

Meeting Title: Title XIX Advisory Committee	
Minutes	Meeting Date: 9/22/17 Meeting Time: 8:30 am – 9:30
Meeting Location:	Telephone Conference Call: 888-407-5039 Pin: 91312278
Meeting Called By:	Claudia St. Clair, Chair
Minutes:	Catherine Georg

<http://hca.wa.gov/about-hca/apple-health-medicaid/medicaid-title-xix-advisory-committee>

Attendees:

Members:					
<input checked="" type="checkbox"/>	Gil, Sylvia	<input checked="" type="checkbox"/>	Riskedahl, Dean		
<input checked="" type="checkbox"/>	Hendrickson, Wes	<input checked="" type="checkbox"/>	St. Clair, Claudia		
<input type="checkbox"/>	Lester, Litonya (for Go Hollo, Tatsuko)	<input checked="" type="checkbox"/>	Tufte, Janice		
<input checked="" type="checkbox"/>	Milliren, Heather	<input type="checkbox"/>	Wilson, Aaron		
<input checked="" type="checkbox"/>	Nardella, Maria (Ellen Silverman for)	<input checked="" type="checkbox"/>	Yorioka, Gerald 'Gerry'		
HCA Staff:					
<input type="checkbox"/>	Blondin, Amy	<input type="checkbox"/>	Glenn, Kirsta	<input type="checkbox"/>	Linke, Taylor
<input type="checkbox"/>	Brumbach, Jon	<input type="checkbox"/>	Johnson, Nathan	<input type="checkbox"/>	McDermott, Lou
<input checked="" type="checkbox"/>	Cody, Preston	<input checked="" type="checkbox"/>	Kramer, Karin	<input type="checkbox"/>	Moore, Cheryl
<input type="checkbox"/>	Ericson, Agnes	<input type="checkbox"/>	Lantz, Barbara	<input checked="" type="checkbox"/>	Provence, Marc
<input type="checkbox"/>	Fotinos, Charissa Dr.	<input type="checkbox"/>	Lessler, Dan Dr.	<input type="checkbox"/>	Robbins, Alison
<input checked="" type="checkbox"/>	Georg, Catherine	<input checked="" type="checkbox"/>	Lindeblad, MaryAnne	<input checked="" type="checkbox"/>	Wood, Mary
Guests:					
<input type="checkbox"/>	Barton, Megan	<input type="checkbox"/>	Lovell, Emily	<input type="checkbox"/>	Robb, D
<input type="checkbox"/>	Booth, Dan	<input checked="" type="checkbox"/>	Marsalli, Bob	<input checked="" type="checkbox"/>	Robbins, Kim (for Dr. Cavens)
<input type="checkbox"/>	Busz, Andrew	<input type="checkbox"/>	McAleenan, Mellani	<input type="checkbox"/>	Sawyckyj, Kristina
<input type="checkbox"/>	Cavens, Phyllis Dr.	<input type="checkbox"/>	Nguyen, Huy Huyn	<input type="checkbox"/>	Suchoski, Amina
<input type="checkbox"/>	Ewart, Hugh	<input checked="" type="checkbox"/>	Perna, Bob	<input type="checkbox"/>	Trompeter, Thomas
<input type="checkbox"/>	Gross, Daniel	<input type="checkbox"/>	Ramos, Joana	<input checked="" type="checkbox"/>	Oxford, Dylan (HCA)
New Members					
<input checked="" type="checkbox"/>	Christian, Ann	<input type="checkbox"/>	Killpack, Bracken	<input type="checkbox"/>	Saravia, Becky
<input type="checkbox"/>	Holen, Ed	<input type="checkbox"/>	Moss, Bill	<input type="checkbox"/>	Seidel, Noah

Note:

Please Review & Bring	
Please Review/discuss:	<input checked="" type="checkbox"/> Current agenda and minutes from July 28, 2017 meeting <input checked="" type="checkbox"/> Please email any changes on the minutes to: catherine.georg@hca.wa.gov

Agenda:

