

## Problem Gambling treatment providers contracted with State Problem Gambling Program

Effective May 1, 2025

### Eligibility criteria for individuals and family members seeking help for problem gambling/Gambling Disorder:

- Have no insurance coverage for problem gambling services or insurance won't cover
- Problem gambling assessment has confirmed need for treatment services (no assessment for family)
- Amenable to treatment (actively seeking help and wanting to engage in treatment)
- Not Medicaid-eligible or enrolled (please see info below)

No-cost problem gambling assessment and treatment services can be accessed by contacting the behavioral health agencies/sole providers listed below. **To contact the Problem Gambling Helpline in WA State, call or text 1-800-547-6133, or visit [www.evergreencpg.org](http://www.evergreencpg.org) to contact the Problem Gambling Helpline via chat.**

**Important: Please be advised that the WA State Problem Gambling Program will only reimburse agencies or individual clinicians who are listed here, and only up to the funding level available per the contract.**

**MEDICAID-ENROLLED:** As of Jan 2024, Medicaid covers problem gambling assessment and treatment in WA State. Please contact your managed care organization for more information about how to access problem gambling services. In addition, several behavioral health agencies on this list accept Medicaid clients and are set up to bill for problem gambling treatment services—see '**accepts Medicaid**' in the list below

**If you seek assessment and/or treatment services with a DOH-certified problem gambling agency or Certified Gambling Counselor not listed here, you will be responsible to determine how payment for services will be made.** The Evergreen Council now has [an interactive counselor directory](#) that lists all the Certified Gambling Counselors in WA State, and also offers some treatment reimbursement with their contracted providers: 360-352-6133. Note: The Evergreen Council on Problem Gambling is not a state agency.

**IF THERE IS NO PROVIDER AVAILABLE IN YOUR IMMEDIATE AREA, HELP IS STILL AVAILABLE THROUGH TELEHEALTH. PLEASE CHECK WITH EACH INDIVIDUAL PROVIDER ABOUT THEIR OWN POLICY.  
(WA STATE ALLOWS BEHAVIORAL HEALTH TELEMEDICINE APPTS ANYWHERE WITHIN WA STATE)  
Note: Some clinicians only provide telehealth services.**

### Approved Problem Gambling Counselor Certifications:

WSCGC I or II = WA State Certified Gambling Counselor, Level I or II

ICGC I or II = International Certified Gambling Counselor, Level I or II/BACC

WSGCG-in-training = Currently working towards Certified Gambling Counselor certification and supervised by a Problem Gambling Clinical Supervisor

Listed by City – telehealth also available (as indicated below)

### Bellevue

#### Coastal Treatment Srvs. (English/Spanish)

Margaret Ferris, Dir.—SUDP, WSCGC-II, ICGC-II

William Castillo, Jr. – LMHC, SUDP, WSCGC-II, ICGC-I

12835 Bel-Red Road, # 145

Bellevue, Washington 98005

(425) 646-4406

<https://coastaltreatment.com/>

## Bonney Lake

Julia Joyce -- MA, MS SUDP, LMHCA, WSCGC-I

Bonney Lake, WA

(253) 906-9964

Email: [juliasoundrecovery@gmail.com](mailto:juliasoundrecovery@gmail.com)

**Telehealth only**

## Elma

Troy Green – SUDP, WSCGC-I

Elma, WA 98541

(360) 470-6021

Email: [fcanogamble@outlook.com](mailto:fcanogamble@outlook.com)

**Telehealth & in-person available**

## Kent

Dorothy Capers – LICSW, MHP, WSCGC-in-training

Kent, WA 98042

(206) 557-2605 / (425) 772-1744

Email: [fbhinstitute@gmail.com](mailto:fbhinstitute@gmail.com)

**Telehealth only**

## Kennewick

Christina (Christy) Laws, SUDP, WSCGC-in-training

Kennewick, WA 99336

(509) 851-7661

Email: [creativerecoveryconnections@gmail.com](mailto:creativerecoveryconnections@gmail.com)

**Telehealth only**

## Lakewood

Asian Counseling and Treatment Services (ACTS)—**accepts Medicaid**

Tae Son Lee, Exec. Director – MBA, SUDP, WSCGC-II

8811 South Tacoma Way #106

Lakewood, Washington 98499

(253) 302-3826

<http://www.actsrehab.org/>

*Note: ACTS has 2 locations: Lakewood & Lynnwood*

## Seattle

Asian Counseling and Referral Service (ACRS)—**accepts Medicaid**

Harumi Hashimoto, Clinical Dir., Recovery Services

3639 Martin Luther King Jr. Way S.

Seattle, Washington 98144

(206) 695-7600

<https://acrs.org/contact-us/>



**William Castillo, Jr. – LMHC, SUDP, WSCGC-II, ICGC-I (English/Spanish)**

Westwood Counseling Services

Seattle & Tacoma, WA

(206) 919-6844

[westwoodcounseling@gmail.com](mailto:westwoodcounseling@gmail.com) / [William@westwoodcounseling.net](mailto:William@westwoodcounseling.net)

**Telehealth and in person – seeing clients in person in Seattle and Tacoma**

## Sequim

**Dalis La Grotta – MA, LMHC, LMHC, BACC, ICGC-II, WSCGC-I (English/Spanish)**

435 West Bell St. Suite D

Sequim, WA 98382

(206) 854-4122

[dalis\\_lagrotta@yahoo.com](mailto:dalis_lagrotta@yahoo.com)

## Spokane

**New Horizon Care Centers – accepts Medicaid**

Fariba Nikdel / Elizabeth Maldonado 701 East 3rd Avenue

Spokane, WA 99202

(509) 838-6092 ext. 201

<https://www.nhccspokane.org/gambling-treatment>

## Tacoma

**Irene Arbelo, LMFT, WSCGC-in-Training (English/Spanish)**

Tacoma, WA 98407

(206) 880-3492

[Irene.arbelo@wayswithin.net](mailto:Irene.arbelo@wayswithin.net)

**Telehealth only\***

**William Castillo, Jr. – LMHC, SUDP, WSCGC-II, ICGC-I (English/Spanish)**

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Tacoma & Seattle, WA

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**Telehealth and in person – seeing clients in person in Tacoma and Seattle**

**To report changes or for help/more information, please contact:**

Roxane Waldron, Problem Gambling Program Administrator

Division of Behavioral Health & Recovery, Health Care Authority

Phone: 360-867-8486

Email: [roxane.waldron@hca.wa.gov](mailto:roxane.waldron@hca.wa.gov)