

HCA-BHA Monthly Tribal Meeting May 22, 2017

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Agenda

9:00 AM	Welcome, Blessing, Introductions
9:10 AM	Medicaid Administrative Claiming
9:15 AM	Maternity Support Services/Infant Case Management Listening Tour
9:30 AM	1915(b) Waiver – Update
9:40 AM	Mental Health Fee-for-Service Implementation – Update
9:50 AM	Upcoming Consultation on SAMHSA Block Grant Plan – Update
10:00 AM	Tribal Centric Behavioral Health Conference – Update
10:10 AM	Merger of DBHR and HCA - Update
10:30 AM	Medicaid Transformation Demonstration Tribal Protocols – Update
11:00 AM	Fully Integrated Managed Care – Update + State-Tribal Engagement
11:30 AM	Brief Announcements + Open Forum
Noon	Closing



Welcome, Blessing, Introductions



Medicaid Administrative Claiming

Goal: Information sharing



Medicaid Administrative Claiming (MAC)

Tyron Nixon

Program Manager, Tribal Medicaid Administrative Claiming Division: Medicaid Program Operations and Integrity



What is Medicaid Administrative Claiming?

A federal reimbursement program that allows eligible governmental entities the opportunity to receive partial reimbursement for the expenses incurred when staff perform allowable "administrative" activities.



Examples of MAC Activities

- A community health representative explains to a family how Apple Health could help their son get better access to a specialty doctor.
- A tribal assister (who is not supported by funding from the Health Benefit Exchange) helps a tribal member and her family apply for Apple Health.
- A contract health worker refers a tribal member to a specialty health care provider.



Tribal Staff Eligible to Participate

- Billings and Benefits Specialist
- Case Manager/Caseworker/Clinic Coordinator
- Chemical Dependency Professional
- Family Support Specialist
- Program Manager/Coordinator
- Recovery Specialist



Reimbursement/Claiming Process

- Participating tribes use a web-based time study/ claiming system
- At the end of the fiscal quarter, the time study determines what percentage of staff time for each tribe was spent performing reimbursable activities, and a claim is generated through the system.



Potential Quarterly Reimbursement

Number of Tribal Participating Staff	Average Reimbursement*/ Quarter			
1 – 10	\$8,000			
10 – 20	\$17,000			
20 – 30	\$28,000			
30 or more	\$56,000			
*Reimbursement amounts are approximate.				



Questions?

More Information:

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Medicaid, Program Operations and Integrity

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First Steps Maternity Support Services & Infant Case Management

Goal: Information sharing



First Steps Maternity Support Services (MSS) & Infant Case Management (ICM)

Heather Weiher
First Steps Program Manager
MPOI

Jamie Teuteberg
Program Manager Infant Case Management
MPOI



What is MSS?

- Preventive health and education services
- Help a woman have a healthy pregnancy and a healthy baby
- The program is for pregnant women receiving Apple Health
- Offered in addition to medical and prenatal care



MSS Covered Services

- In-person screening(s) for risk factors
- Brief counseling
- Education related to improving pregnancy and infant health outcomes

- Interventions for risk factors
- Basic health messages
- Referral to community resources
- Case management and care coordination



Staffing Exception for Tribes and Indian Health Programs

- Only one of the following is required:
 - Behavioral health specialist (BHS)
 - Registered dietitian (RD)
 - Community health nurse (RN)
- Optional:
 - Community Health Representatives (CHR)
- *All staff types are eligible to for reimbursement



Reimbursement Details

Site	Staff Type	Reimbursement		
Office	RN, RD, BHS	\$25*		
	CHR	\$14*		
Home or alternate	RN, RD, BHS	\$35*		
site	CHR	\$18*		
Group Session	RN, RD, BHS	\$25/client/session		
*reimbursement per unit a unit is $= 15$ minutes of face to				

^{*}reimbursement per unit, a unit is = 15 minutes of face to face service

- Total maximum reimbursement for each pregnant woman could be up to \$1,050.
- Plus medical encounter rate when service is provided by BHS.



You are invited!