Allotted Time	Agenda Items	Lead	Decision Making Approach
8:30-8:45	1. Call to Order 2. Introductions 3. Approval of Agenda - Action Items (Members Only) 4. Approval of Minutes - Action Items (Members Only) 5. Review Action Items	Claudia St.Clair	Informational
8:45-8:55	6. Clinical Data Repository Update (10 min)	Dylan Oxford	Informational
8:55-9:05	7. Apple Health Mobile Application (10 min)	Karin Kramer	Informational
9:05-9:15	8. Fully Integrated Managed Care Update (10 min)	MaryAnne Lindeblad	Informational
9:15-9:20	9. Eligibility (5 min)	MaryAnne Lindeblad	Informational
9:20-9:30	10. Set Agenda Items for 11/2/17 & Wrap Up (10 min)	All	Decision
9:30	11. Adjourn		

Action Items/Decisions	
Item	
1.	Set 2018 dates before 11/3/17 meeting [Cat Georg]
2.	Opioid Crisis; Possible future agenda item; Jails one of the places most people go through withdrawal; Don't receive Methadone; Don't know what that looks like, Dr. Fotinos could probably answer that question (Action) CF – Future agenda item; Opioid crisis in conjunction with DSHS partners, etc. [Dr. Charissa Fotinos]
3.	RDA Report: What have we shown in mortality [Opioid Crisis] https://www.hca.wa.gov/about-hca/clinical-collaboration-and-initiatives/opioid-crisis
4.	Managed Care Plans; If interested we could provide link to read https://www.hca.wa.gov/free-or-low-cost-health-care/apple-health-medicaid-coverage/apple-health-managed-care#apple-health-managed-care-plans-available
5.	As Director of Washington Association of Community and Migrant Health Centers (WACMHC), see if Bob Marsalli would come to a future meeting to discuss thoughts on Federally Qualified Health Centers (FQHCs) http://www.wacmhc.org/about-us/staff/item/19-bob-marsalli
6.	Public input in PDL list [MaryAnne Lindeblad] <i>[late addition]</i>

Future Agenda Items / In-Person [11/3/17]	
Item	
1.	Mental Health Overview

2.	Clinical Data Repository
3.	Federally Qualified Health Centers (FQHC)
4.	Carve Outs on Managed Care Contracts
5.	Accountable Communities of Health (ACH) Examples [Chase Napier]
6.	Opioid Crisis [Dr. Fotinos] [11/3/17 or later]
7.	Take Charge [Anaya Balter CQCT]
8.	Public Input in PDL [MaryAnne Lindeblad]

<ol style="list-style-type: none"> 1. Call to Order 2. Introductions 3. Approval of Agenda - Action Items (Members Only) <ul style="list-style-type: none"> • Approved with additions (Graham Cassidy) 4. Approval of Minutes - Action Items (Members Only) <ul style="list-style-type: none"> • Carry over 5. Review Action Items
<ol style="list-style-type: none"> 6. Clinical Data Repository Update [Dylan Oxford] <p>Dylan Oxford, Acting Section Manager over Health Information Technology (HIT), which is a tool we are setting up as part of Health Information Exchange (HIE) technologies</p> <ul style="list-style-type: none"> • Began submitting clean data into the system in May; celebrating millionth document sent; know UW is close to switching, which will boost numbers in system • OneHealthPort (OHP) has been working with submitters and quality; looking at improvements in patient matching algorithms; system doesn't want to accept data if not perfect match; working on process to help accept more data • Will be working with other key groups on process; most useful in community (DOH, etc.); would like to help remove burden of providers • Help key partners (HEDIS) managed care plans, records, chart notes, health care operations process, make sure data is useful; looking at increasing the number of providers submitting to the system <p>Questions:</p> <ul style="list-style-type: none"> • Geri Yorioka: What are the limitations, does it have constraints? • Dylan: Database design is built around how we expect data to flow in; Continuity of Care Document (CCD) supports document in general; very detailed and physical document to deal with; a lot of variability in how it comes across; would take data and move into reporting processes; extracts take more focus • Constraint is the CCD document; have to be prepared for the potential ways that data would come across • Bob Perna – Stakeholders have been trying to pull feedback together; have a community provider meeting; will try to pull together information and provide to HCA and OHP and engage later

