certificates
- ▶ Opioid Treatment Program (OTP)
 - ▶ Organizations licensed to provide medication treatment for Opioid Use Disorder (OUD), e.g., methadone, buprenorphine, naltrexone

What is Apple Health?

- ▶ **Medicaid:** A joint federal and state program that helps cover health care costs for individuals with limited resources
- ▶ **Apple Health:** In Washington State, Medicaid is called Apple Health. Apple Health provides physical and behavioral health services for Washington residents who qualify
- ▶ **Eligibility:** Incarcerated individuals must receive an Apple Health eligibility assessment within 24 hours of intake unless their stay is less than 24 hours
 - ▶ January 22 learning series webinar will walk through process to check eligibility

What services are covered 90 days prior to release?

Mandatory pre-release services

- ▶ Targeted case management
- ▶ Substance use disorder (SUD) medications:
 - ▶ Medications for opioid use disorder (MOUD)
 - ▶ Medications for alcohol use disorder (MAUD)
- ▶ 30-day supply of all medications at release

Optional pre-release services

- ▶ Labs and radiology
- ▶ Services by community health workers with lived experience
- ▶ Clinical Assessment and Evaluation
- ▶ Prescription medications during the pre-release period
- ▶ 30-day supply of durable medical equipment (DME) at release

Roles and activities in the Reentry Initiative

- ▶ Health Care Authority (HCA)
- ▶ Carceral facilities
- ▶ Providers
- ▶ Managed Care Organizations (MCOs)

HCA's role

- ▶ State agency responsible for the administration of the Apple Health (Medicaid) program in Washington
- ▶ Responsible for state compliance with federal Reentry Initiative requirements
- ▶ Facilitates coordination between carceral facilities, MCOs, and other partners

HCA's activities

- ▶ Sets program expectations for carceral facilities
- ▶ Provides training and education for carceral facilities
 - ▶ Webinar learning series
 - ▶ Reentry Initiative Policy and Operations Guide
- ▶ Enrolls carceral facilities and providers with the Medicaid program to provide medical services
- ▶ Approves facilities to go live (operational readiness review)
- ▶ Distributes capacity building funds

Facilities' role

- ▶ Verifies if members of its population are currently Medicaid eligible and for those who are potentially eligible, but not enrolled, facilitates that process
- ▶ Identifies providers of mandatory, and any optional pre-release services including targeted case management, to its Medicaid population
- ▶ Invests capacity building funding appropriately
- ▶ Further develops relationships with partners: MCOs, ACHs, health care clinics

Facilities' activities

- ▶ Learn program requirements
 - ▶ Attend learning webinars
 - ▶ Review and apply Reentry Initiative Policy and Operations Guide
- ▶ Complete milestones to go live
- ▶ If strategy for providing reentry services involves facility-based staff:
 - ▶ Enroll facility and providers with HCA
 - ▶ Contract and be credentialed with MCOs

Note:

Identify a team to be responsible for different program requirements



Providers' role

▶ Provider types:

- ▶ Facility-based providers
- ▶ Community-based providers

▶ Role:

- ▶ Provide Reentry Initiative pre-release health care services to enrollees experiencing incarceration
- ▶ Understand benefit requirements of the Reentry Initiative

Providers' activities

- ▶ Enroll with HCA to become an Apple Health provider and get access to ProviderOne
- ▶ Contract and be credentialed with MCOs
- ▶ Engage with the carceral facilities to prepare to provide pre-release services

Managed Care Organizations' role

HCA contracts with the following five MCOs to pay for Apple Health clients' health care



- ▶ Pay providers for the provision of reentry health care services
- ▶ Provide enrollees with continuity of care and case management support
- ▶ Partner with facilities to support meeting program expectations

MCOs' activities

- ▶ Contract with and credential providers, as needed
 - ▶ Plan at least five months for these activities
 - ▶ For facility-based providers, HCA is waiving the credentialing requirement for the first year of operation
- ▶ Engage with carceral facilities and relevant providers to cover pre-release services
- ▶ Engage with ACHs to facilitate successful reentry and continuity of care for enrollees

MCO contracting and credentialing steps

1 Provider enrollment

- ▶ Ensure facility (if using facility-based staff) AND staff are enrolled with HCA to utilize ProviderOne
 - Process can take approximately **10 months** to complete
 - Please attend the January 8 learning series webinar for detailed information

2 MCO contracting

- ▶ Facilities and providers establish a contractual relationship with MCOs that allows a provider or facility to bill an MCO for services provided to an enrollee
 - Please allow at least **2 months** to complete this process

3 MCO credentialing

- ▶ Facilities and providers complete credentialing process with each MCO (note that this is different than DOH process)
 - **HCA has established a 12-month grace period from go live to complete this process**
 - Please attend the January 15 learning series webinar for detailed information

Resources

- ▶ Link to [Reentry Initiative FAQ](#) document
- ▶ Slides from previous cohort meetings and general information on HCA's [Reentry from a carceral setting webpage](#)
- ▶ Email addresses:
 - ▶ HCA Provider Enrollment Inbox: Providerenrollment@hca.wa.gov
 - ▶ HCA Reentry Inbox: hcareentrydemonstrationproject@hca.wa.gov

Q&A

For this Q&A, please focus on areas of concern and clarifying questions.

Facility-specific questions can be directed to the HCA Reentry Inbox.

Thank you!