- Please join us for our First Steps Maternity Support Services & Infant Case Management Program Improvement Listening Tour!
- Program managers will be traveling around the state to hear from local providers, past providers, partners, and others.
- See the attached flyer for details; register as soon as possible.



Questions?

Heather Weiher | Jamie Teuteberg

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First Steps Maternity Support Services & Infant Case Management Team

Heather Phone: 360-725-1293 | Jamie Phone: 360-725-2010



Update:

1915(b) Waiver

Goal: Information sharing



Update: 1915(b) Waiver

Actions to Date

- March 29: State submitted the waiver to CMS
- April 25: State submitted draft STCs to CMS

Next Steps

- AIHC/Tribes will send letters to CMS regarding STCs
- State and AIHC/Tribes will work on Letter of Agreement



Update:

Mental Health Fee-for-Service Implementation

Goal: Information sharing



Update: MH FFS Implementation

- First and second mailings to clients were mailed out.
- Letter of interest for non-tribal providers were mailed out.
- Rates have been emailed and posted—see DBHR website.
- Communications Workgroup (with tribal reps) are working on webinar trainings.
- Provider Entry Portal for provider registration is being tested.
- A FAQ document for clients and Tribes to be completed soon.
- A Provider Letter of Interest will be sent to SUD providers in Clark and Skamania Counties by end of May 2017.



Update: SUD FFS Non-Tribal Providers

- Email sent out 5/18 to notify of a data system change
- For non-tribal operated SUD providers that serve AI/AN Medicaid FFS clients only
 - Use TARGET through June 30, 2017, then use the BH Data
 Store beginning July 1, 2017
 - Exception: Also applies to NWITC, SIHB, Native Project
- No change for Tribally operated SUD providers!



Update: AIHC Tribal Behavioral Health

Goal: Information sharing

Conference



AIHC Tribal Behavioral Health Conference

- Date: Friday, June 23, 2017
- Time: 9:00a.m.-3:00p.m.
- Location: Emerald Queen Casino, Fife, WA
- Planning Committee meetings every Tuesday at 8 a.m.—contact Vicki Lowe to join.
- Registration has been sent out!
- Draft agenda in the works (next slide)



AIHC Tribal Behavioral Health Conference

- 9:00a.m.—Opening
- 9:10a.m.—Medicaid MH FFS Implementation
- 9:30a.m.—Sharing Tribal Best Practices (Chehalis)
- 10:00a.m.—Breakout (Providers, Administrators, and Billers)
- 12:00a.m.—Lunch
- 12:30p.m.—Sharing Tribal Best Practices (Port Gamble)
- 1:00p.m.—U of WA and NUKA Presentations
- 1:40p.m.—Breakout (Providers, Administrators, and Billers)
- 2:45p.m.—Closing/Next Steps



AIHC Tribal Behavioral Health Conference

Nuka System of Care

- Trainers from the Southcentral Foundation in Alaska will provide two presentations on the Nuka System of Care.
- Michelle Baker is a senior director of behavioral health, KJ Worbey is a clinical director of learning circles.
- The Nuka System of Care focuses on AIAN culturally designed, whole person care using a customer-centered approach to care.



Update: Upcoming Consultation on SAMHSA Block Grant Biennial Plan

Goals: Overview of consultation request, finalize consultation date



Update: Consultation on SAMHSA Block Grant Biennial Plan

- DBHR must submit a biennial plan update to SAMHSA by September 1, 2017.
- The Biennial Plan describes how DBHR uses the SAMHSA Block Grant federal funding to address SUD and MH needs within WA.
- Requesting formal input from Tribes.
- Last tribal consultation on the plan: July 15, 2016



Update: Tribal Consultation on SAMHSA Block Grant Biennial Plan

- Dates for Roundtables and Consultation need to be rescheduled due to DBHR Leadership scheduling conflicts.
- Potential dates; please give feedback:
 - 1st Roundtable: Friday, July 28, 2017; 9am-11am
 - 2nd Roundtable: Monday, August 7, 2017; 9am-12pm
 - Consultation: Friday, August 18, 2019; 9am-12pm



Update:

Merger of DBHR and HCA

Goal: Information sharing and tribal engagement plan



If passed, SB 5259 directs the transfer of the State Behavioral Health Authority and behavioral health programs from DSHS/DBHR to HCA