- There are still concerns about patient matching; clinical patient safety is an issue if there are mismatches (privacy); seeing as positive next step to have more comprehensive and cohesive feedback
- HCA doesn't use the data lake diagram anymore; but it is useful; useful in All Payer Claims Database (APCD); at some point it would be helpful to get a sense of claims data and what that would look like in the HCA strategic plan
- Dylan not well versed in APCD, but knows there would be a benefit; appreciates the concept of provider community meeting; is there a date yet?
- Once there is a date, group will let Dylan know; trying to convene balance of providers and IT community; want good utility and ROI; APCD not a conversation today, but later; how will it flow into AIM as an output flow; would like to make sure all are tracking
- Janice Tuft: Participating in a Kaiser research group; there may be a couple patients that willing to provide feedback; happy to collaborate and add insight from other side; Janice Tuft to connect with Dylan
- Ann Christian: Would be interested in update regarding Community Behavioral Health; originally set to be part of Phase 2; mental health data is ready to share, involved in 1115 Waiver; would be happy to see it happen quickly; Anne and Dylan to connect

7. Apple Health Mobile Application [Karin Kramer]

- In April 2017, the Health Benefit Exchange launched a mobile app exclusively for Washington Healthplanfinder customers, called "WAPlanfinder," to allow users to manage their Apple Health coverage on the go
- Not quite working on mobile apps, getting there.
- App provides the easiest way to view Healthplanfinder coverage information on a mobile device or tablet
- Roughly 1.6 of the 1.9 million recipients of Apple Health coverage use Washington Healthplanfinder to apply for, renew, or report changes to their health coverage. Just under 1 million households in Washington state.
- App is available for download in the Apple App Store for iPhone users and Google Play for Android users
- Initially deployed via a soft launch:
 - Including light Social Media on day of "go live" (HBE/HCA)
 - Mostly targeted Apple Health and Qualified Health Plan (QHP) recipients with an active HealthplanFinder account who were in contact with HCA or HBE Customer Support Center and were identified as needing to upload verification documents
- Version 1.0 allowed users to view:
 - Enrollment status
 - Current or upcoming coverage
 - Secure correspondence in the Message Center (including notifications for approval or denial of coverage, change in coverage, requests for information, and annual renewal notifications)
- Other features allowed users to:
 - Set notification preferences to receive electronic correspondence and "Go Paperless"
 - Update Healthplanfinder password
 - Upload verification documents, just by snapping a photo
 - View the Help Center, including:
 - FAQs
 - How to connect with customer support
 - App tutorial
- New enhancements coming under the Healthplanfinder release for Open Enrollment (OE) 5 in late September
Version 2.0 enhancements will include:
 - Update personal information, such as email address, security settings, etc.
 - Locate in person assistance
 - Choose to receive push notifications

- Mobile App Dashboard - as of Sept 18th:
 - Over 12,000 total app downloads
 - Currently averaging over 600 new downloads weekly
 - Has a rating of 4 out of 5 in the Apple App Store and 3.7 out of 5 on Google Play (20 total reviews)
- Over 50% of initial users are from Seattle-Tacoma area, then Spokane, Federal Way, & Vancouver
 - Received over 5,000 document uploads Accounts for 3% of all documents submitted to Healthplanfinder
 - Since April, 20% of the mobile app users have submitted documents via the new mobile app
 - In mid-October, partnering with HBE to launch an outreach push for November 1st
 - Allows a couple weeks to work out any potential issues
- Apple Health Communications team developed the following supporting materials:
 - Social Media ads
 - Video (coming in mid-October to HCA YouTube channel, social media)
 - Flyer
 - Promotional items – stylus pen and recycle bag
- Will share Social Media ads, link to video, and promotional flyer with meeting notes
- Questions? Contact [Karin Kramer](#), Apple Health Communications Manager

8. Fully Integrated Managed Care Update [MaryAnne Lindeblad]

- We are going to be moving into North Central Region; Grant, Chelan and Douglas counties at the first of year
- Solicited input from other regions on who wants to be mid adopter; some will go live as fully integrated by Jan 2018; others will have transition plan between 2019-2020
- There has been interest in Pierce and King; we have letters of interest from both; conversations on what that would look like by end of 2019
- North Sound, Greater Columbia are a few of the many interested in mid-adopter for 2019
- Have granted several extensions; a lot of flurry at end (September 15 deadline); looks like several would make decision for mid-adopter
- Looking very possible we will have 5 regions going forward; 3 BHOs clearly not interested and will wait to go until 2020
- King county MOU has been executed; once we get questions answered, will post the kind of questions the counties are asking

Questions:

- Bob Perna – status and timeline, is it captured anywhere?
- MaryAnne indicated that once the intentions are laid out, we will put something together. [MaryAnne Lindeblad] [Future action item]

9. Eligibility [Mary Wood]

- Decrease over the last few months
- Primarily decreases are modified adjusted gross income; did not impact aged, blind or disabled
- We have steadily been working on backlog – post eligibility review; when individuals go through the Exchange, attestation of income will place in review; data match is ran through IRS and Social Security systems; if over income, will look at other data sources, and send request for information, such as verification of income
- If comes back and over income, place income into system; clients have opportunity to purchase through Exchange
- Over April-July, there was a push to review post eligibility income; HCA has been recently able to hire eight (8) non-perm staff that will continue work on post eligibility review process; had close to 80K cases that needed reviewed; now have about 50K; will continue to see cases close over the course of this process

- Were asked to work with Lexus Nexus for verifying residential (out of state); sent letters to 64K who may not be Washington residents; there were about 18K who did not contact us, verified they were NOT Washington residents; cases have been closed; letters have gone out; that was a one-time effort
- Between those two efforts, July-Sep, have noticed 5.6% reduction on adults, and 2.5 % on children (non-disabled on both)

Questions:

- Bob Perna: Would there be a mechanism by where HCA could send something to last known primary care provider (PCP), which could accomplish two things; should they contact their PCP would foster conversation with patient, let PCP know they don't have Medicaid; stimulate conversation, etc.
- MaryAnne Lindeblad: We don't know who their PCP, by the time we get it, it's too late we don't have most current information
- Bob Perna: Should have PCP on file
- MaryAnne Lindeblad: Could ask operations folks to take a look at that [Preston Cody take lead] [Action]
- Kim Robbins: The PIP workgroup is working with MCO on add/drop list; lets see where that goes before launch another work group
- Daniel: Generally how were folks identified as potentially identified as non-eligible; was there screening, homeless, dv (referring only to residency with Lexus Nexus)?
- Mary Wood: Cannot speak to algorithm; to the best of their ability, determined this person lives out of state; we sent letter to last known address; verification needed to occur; individual did not need to turn anything in from landlord, etc.; if they did not respond, they were sent termination notice at last known address

10. Set Agenda Items for 11/2/17 & Wrap Up

Add Agenda Items:

- Clinical Data Repository (CDR) [Dylan Oxford]

Add Action Items:

- Preston Cody to share the Eligibility Caseload Project with the Managed Care Ops group.
- Fully Integrated Managed Care: Bob Perna asked about status and timeline, if it was captured anywhere; MaryAnne indicated that once the intentions are laid out, we will put something together. [MaryAnne Lindeblad] [Future action item]
- Eligibility. Is there a mechanism where HCA could send something to last known primary care provider (PCP)? Check with operations folks to see if possible. [Preston Cody – lead]

11. Graham Cassidy Bill [MaryAnne Lindeblad]

- Graham Cassidy Bill is looming and there is intention to vote on it next week; there are multiple efforts reaching out to Senators; high possibility this bill may pass
- Highlights eliminated Medicaid expansion; block grants ; you will see them referenced on per caps for elderly and disabled; there will be different per caps based on consumer price index
- Alleges states will have more flexibility; more waivers; eliminate preexisting conditions; must have "adequate" coverage – no definition to adequate
- There is a lot of activity around this and many organizations are coming out with positions and statements; if interested, there are many articles online; Google Graham Cassidy
- Wes Henderson: There's a large population that think Graham Cassidy is a bad idea; fear it's going to shut down our clinic

- MaryAnne Lindeblad: There will be a new position statement coming out this morning from National Association of Medicaid Directors; 2/3 of board has to vote; spirit of position will be reflected
- MaryAnne Lindeblad: Need to mobilize with your representatives; if Senate passes, goes to House; they cannot change anything in the bill, otherwise goes back to 60 votes in Senate; if any of it passes, start thinking about the mobilization with representatives; full statement posted on HCA Facebook and Twitter
- Wes Henderson: Glad that when things clearly seem bad, that you are speaking out
- MaryAnne Lindeblad: Going on KIRO to speak to this shortly (today)
- CHIP – ends this month, pretty sure won't extend; Washington runs out of money at the end of NOV; know we continue to work the CHIP issue

12. Adjourn