- DSHS and HCA have begun planning for the transfer; the Office of Financial Management has been working with DSHS and HCA to identify which staff will be transferred from DSHS to HCA
- July 1, 2017: HCA becomes the Behavioral Health
 Authority: MOU between HCA and DSHS to continue DBHR programs until staff are moved from DBHR to HCA
- January 1, 2018: Staff moves from DBHR to HCA



DSHS Tribal Consolidated Contracts - DSHS and HCA have identified Consolidated Contracting as a key program that will require transitioning. DSHS and HCA plan to do the following:

- HCA will enable DSHS to continue to fund tribes for behavioral health programs under the Consolidated Contracts
- HCA will contract with DSHS for the Office of Indian Policy to continue administrative support for the Tribal Consolidated Contracts
- HCA will create administrative capacity at HCA to support consolidated contracting with Tribes and related reporting



7.01 Plans

- In the MOU, HCA will enable DSHS to continue preparing and following 7.01 Plans.
- HCA will work to amend its Tribal Consultation Policy to incorporate the 7.01 Planning concept

Tribal Consultation Policy

- In the MOU, HCA and DSHS will apply both agencies' policies to all DBHR-related tribal consultations from July 1 through December 31, 2017
- Beginning on January 1, 2017, HCA's policy will apply
- HCA will work to amend its Tribal Consultation Policy



Tribal Engagement and Collaboration

- In the MOU, HCA will establish a tribal workgroup to solicit tribal advice on the merger
 - Add as an agenda item to the Monthly Tribal Meetings?
- If and when SB 5259 is enacted, HCA will send a Dear Tribal Leader Letter:
 - Explaining the changes that will take place July 1 –
 December 31, 2017 and the provisions in the MOU, and
 - Soliciting advice from tribal and Indian Health Care Provider leadership
- What else should HCA do?



Update:

Medicaid Transformation Demonstration — Tribal Protocol

Goal: Information sharing



Medicaid Transformation Project Update

- The Medicaid Transformation Project aka the Transformation Project
- Manatt has been contracted to provide technical assistance for the Transformation Project
- Financial update regarding funds flow described on the following slides created by Manatt



FOCUS OF TO

Source: CMS, Washing Topics/Waivers/1115/



pool (2/3 of remaining) and MC pool (1/3 of remain

Source: Working DSRIP

Subject to Change





* Note that though

Source: Working DSRIP

Subject to Change



Pool

* Pending DSHP cl

Source: Working DSRIP

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* Pending DSHP claimin Source: Working DSRIP



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* Estimated Medica as of November 201 Plan score or projec

Source: Working DSRIP F
Subject to Change

HCA Estimates of Medicaid Covered Lives Attributable to IHCPs



Nooksack	7
Port Gamble	8
S'Klallam	
Puyallup	4,4
Quileute	8.
Quinault	1,1

Data from P1. Data pu





Source: Working DSRIP

Subject to Change





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Source: Working DSRIP

Subject to Change:





Source: Working DSRIP

Subject to Change



Medicaid Fully Integrated Managed Care Implementation

Goal: Information sharing and tribal engagement plan

System Integration Efforts: Behavioral Health and Medical Care

Jessica Diaz Health Care Authority May 22, 2017





Video: Integrated Managed Care



Governors Direction & Legislative Context

Senate Bill 6312 passed in 2014:

- Changed how the state purchases mental health and substance use disorder services in the Medicaid program
- Regional Services Areas 10
- Directs state to integrate the financing and delivery of physical health, mental health and substance use disorder services in the Medicaid program via managed care by 2020
- Directs the State to integrate mental health and substance use disorder services through Behavioral Health Organizations (BHOS) as an interim step to 2020, by 2016
- Created a pathway for regions to fully integrate early, starting in April 2016



Parallel Paths to Purchasing Transformation



New System: Whole-Person Care

- For Apple Health clients, physical health, mental health and substance use disorder services will be managed by one managed care plan that is responsible for keeping them well – both mind and body.
- Access to Care standards no longer apply; care is provided based on level of care guidelines and medical necessity.
- MCO contracts require coordination with countymanaged programs, criminal justice, long-term supports and services, tribal entities, etc. via an Allied System Coordination Plan.





Basics about Full Integration

County Authority

- It is the decision of the county authority(s) in a Regional Service Area to move to an integrated model before 2020. In January 2020, each region in the State will transition per E2SSB 6312.
- In a multi-county region, all counties must agree.

Consumer Choice

- Each region will have a minimum of 2 Managed Care Plans, which will be selected through a competitive procurement process.
- No region will have more than 5 plans.

Collaboration

No matter when a region goes forward, the implementation process will require a
high degree of collaboration between providers, MCOs, county/BHO staff, and the
State. We welcome ways to include tribes in the planning and implementation
of integrated managed care within each region.

County/BHO Role

- All regions will have the first right of refusal to keep their BHO in the role of BH-ASO, which is an entity that manages the crisis system regionally as well as certain non-Medicaid funds.
- If desired, the county(s) can form a Interlocal Leadership Structure that that will lead the design & implementation from the local level. In proposed legislation, tribes are identified as key representatives.



Where We Are

Today...

 Physical and behavioral health integration for Medicaid in its second year in Southwest Washington

Moving forward...

- North Central region will become a mid-adopter of integration in January 2018.
- Additional regions can select to become mid-adopters in 2019.
- Physical and behavioral health integration throughout the state by 2020.



Medicaid Transformation Demonstration Opportunities related to Integration

- All ACH's are required to and will receive funding for clinical integration projects (see toolkit);
- All regions with implementation dates prior to 2020 will receive incentives to support provider transition:
 - First incentive on receipt of binding letter: by 9/15/17
 - Second incentive on implementation date: 1/1/2019
- The first incentive payment will be distributed upon approval of the ACH project plan – expected early 2018



Integration Incentive Funds: Potential Uses

- Can be used to assist providers in the region with the process of transitioning to a integrated managed care business model, such as:
 - Implementing new billing technology
 - Technical assistance to learn new billing/encounter submission/claims reconciliation methods and train staff on medical billing
 - Technical assistance in moving to value-based purchasing payment methods
 - Technical assistance to implement a new EHR
 - Technical assistance to implement an integrated clinical model
- Funds can also be used to further support implementation of transformation projects



FIMC Implementation Dates

- April 1, 2016: Clark and Skamania counties
- September 15: 2017: Deadline for Mid-Adopter LOI
- ❖ January 1, 2018: Chelan, Douglas, and Grant counties
- January 1, 2019: Last Mid-Adopter implementation date
 - Full implementation No transition; or
 - Transitional implementation MCOs assume risk
- January 1, 2020: Remaining implementation statewide No Medicaid Transformation Demonstration incentives



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FIMC Implementation Collaboration

- Ideas for how HCA could engage with tribes/Indian health care providers:
 - July MTM: Presentation on what HCA learned from the Early Adopter implementation in Clark and Skamania counties
 - Statewide tribal workgroup on FIMC implementation
 - Regional tribal workgroups as each area implements FIMC



Resources

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Brief Announcements

Goal: Information sharing



Wisdom Warriors Master Training

- The Yellowhawk Tribal Health Center is hosting a Wisdom Warriors Master Training in Pendleton, OR.
- The training is for chronic disease self-management training, scheduled for June 12-16, 2017.
- Recommended as a tribal project for participation in the Medicaid Transformation Project.
- Registration fee of \$500.00 is waived for WA, OR and ID tribes.
- Contact Dionne Bronson at 541-429-4922 or via email at <u>dionnebronson@Yellowhawk.org</u> to register.



Quarterly MCO-Tribal Meeting

- June 14, 2017, 9:30 a.m. to Noon
 - Immediately follows shorter Tribal Compliance and Operations Workgroup (TCOW) meeting
- Agenda will include MCO description of their Utilization Management programs
- Meeting will take place at Cherry Street Plaza
- Register for webinar or dial-in at: https://attendee.gotowebinar.com/register/2083214274261795075



Open Forum

Goal: Discuss any pressing issues that are not on today's agenda

67



Questions?

Issues?

Concerns?





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Transforming lives

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